



SI B01 18 17
Warranties

April 2019
Technical Service

N63T HIGH PRESSURE FUEL PUMP HDP LIMITED WARRANTY EXTENSION TO 10 YEARS/120,000 MILES

This Service Information bulletin supersedes SI B01 18 17 dated July 2018

What's New:

- The 2015 Model Year vehicles were added April 2019

MODEL

F01 (750i Sedan) (N63T Engine) Model Years 2013, 2014 and 2015 produced 6/18/2012 to 5/20/2015	F01 (750i xDrive Sedan) (N63T Engine) Model Years 2013, 2014 and 2015 produced 6/18/2012 to 5/19/2015	F01 (ALPINA B7 SWB Sedan) (N63T Engine) Model Years 2013, 2014 and 2015 produced 7/12/2012 to 5/12/2015	F01 (ALPINA B7 xDrive SWB Sedan) (N63T Engine) Model Years 2013, 2014 and 2015 produced 7/9/2012 to 5/4/2015
F02 (750Li Sedan) (N63T Engine) Model Years 2013, 2014 and 2015 produced 6/18/2012 to 5/21/2015	F02 (750Li xDrive Sedan) (N63T Engine) Model Years 2013, 2014 and 2015 produced 6/19/2012 to 5/20/2015	F02 (ALPINA B7 LWB Sedan) (N63T Engine) Model Years 2013, 2014 and 2015 produced 7/6/2012 to 5/12/2015	F02 (ALPINA B7 xDrive LWB Sedan) (N63T Engine) Model Years 2013, 2014 and 2015 produced 7/9/2012 to 5/8/2015
F06 (650i Gran Coupe) (N63T Engine) Model Years 2013, 2014 and 2015 produced 6/18/2012 to 2/27/2015	F06 (650i xDrive Gran Coupe) (N63T Engine) Model Years 2013, 2014 and 2015 produced 6/22/2012 to 2/27/2015	F06 (ALPINA B6 xDrive Gran Coupe) (N63T Engine) Model Year 2015 produced 3/14/2014 to 2/26/2015	F07 (550i Gran Turismo) (N63T Engine) Model Years 2014 and 2015 produced 8/8/2013 to 2/13/2015
F07 (550i xDrive Gran Turismo) (N63T Engine) Model Years 2014 and 2015 produced 11/19/2013 to 6/30/2015	F10 (550i Sedan) (N63T Engine) Model Year 2014 and 2015 produced 6/27/2013 to 6/29/2015	F10 (550i xDrive Sedan) (N63T Engine) Model Year 2014 and 2015 produced 7/24/2013 to 6/29/2015	F12 (650i Convertible) (N63T Engine) Model Year 2013, 2014 and 2015 produced 6/22/2012 to 2/27/2015
F12 (650i xDrive Convertible) (N63T Engine) Model Year 2013, 2014 and 2015 produced 6/18/2012 to 2/25/2015	F13 (650i Coupe) (N63T Engine) Model Year 2013, 2014 and 2015 produced 6/20/2012 to 2/23/2015	F13 (650i xDrive Coupe) (N63T Engine) Model Year 2013, 2014 and 2015 produced 6/18/2012 to 2/16/2015	



Note: The Model information above is for informational purposes only, it is not the only deciding factor.

UPDATE! ELIGIBLE VEHICLES

To assist you in identifying those vehicles that have this component-specific extended limited warranty coverage, the DCSnet Warranty Vehicle Inquiry has been updated with the VIN and Component-specific Vehicle Comment shown below:

Please see SI B01 18 17 (DC 13 51 90 04 00). For this vehicle, the high pressure fuel pump (HDP) limited warranty for defects in materials or workmanship has been extended to 10 year/120,000 mile as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Note:The **2015 Model Year vehicles** were added April 2019. The **2013 Model Year vehicles** were added July 2018.


If you have ELW eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections prior to performing any repair.

Note: Before performing a repair and submitting a claim, first confirm that the vehicle has the above Notice of Limited Warranty Extension in the DCSnet Warranty Inquiry Vehicle Comments section.

INFORMATION

For the eligible vehicles, BMW of North America, LLC ("BMW NA") is extending the limited warranty for the vehicle's **high pressure fuel pump** to:

- **10 years/120,000 miles as determined by the vehicle's original in-service date**

	<ul style="list-style-type: none"> • This "component-specific" limited warranty extension applies to defects in materials or workmanship. • This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.
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Note: This bulletin is notice of a "limited warranty extension." This is **NOT** a notice of a Recall or Service Action.

