GLOBAL SAFETY FIELD INVESTIGATIONS
DCS5019
URGENT - DISTRIBUTE IMMEDIATELY

Date: April 24, 2019

Subject: N182201851-01 - Service Update
            Park Assist Reset
            Revised Service Procedure and Warranty Information

Models: 2019 Chevrolet Silverado 1500 (New Model)
            2019 GMC Sierra 1500 (New Model)

To: All General Motors Dealers

This bulletin has been updated in the service procedure section and warranty information section to replace resetting the park assist feature to reprogramming. Please discard all copies of N182201851.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS

| | | **Release Date:** | April 2019 | | **Revision:** | 01 |

Revision Description: This bulletin has been updated in the service procedure section and warranty information section to replace resetting the park assist feature to reprogramming. Please discard all copies of N182201851.

| **Attention:** | This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period. |

| | | **Model Year** | | | |
Make	**Model**	**From**	**To**	**RPO**	**Description**
Chevrolet	Silverado 1500 (New Model)	2019	2019	UD5/	Park Assist-Front and Rear/
GMC	Sierra 1500 (New Model)	2019	2019	UD7	Park Assist-Rear

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	In certain vehicles, the park assist may be inoperable and the customer does not have the ability to turn the feature on or off.
Correction	Dealers will reprogram the park assist feature and then clear all codes.

Parts

No parts are required for this repair.

Warranty Information

Labor Operation	**Description**	**Labor Time**	**Trans. Type**	**Net Item**
9104380*	Verified Module Software or Calibration Level: Module Is Programmed with Same Level Software or Calibration	0.2	ZFAT	N/A
9104381*	Parking Assist Control Module Reprogramming with SPS	0.3		

* To avoid warranty transaction rejections, the SPS Warranty Claim Code must be entered when submitting this transaction. Note that if multiple modules are reprogrammed, all claim codes must be entered with a comma separating each code.

Warranty Claim Code Information Retrieval

If the SPS Warranty Claim Code was not recorded on the Job Card, the code can be retrieved in the SPS system as follows:

- Open TIS on the computer used to program the vehicle
- Select and start SPS
- Select Settings
- Select the Warranty Claim Code tab

The VIN, Warranty Claim Code and Date/Time will be listed on a roster of recent programming events. If the code is retrievable, dealers should resubmit the transaction making sure to include the code in the SPS Warranty Claim Code field.

Service Procedure

Important: Ensure all tape is removed from the front and rear bumper park assist sensors. Verify nothing is covering or blocking the sensors.

**Note:** Carefully read and follow the instructions below.

- Ensure the programming tool is equipped with the latest software and is securely connected to the data link connector. If there is an interruption during programming, programming failure or control module damage may occur.

- Stable battery voltage is critical during programming. Any fluctuation, spiking, over voltage or loss of voltage will interrupt programming. Install a GM Authorized Programming Support Tool to maintain system voltage. Refer to www.gmdesolutions.com for further information. If not available, connect a fully charged 12 V jumper or booster pack disconnected from the AC voltage supply. DO NOT connect a battery charger.

- Turn OFF or disable systems that may put a load on the vehicles battery such as; interior lights, exterior lights (including daytime running lights), HVAC, radio, etc.

- Clear DTCs after programming is complete. Clearing powertrain DTCs will set the Inspection/Maintenance (I/M) system status indicators to NO.

