



Service Bulletin

Bulletin No.: 17-NA-082

Date: April, 2019

TECHNICAL

Subject: Front Brakes Squeak or Squeal When Applying Brakes

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Cadillac	CTS-V	2016	2016			6.2L (LT4)	

Involved Region or Country	North America, Europe, Russia, Middle East, Israel, Japan, South Korea
Additional Options (RPOs)	Brakes – Performance 4-wheel antilock, 4-wheel disc (RPO J6H)
Condition	Some customers may comment that the front brakes will squeak or squeal when applying the brakes during low to moderate speeds and when coming to a stop.
Cause	This condition may be caused by the front brake pad friction material.
Correction	If the front brakes have been validated to be the cause of the brake noise, both front and rear brake pads must be replaced as a set.

Parts Information

Causal Part	Description	Part Number	Qty
X	PAD KIT, FRT DISC BRK	23399101	1
X	PAD KIT, RR DISC BRK	89047744	1

Labor Operation	Description	Labor Time
2480318*	Replace Front and Rear Brake Pads	1.8 hrs
*This is a unique Labor Operation for Bulletin use only.		

Warranty Information

Repairs made for the specific concern within this bulletin may be covered under the New Vehicle Limited Warranty Bumper-to-Bumper terms (Canada Base Warranty). Refer to the vehicle's Limited Warranty and Owner Assistance Information booklet for coverage details.

Service Procedure

Important: Do not apply the copper paste onto the friction material or the back of the backing plate.

1. Remove the front and rear disc brake pads and discard.
2. Install new front and rear brake pads. Refer to *Front Disc Brake Pads Replacement* and *Rear Disc Pad Replacement* in SI.

Version	2
Modified	April 08, 2019 – Added an approved warranty statement to the Warranty Information.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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