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

UPDATE! Customer Notification Letter

Even though this is NOT a Recall, BMW NA sent VIN-specific customer notification letters.

PARTS INFORMATION



Note: Please refer to the Electronic Parts Catalog (ETK/EPC), using the customer's VIN to locate the

applicable replacement part numbers.

- Only order these **parts in the quantities needed** to address customers' vehicles that have confirmed failures.
- **“Only in conjunction with” parts:** When applicable, if ETK/EPC item identifies additional part(s) that must also be replaced/installed “in-conjunction” with performing a covered repair, these “required” additional items are also covered under the terms of this extended limited warranty.
- Also refer to ETK/EPC and the ISTA repair instructions for onetime-use fasteners/screws and other information regarding repair-related gaskets, seals, fluid and/or lubricants that also need to be replaced/used and claimed.

UPDATE ! WARRANTY INFORMATION

The high pressure fuel pump component-specific limited warranty extension to 10 years/120,000 miles applies to “eligible US-specification BMW vehicles” that are registered, operated and have their covered repair performed by an authorized BMW center in the United States (including Puerto Rico).

The existing limited warranty coverage for the whole vehicle and other components has not changed.

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

Should the high pressure fuel pump fail again, these component are covered by the remaining portion of the extended limited warranty coverage period.

Non-Qualifying Repairs

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered under the terms of this limited warranty extension.

Qualifying Repairs - Claim Submission



Claim this work with the defect code and labor operations provided below.

Defect Code:	1351900400	F0x F1x N63T US high pressure pump
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to AIR	Performing “vehicle test” (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to AIR	Performing “vehicle test” (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to AIR	Connect an approved battery charger/power supply (indicated in KSD2 as Charging battery)

And, as necessary, for:

All except the ALPINA Models:

Labor Operation:	Labor Allowance:	Description:
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module
And/or:		
13 31 529	Refer to AIR	Check delivery pressure of the fuel pump

Or, for the:

ALPINA Models:

Labor Operation:	Labor Allowance:	Description:
61 99 000	Work time (WT)	Work time for performing vehicle diagnosis – test module
And/or:		
13 99 000	1 FRU	Work time to check delivery pressure of the fuel pump

And, for:

All Models

Labor Operation:	Labor Allowance:	Description:
00 65 554	Refer to AIR	Replace high pressure pump, left
Or:		
00 65 555	Refer to AIR	Replace high pressure pump, right

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

Work time labor operation codes 61 00 006 and 61 99 000 for the ALPINA are not considered Main labor operations; however, they both require individual punch times and an explanations on the repair order and in the claim comments section.

Work time labor operation code 13 99 000 for the ALPINA is not considered a Main labor operation. Also, since the work time FRU allowance to be claimed is specified, a separate punch time is not required. However, it still requires an explanation on the repair order and in the claim comments section

Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement

Under this extended limited warranty, BMW of North America, LLC will provide reimbursement for “qualifying customer-pay repairs” that were performed on an eligible vehicle **prior** to the release of this component-specific limited warranty extension.

Note: The **2015 Model Year vehicles** were added April 2019. **The 2013 Model Year** vehicles were added July 2018.

Customer-pay repairs are subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that do not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion also applies to repairs that were performed using (including those repairs that result from using) non-genuine BMW parts and/or used BMW passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair that Qualifies

For a customer to request reimbursement for a “qualifying customer-pay repair” performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please have him/her submit his/her reimbursement request “online” at www.BMW-RP.com under the following reference:

- **B-ELWR 2017 N63T High Pressure Fuel Pump 10Y120M**

Reimbursement Request Procedure

The online process is initiated by attaching/sending “PDF files” of the supporting documentation for the “prior repair.”

The website and attached sample customer letter provides information as to “what” documentation is needed to be supplied to support a prior repair.

The letter also includes alternative methods to request reimbursement, either through the mail or by fax as described below:

BMW Customer Reimbursement Center

Attention: B-ELWR 2017 N63T High Pressure Fuel Pump 10Y120M

P.O. Box 561089

Dallas, Texas 75356

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

BMW Owner/Operator Inquiries and Assistance

For all other questions, please contact the BMW’s Customer Relations and Services via email at Customerrelations@bmwusa.com or via telephone at 1-800-831-1117.