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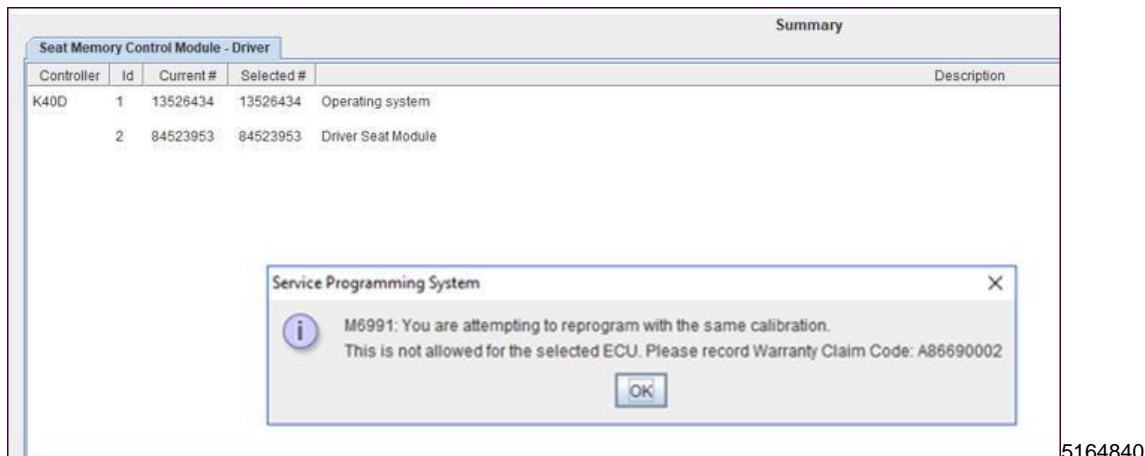
Note: If the Same Calibration/Software Warning is noted on the SPS Summary screen, record the warranty claim code (WCC) and select OK and follow screen instructions. After a successful programming event, the WCC is located in the Service Programming System dialogue box of the SPS Summary screen. No further action is required. Refer to the Warranty section of the bulletin.

1. Reprogram the parking assist control module. Refer to *K182 Parking Assist Control Module* in SI.

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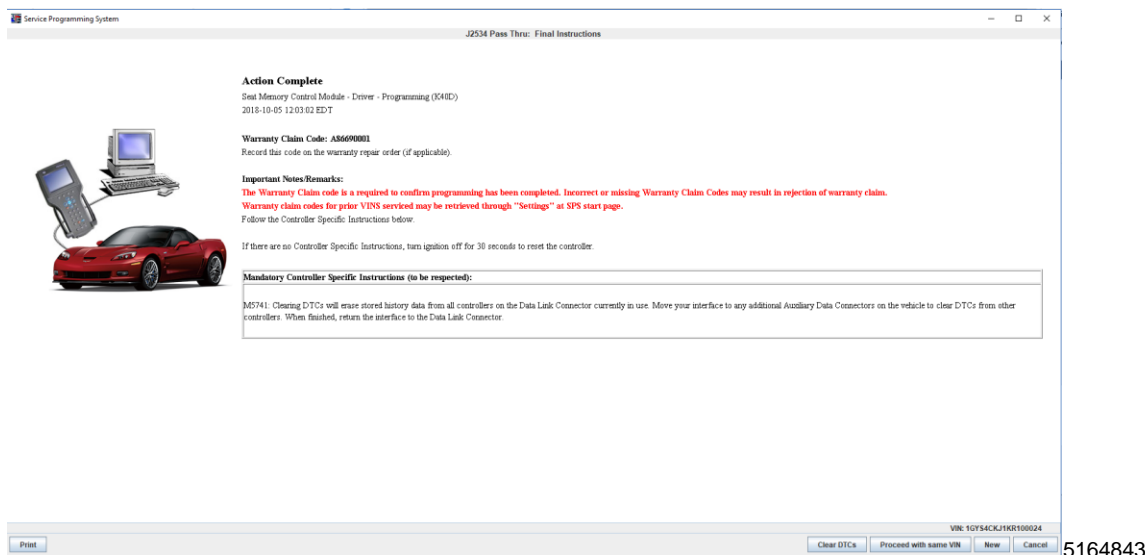
2. Record SPS Warranty Claim Code on job card for warranty transaction submission.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin <u>must</u> be held and inspected/repaired per the service procedure of this bulletin <u>before</u> customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

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