



Service Bulletin

Bulletin No.: 19-NA-040

Date: May, 2019

TECHNICAL

Subject: Radio Screen Flickering when On

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Volt	2019	2019			All	All

Involved Region or Country	North America and N.A. Export Regions
Condition	Some customers may comment on the radio screen flickering at times when turned on.
Cause	The cause of the condition may be that the component packaging within the Instrument Panel does not enable adequate clearance between the WI-Fi antenna and wire harness, causing electromagnetic interference with the radio screen.
Correction	Reposition the wiring harness away from the WiFi antenna with zip ties.

Service Procedure



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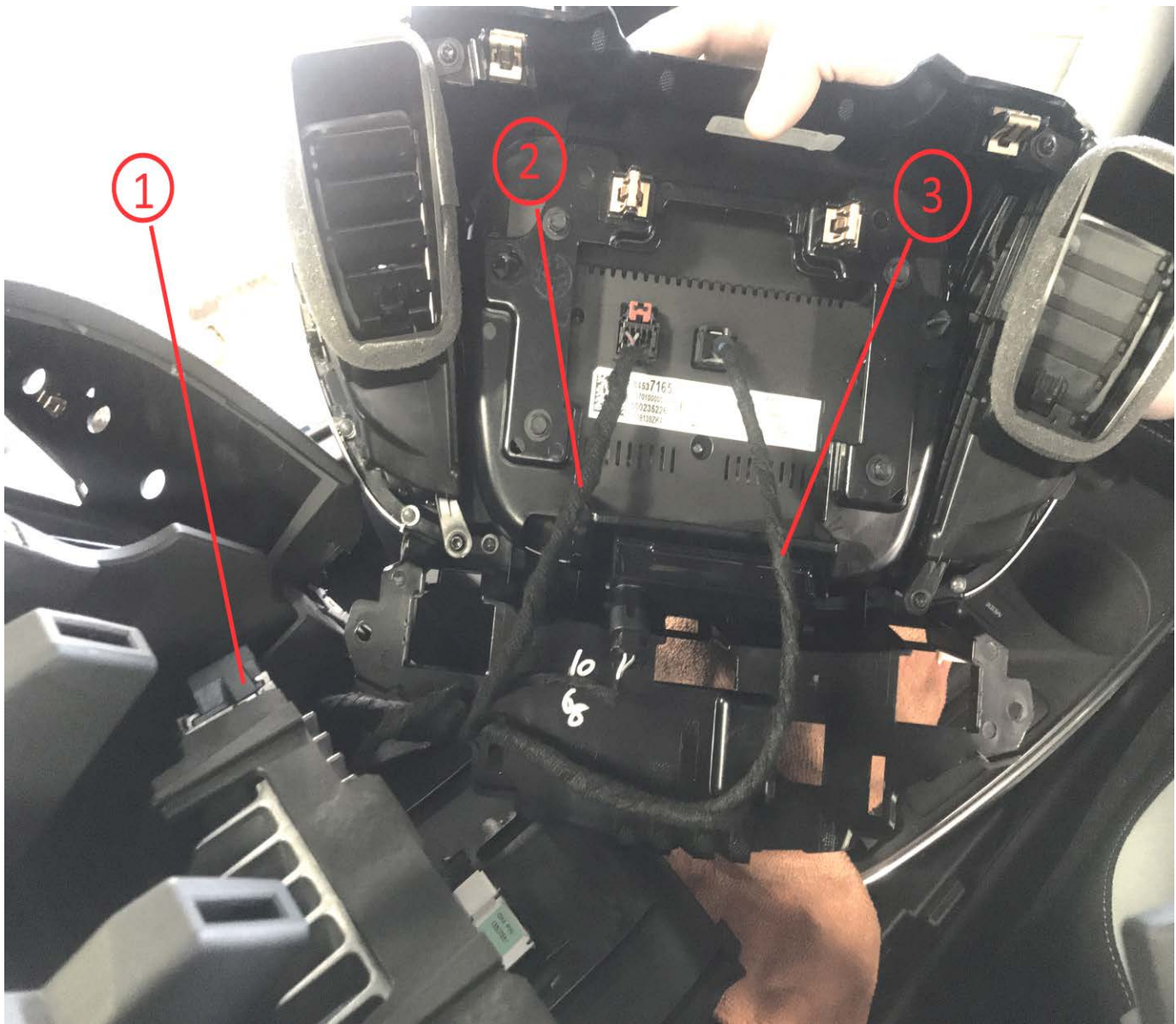
An example of possible screen flickering. If screen flickering is experienced, then the wiring harness behind the radio needs to be rerouted and held with zip ties.

