

SERVICE BULLETIN

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Classification: EC19-008 Reference: ITB19-010 Date:

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# 2016-2018 QX60; MIL ON WITH DTC P2097, P2099, P0171 AND/OR P0174

APPLIED VEHICLES:	2016 – 2018 QX60 (L50)
APPLIED VIN // DATE:	2016 – 2017 QX60: All 2018 QX60: Built before 5N1(*)L0M(**)JC 529587 // March 12, 2018
APPLIED ENGINE:	VQ35DE ONLY

## **IF YOU CONFIRM**

The MIL is ON with one or more of the following Air/Fuel (A/F) Sensor DTCs stored:

- P0171 (Fuel Injection System Function)
- P0174 (Fuel Injection System Function)
- P2097 (A/F SENSOR 1)
- P2099 (A/F SENSOR 1)

# ACTION

- 1. Perform the appropriate diagnostic procedure outlined in the Electronic Service Manual (ESM).
- 2. Refer to **Table A** on the next page to confirm if Electronic Control Module (ECM) reprogramming is needed.

**IMPORTANT**: The purpose of ACTION (above) is to give you a quick idea of the work you will be performing. You MUST closely follow the entire SERVICE PROCEDURE as it contains information that is essential to successfully completing this repair.

Infiniti Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. NOTE: If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Infiniti retailer to determine if this applies to your vehicle.

# SERVICE PROCEDURE

- 1. Refer to the ESM and perform the appropriate diagnostic procedure.
- 2. Using C-III plus, confirm the current ECM part number and write it on the repair order.
  - If it matches one of the part numbers in **Table A**, below, proceed to step 3 on page 4 to reprogram the ECM.
  - If there is no match, no further action is required.

# Table A

MODEL	YEAR	CURRENT ECM PART NUMBER: 23710-			
	2016	9NF0A, 9NF0B			
		9NF1A, 9NF1B			
		9NF2A, 9NF2B			
		9NF3A, 9NF3B			
		9NF4A, 9NF4B			
		9NF5A, 9NF5B			
		9NF6A, 9NF6B			
		9NF7A, 9NF7B			
	2017	6JA3A, 6JA4A, 6JA5A, 6JA7A, 6JA8A, 6JA9A			
		6JA3B, 6JA4B, 6JA5B, 6JA7B, 6JA8B, 6JA9B			
		9NJ1A, 9NJ2A			
		9NJ1B, 9NJ2B			
07/0	2017.5	3JR9A, 3JS9A			
QX60		9NC5A, 9NC6A, 9NC7A, 9NC8A, 9NC9A			
		9ND9A			
	2018	9NP0A, 9NP0B			
		9NP1A, 9NP1B			
		9NP2A, 9NP2B			
		9NP3A, 9NP3B			
		9NP4A, 9NP4B			
		9NP5A, 9NP5B			
		9NP6A, 9NP6B			
		9NP7A, 9NP7B			
		9NP8A, 9NP8B			
		9NP9A, 9NP9B			
		9PF8A, 9PF8B			

## IMPORTANT: Before starting the reprogramming procedure, make sure:

- ASIST on the CONSULT PC has been synchronized (updated) to the current date.
- All CONSULT-III plus (C-III plus) software updates (if any) have been installed.
- The CONSULT PC is connected to the Internet (Wi-Fi or cable).

#### NOTE:

- If you are not familiar with the reprogramming procedure, *click here*. This will link you to the "CONSULT- III plus (C-III plus) ECM Reprogramming" general procedure.
- Take the vehicle for a 10 minute drive in order to meet the following Idle Air Volume Learn (IAVL) conditions:
  - Engine coolant temperature: 70 -100°C (158 - 212°F)
  - Battery voltage: More than 12.9V (At idle)
  - Transmission: Warmed up
  - After reprogramming is complete, you will be required to perform Throttle Valve Closed Position, Idle Air Volume Learn, Accelerator Closed Position, and DTC erase.



Figure A

#### **CAUTION:**

- Connect the GR8 to the 12V battery and select ECM Power Supply Mode.
  If the vehicle battery voltage drops below <u>12.0V or above 15.5V</u> during reprogramming, <u>the ECM may be damaged</u>.
- Be sure to turn OFF all vehicle electrical loads.
  If a vehicle electrical load remains ON, the ECM may be damaged.
- Be sure to connect the AC Adapter.
  If the CONSULT PC battery voltage drops during reprogramming, the process will be interrupted and <u>the ECM may be damaged</u>.
- Turn OFF all external Bluetooth<sup>®</sup> devices (e.g., cell phones, printers, etc.) within range of the CONSULT PC and the VI. If Bluetooth<sup>®</sup> signal waves are within range of the CONSULT PC during reprogramming, reprogramming may be interrupted and <u>the ECM may be damaged</u>.

- 3. Reprogram the ECM.
- 4. After completing Erase ALL DTCs, print a copy of the C-III plus screen showing the before and after part numbers of the control unit and attach it to the repair order.

# CLAIMS INFORMATION

## Submit a Primary Part (PP) line claim using the following claims coding:

DESCRIPTION	OP CODE	PFP	SYM	DIAG	FRT
Reprogram ECM	DE97AA	(1)	ZE	32	(2)

(1) Refer to the electronic parts catalog, and use the ECM assembly part number (23703-\*\*\*\*) as the Drimony Earlied Dart (DED)

as the Primary Failed Part (PFP).

(2) Reference the Infiniti Warranty Flat Rate Manual and use the indicated flat rate time.

# AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
April 4, 2019	ITB19-010	Original bulletin published