



Technical Service Bulletin

20 Difficulty refueling the vehicle

20 19 15 2054072/3 May 8, 2019. Supersedes Technical Service Bulletin Group 20 number 19-14 dated April 25, 2019 for reasons listed below.

Model(s)	Year	VIN Range	Vehicle-Specific Equipment
A5, A5 Cab, and S5	2017	All	Not Applicable
A5, A5 Cab, and S5	2018	000001 - 012601	Not Applicable

Condition

REVISION HISTORY		
Revision	Date	Purpose
3	-	Revised header (Corrected Elsa display issue)
2	04/25/2019	Revised header (Added MY 2017)
1	03/04/2019	Initial publication

Customer states:

- While refueling at a gas station, the fuel pump shuts off before the tank is full.

Workshop findings:

- No DTCs are stored in the ECM.

Technical Background

Defective vent valve inside the fuel tank.

Production Solution

Improved vent valve.



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Service

Validate the concern:



Note:

If this TSB has been performed before and the concern returns after the fuel tank replacement, open a TAC case.

1. Check the current fuel level. If level more than between $\frac{1}{4}$ and $\frac{1}{2}$ tank, drain to that level.
2. Go to the gas station.
3. Fill the tank. If the pump stops before the tank is full, disconnect vent line going from tank to charcoal canister (Figure 1, 4).

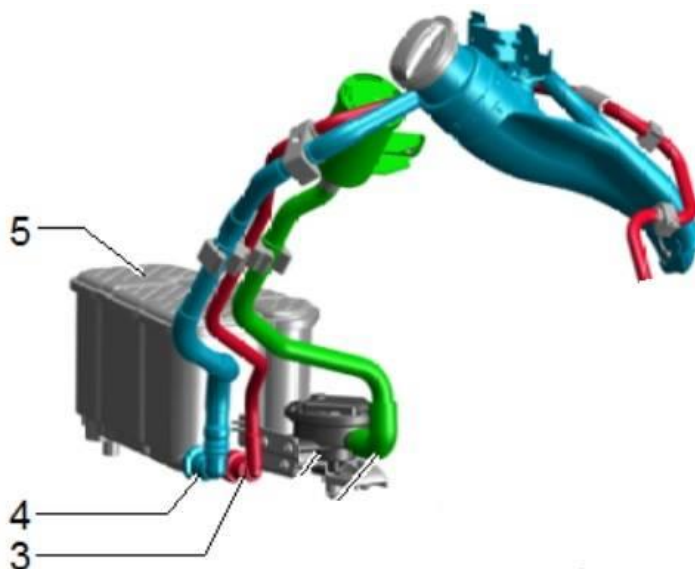


Figure 1. Disconnect the vent line from the tank.

4. Perform a second filling attempt.
5. If the filling is again interrupted, the tank is malfunctioning. Replace the fuel tank.

Warranty

Claim Type:	<ul style="list-style-type: none">• 110 up to 48 Months/50,000 Miles.• G10 for CPO Covered Vehicles – Verify Owner.• If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.
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Service Number:	2010		
Damage Code:	0010		
Labor Operations:	Fuel tank remove + reinstall	2010 1903	See SRT
	Fuel tank remove + reinstall (A5 Cab and A5 SB Only)	2010 1902	See SRT
	Fuel tank replaced	2010 5550	See SRT
	Fuel Level Check	2025 9999	60 TU
Diagnostic Time:	GFF	No allowance	0 TU
	Road test prior to service procedure	0121 0002	10 TU
	Road test after service procedure	0121 0004	10 TU
Claim Comment:	As per TSB #2054072/3		

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

Required Parts and Tools

Always check with your Parts Department and/or ETKA for the latest information and parts bulletins.		
Part Number	Part Description	Quantity
See ETKA	Fasteners, Bolts, Nuts, and Screws as needed per the Repair Manual	See ETKA/ELSA
VIN Specific	Fuel tank	01

Additional Information

All parts and service references provided in this TSB (2054072) are subject to change and/or removal.

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