



SI B51 13 19
Body Equipment

April 2019
Technical Service

DOOR LATCHING COMPLAINTS IN COLD WEATHER

MODEL

G12 (7 Series Sedan)	G30 (5 Series Sedan)	G32 (640i xDrive Gran Turismo)	F90 (M5 Sedan)
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SITUATION

Below freezing temperatures:

- One or more doors (front or rear) may not open, or
- After opening, they may not correctly latch.

CAUSE

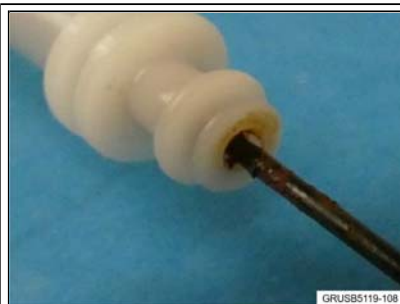
A leaking seal on the outer Bowden release cable may allow water to enter the cable sheathing and freeze.

CORRECTION

Inspect and replace the outer door handle Bowden cable if necessary.

PROCEDURE

For conditions similar to those described above:



1. Remove the outer Bowden cable on the affected door as per ISTA/AIR repair instructions.
2. Visually inspect the Bowden release cable for the outer door handle of the affected door(s).
 - Pull back the rubber seal (shown) to thoroughly inspect the cable sheathing for signs of corrosion or water droplets

3. Are water droplets or corrosion present on the cable?

Yes: Replace the affected Bowden cable, following ISTA/AIR repair instructions for the affected door

No: Continue troubleshooting. This SIB does not apply.

PARTS INFORMATION

A customer concern, together with a visual inspection is required to determine the necessary parts required to repair the vehicle.

Obtain the part numbers for your specific vehicle by entering the chassis number in ETK which takes into account specific equipment and/or options.

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Part Number	Description	Quantity
Refer to ETK	Bowden Cable, outside door handle front	Up to 2 as needed
Refer to ETK	Bowden cable, outside door handle, rear	Up to 2 as needed

WARRANTY INFORMATION

This service information bulletin provides technical, diagnostic and/or repair-related information.

Eligible and Covered Work/Repairs

When used to repair a verified defect in materials or workmanship, the repair procedure information provided in this bulletin is covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Refer to AIR for the corresponding defect code(s), flat rate labor operations (including diagnosis) and the flat rate unit (FRU) allowances.

Other Repairs

If other eligible and covered work is performed as a result continue troubleshooting, claim this work with the applicable defect code and labor operations (including diagnosis) that are listed in AIR.

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