Posted: Monday, April 22, 2019

ATTACHMENTS

View PDF attachment [B011817 N63T High Pressure Fuel Pump Sample Cust Letter](#).

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Month YYYY

This **“Important Limited Warranty Information”** applies to the BMW vehicle with the Vehicle Identification Number (VIN) of **WBANB535X01234567**.

Dear BMW Owner/Lessee:

BMW is committed to delivering the ultimate in product satisfaction to our customers.

Towards that end, BMW is extending the limited warranty for the engine's:

- **High Pressure Fuel Pumps**

On the above-referenced vehicle to:

- **10 years/120,000 miles as determined by your vehicle's original in-service date.**

This “component-specific” limited warranty extension applies to defects in materials or workmanship. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

This is notice of a “limited warranty extension.” This is not a notice of a Recall or Service Action.

If a repair to this component is required, please contact your nearest authorized BMW center in the United States or Puerto Rico to schedule an appointment. Your authorized BMW center will determine the vehicle's eligibility and review the scope of repairs that are covered by this component-specific limited warranty extension(s).

After vehicle inspection and diagnosis, eligible repair work will be performed by the authorized BMW center in the United States (including Puerto Rico) free of charge.

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered by this limited warranty extension. This exclusion applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

The integrity of our products is essential to BMW's success and our customers' trust. We are determined to exceed your expectations and hope this warranty extension further enhances your ownership experience.

Sincerely,

BMW of North America, LLC

Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement

BMW of North America, LLC

Month YYYY

VIN WBANB535X01234567

Under this extended limited warranty, BMW of North America, LLC (“BMW NA”) will provide reimbursement for “qualifying customer-pay repairs” that were performed on an eligible vehicle **prior** to the release of these component-specific limited warranty extensions.

Customer-pay repairs are subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

Repairs that do not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

Requesting Reimbursement for a Previous Repair that Qualifies

If you previously had a “qualifying customer-pay repair” performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request “online” at www.BMW-RP.com under the following reference:

Covered Component Code

B-ELWR 2017 N63T High Pressure Fuel Pumps 10Y120M

To initiate the online process, you will be asked to attach PDF files of the required documentation as outlined in the reimbursement checklist on the next page.

Alternative Method to Request Reimbursement

Alternatively, you may mail or fax your request and documentation to:

BMW Customer Reimbursement Center

Attention: B-ELWR 2017 N63T High Pressure Fuel Pumps 10Y120M

P.O. Box 561089

Dallas, TX 75356

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

For all other questions, please contact BMW’s Customer Relations and Services via email at Customerrelations@bmwusa.com or via telephone at 1-800-831-1117.

Please have your 17-character Vehicle Identification Number (VIN) available and include the VIN with all communications.

B-ELWR 2017 N63T High Pressure Fuel Pumps 10Y120M

N63T High Pressure Fuel Pumps: Limited Warranty Extension to 10 Years/120,000 Miles

Previous Customer-pay Repair Reimbursement – Documentation Checklist

BMW of North America, LLC

Reimbursement is available to the BMW Owner/Lessee who incurred the expense.

When submitting a reimbursement for a previous repair, please provide **legible copies** of the following documentation and include your VIN, name, address and your preferred contact telephone number(s):

Repair Order (RO) or Invoice

This document should include the following information:

- Customer name and address
- Vehicle Identification Number (“VIN”)
- The date of repair
- The mileage when the repair was performed
- Itemized breakdown of the labor charges for all repairs* including diagnosis
- Itemized breakdown of the parts, including any miscellaneous items, billed for all repairs*

*For repair orders containing multiple repair line items, only the specific line item expenses that relate to the component that is covered by this extended limited warranty will be considered for reimbursement.

Proof of Payment

Please provide a copy of at least **one** of the following items as valid proof of payment:

- Repair order (RO)/invoice stamped and dated as “PAID”
- Copy of a cancelled check
- Copy of a signed credit/debit card receipt
- Copy of a credit/debit card statement

Determining if an eligible vehicle’s repair qualifies for reimbursement:

Please use the following questions to review your repair order documentation prior to submitting a reimbursement request:

1. Why was the vehicle brought into the repair facility?
2. What was the repair facility's diagnosis?
3. What did the repair facility do to correct the concern and does it qualify?