Follow *Radio Control Assembly Replacement* in SI up to the point of accessing the back of the radio.



Once there is access to the back of the radio, look behind to reroute wires to prevent covering WiFi Antenna.

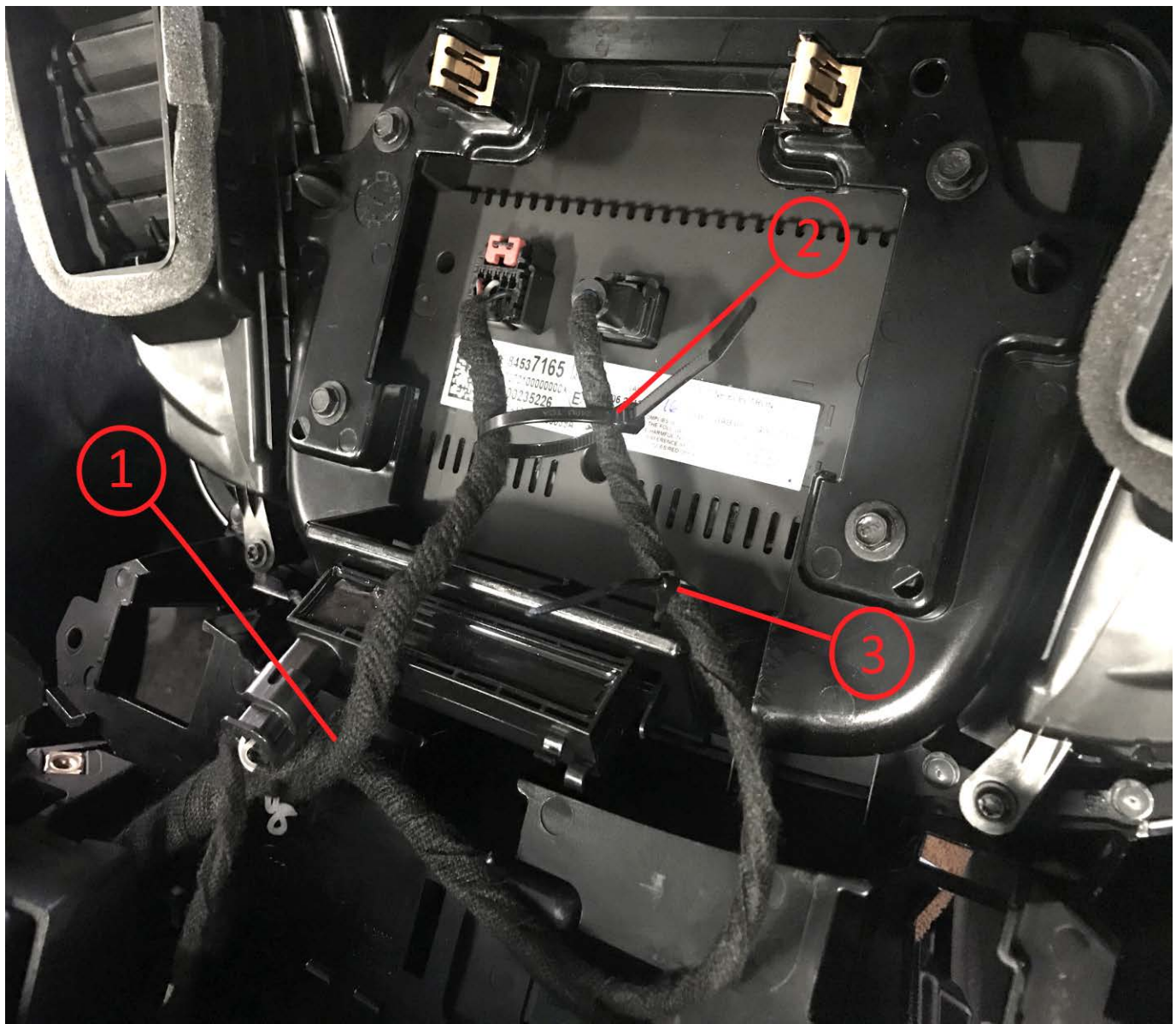
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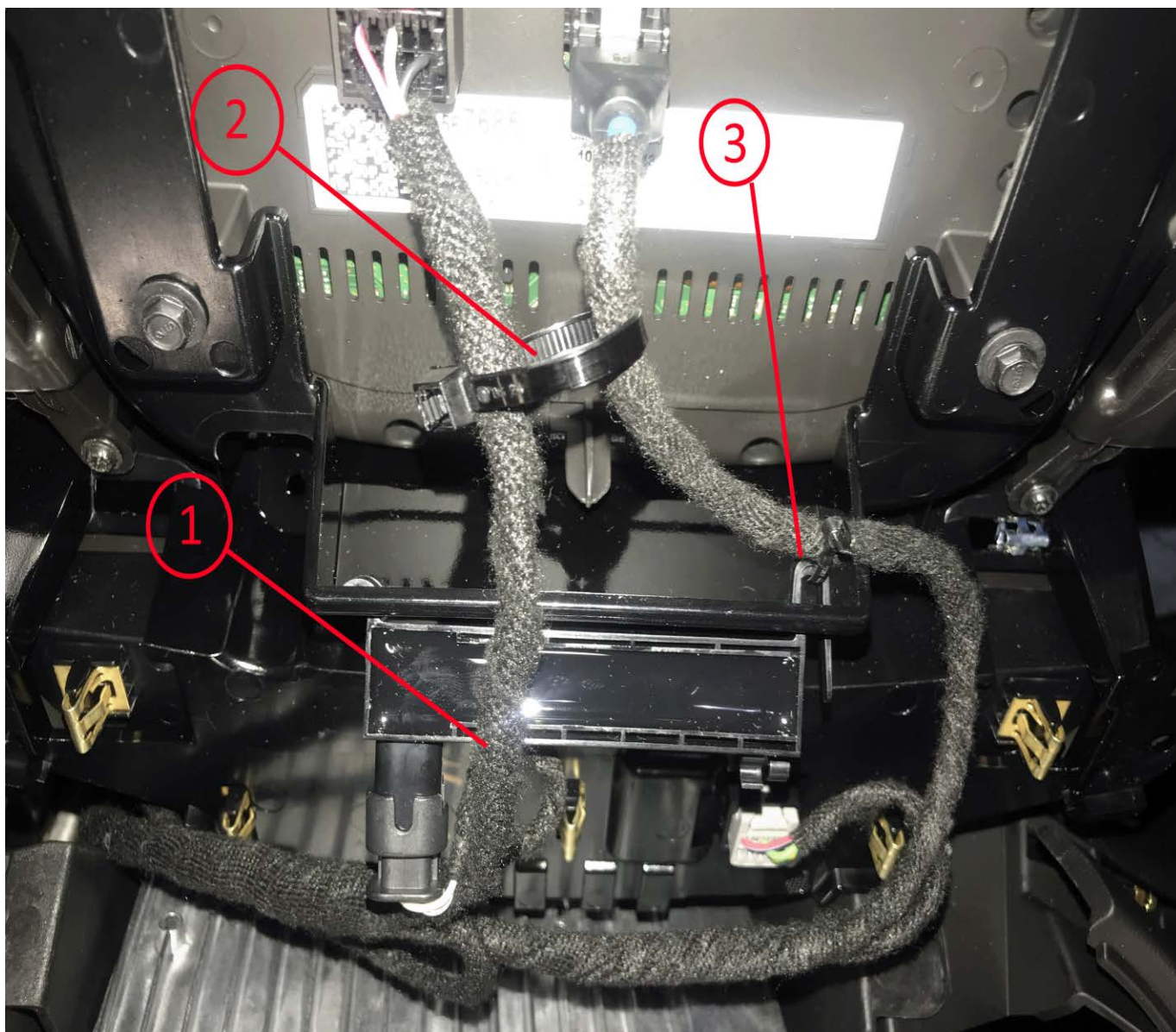


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Example of back of the radio before rerouting the wires

