



Technical Service Bulletin

96 Hazard lights flashing for no reason

96 19 39 2045767/6 May 1, 2019. Supersedes Technical Service Bulletin Group 96 number 18-22 dated January 19, 2018 for reasons listed below.

| Model(s) | Year | VIN Range | Vehicle-Specific Equipment |
|----------------|-------------|-----------|----------------------------|
| A4 | 2016 - 2017 | All | Not applicable |
| A5, Q5, and Q7 | 2017 | All | Not applicable |

Condition

| REVISION HISTORY | | |
|------------------|------------|--|
| Revision | Date | Purpose |
| 6 | - | Revised <i>Warranty</i> (Updated Labor Operation) |
| 5 | 01/19/2018 | Revised title (Updated) Revised header (Added A5 and Q5) Revised <i>Service</i> (Added A5 and Q5 to the table) Revised <i>Warranty</i> (Added Labor Operation and updated Diagnostic Time) Revised <i>Additional Information</i> (Added reference) |
| 4 | 05/25/2017 | Revised header data (Corrected ElsaPro display issue and added model years) |

Customer states:

- The anti-theft alarm goes off for no obvious reason, mainly in strong rain. The hazard lights will blink rapidly. However, the alarm horn may not sound.

Workshop findings:

- No DTCs are logged.

In the measured value blocks for the comfort system central control module, J393 (address word 0046) you may find "Backup_horn_alarm_trigger_cycle_data - no communication" as the source for the alarm.

Technical Background

When a key is not in range of the vehicle during very heavy rain, flowing water or other objects could interfere with the hands-free tailgate release sensor and trigger the anti-theft alarm system in the comfort system central control module, J393 (address word 0046).



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Production Solution

Optimized software.

Service

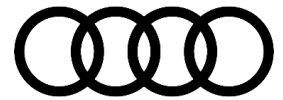
SVM Update Instructions:

1. Follow all instructions in TSB 2011732: *00 Software Version Management (SVM), operating instructions*.
2. Update the comfort system central control module, J393 (address word 0046), using the SVM action code as listed in the table below:
 - On the ODIS Service with VAS tester, enter the SVM code in operation mode “update”.

| Model | Old Software Part Number | Old Software Version | New Software Part Number | New Software Version (or higher) | SVM Code Input |
|-------------|--------------------------------|----------------------|--------------------------------|----------------------------------|----------------|
| A4/A5/Q5/Q7 | 8W0907064* or 4M0907064* | <0344 | 8W0907064* or 4M0907064* | 0344 | 46A017 |

Warranty

| | | | |
|--------------------------|---|--------------|--|
| Claim Type: | <ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is information only. | | |
| Service Number: | 5789 | | |
| Damage Code: | 0039 | | |
| Labor Operations: | Software Update | 0151 0000 | Time stated on the diagnostic protocol (Max 50 TU) |
| Diagnostic Time: | GFF | No allowance | 0 TU |



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| | | | |
|-----------------------|--------------------------------------|--------------|------|
| | Road test prior to service procedure | No allowance | 0 TU |
| | Road test after service procedure | No allowance | 0 TU |
| Claim Comment: | As per TSB #2045767/6 | | |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Additional Information

The following Technical Service Bulletin(s) will be necessary to complete this procedure:

- TSB 2011732, *00 Software Version Management (SVM), operating instructions*.

All parts and service references provided in this TSB (2045767) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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