

# WARRANTY BULLETIN



**TO:** Dealer Principal, Service Manager,  
Service Advisor, and Warranty Claims  
Administrator

**NO:** D-15-23

**DATE:** December 8, 2015

**SUBJECT:** (X41) – Airbag Clockspring  
Assembly – 2007MY Jeep Wranglers (JK)

**FOR:** All U.S. Dealers  
All U. S Business Centers

## PURPOSE:

To reiterate the (X41) Warranty Extension for the Airbag Clockspring Assembly on 2007MY Jeep Wranglers as previously communicated in WB D-11-63. (December 21, 2011)

**NOTE:** The Warranty Extension coverage period is 10 years or 150,000 miles (*whichever occurs first*) under the Basic Limited Warranty.

## Applicable Vehicles:

2007MY Jeep Wranglers (JK)

## ACTION:

This bulletin supersedes Warranty Bulletin D-11-63. Please disregard this previous bulletin and ensure adherence to this new publication.

Always check DealerCONNECT >VIP to verify if a vehicle is involved in this Warranty Extension. A vehicle involved in this Warranty Extension will display an **(X41) Clockspring** message in VIP. If no (X41) coverage message displays in DealerCONNECT > VIP, no further action is required on your behalf.

All technicians should familiarize themselves with Service Bulletin 08-119-15 before replacing the Airbag Clockspring Assembly on referenced vehicles. This Service Bulletin has been released to assist all dealers in the proper diagnosis and replacement of the Airbag Clockspring Assembly.

**NOTE:** In some cases the clockspring may be requested to be returned to the Quality Return Center. Dealers are advised to always follow the Warranty Parts Return Documentation procedure per the Warranty Administration Manual and hold all parts until the claim is paid and the disposition is established.

Updates  
WAM





The Global Claim System (GCS) will only honor the extended warranty coverage on the labor operation number(s) listed in Service Bulletin 08-119-15.

Submit for reimbursement under Warranty (W) using the following LOP and Part Information:

- LOP Information: **19-85-25-A9** - Clockspring, Steering Column Control Module, replace
- Part Number: **05156106AB** Clockspring (*or applicable supersedence*) - Quantity (1)

### **ADDITIONAL INFORMATION:**

If a customer has already experienced this concern and has already paid to have it repaired, the customer should be advised to send their original receipts and / or other adequate proof of payment to the following address to request reimbursement:

FCA US LLC  
P.O. Box 21-8004  
Auburn Hills, MI 48321-8004  
Attention: Reimbursement

Customers with questions or concerns about this issue are being asked to contact their dealership. In the event further assistance is necessary, customer should be advised to contact 1.877.IAM.Jeep or 1.877.426.5537.

The customer letter has been attached to the last page of this bulletin.

**Please ensure that all affected dealership personnel are aware of this bulletin.**

### **WARRANTY OPERATIONS**

FIAT USA LLC reserves the right to change any or all of the rules set forth in the Dealer Policy Manual and the Warranty Administration Manual by means of Warranty Bulletins and also by making the amended manual available to you on DealerCONNECT



VIN: xxxxxxxxxxxxxxxxxxxx  
Owner Name  
1234 Anywhere St  
Anytown, St XXXXX

Dear (Name):

This letter is to inform you that the warranty period (3 years or 36,000 miles) on your Wrangler's clockspring has been extended to 10 years or 150,000 miles, whichever occurs first. This extended clockspring warranty coverage applies to select model year 2007 Wranglers.

We are extending the warranty period on your clockspring because some of the affected vehicle population may experience an airbag lamp illumination caused by a steering column clockspring issue. **If your vehicle is operating properly, there is nothing you are required to do.**

If you are experiencing the condition as described in this warranty extension (within the 10 year or 150,000 mile period), simply contact your dealer to schedule a service appointment. Remember to bring this letter with you to your dealer. Please make sure to store this letter with your vehicle's other warranty information for future reference. The warranty extension applies to the above components only; the other terms and the "What's Not Covered" items of your warranty remain the same as stated in your Warranty Information book.

If you have already paid for the replacement of your airbag clockspring, you may be eligible to receive a reimbursement. You may complete the enclosed Customer Reimbursement Claim Form and send your original receipts, invoices and/or repair order to the following address for reimbursement, your claim will be acted upon within 60 days of receipt:

Chrysler Customer Assistance Center  
P.O. Box 21-8007  
Auburn Hills, MI 48321-8007

If you have questions or need any assistance, please contact your dealer or the Jeep Customer Assistance Center between the hours of 8:00 AM and 8:00 PM, EST, Monday through Friday or Saturday and Sunday 9:00 AM to 5:00 PM, EST. Please contact 1-877- I AM JEEP (426-5337).

Chrysler Group LLC