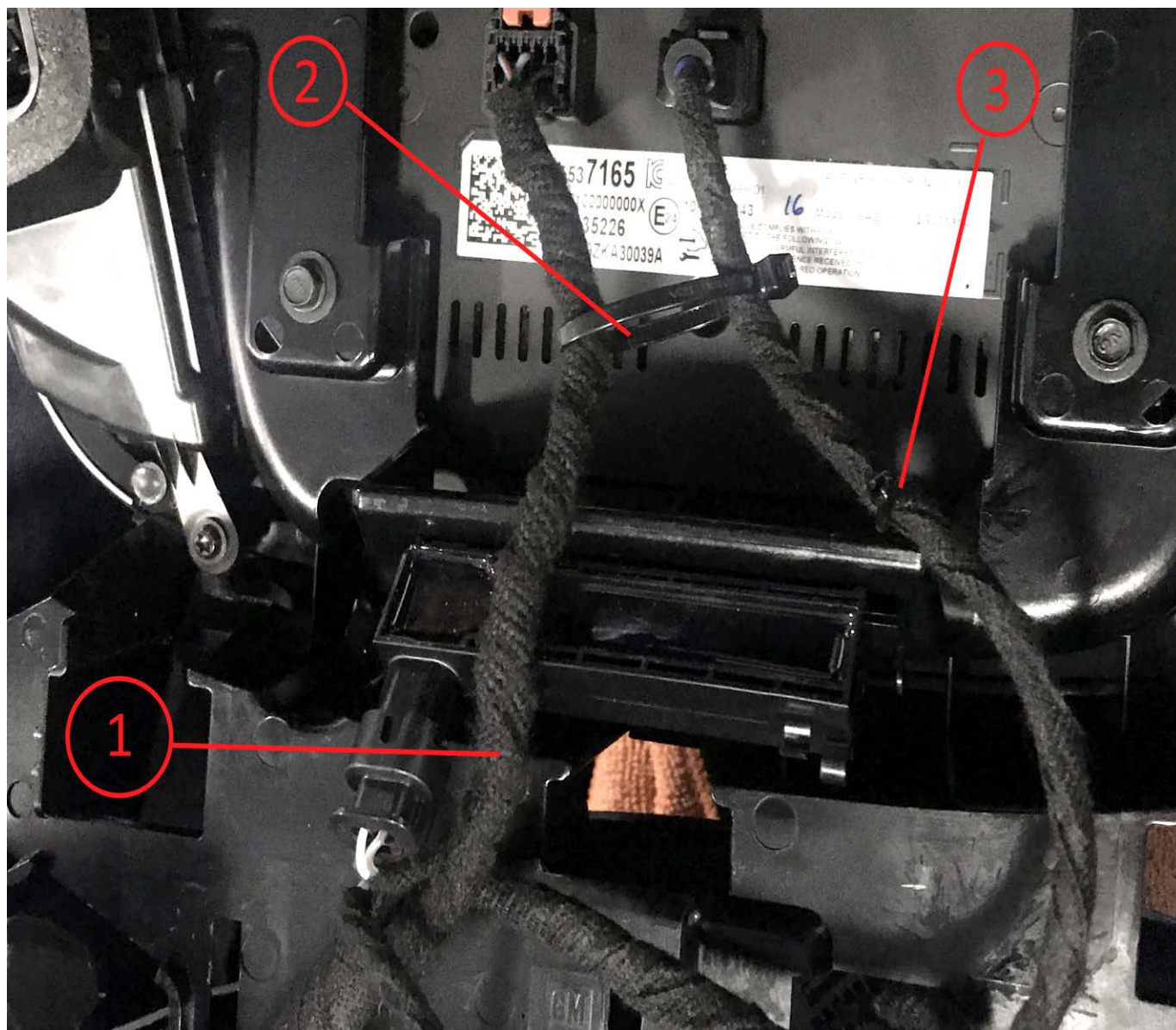
1. WiFi Antenna
2. Branch Integrated Center Stack (ICS)-Power cable
3. Branch Low Voltage Differential Signaling (LVDS) cable





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1. Move ICS-Power cable over towards the LVDS cable.
2. Zip Tie ICS-Power cable with LVDS cable up towards the connection points.
3. Use a small zip tie to secure the LVDS cable to a clip loop created behind the Key FOB sensor.



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1. Ensure the wires are moved over as to not cover the WiFi Antenna.
2. Cut excess zip tie length and secure the radio. Ensure that no wires are rubbing, kinked, or pulled tight.

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3481158*	Reposition Wire Harness	0.6 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	2
Modified	Released February 25, 2019 April 30, 2019 – Updated the Labor Time in the Warranty Information.

