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Sent on	05	07	2019	**Expires on**	05	21	2019
From	Parts and Service Division						
Subject	Request for Parts: 2018-2019 Civic Oil Leak from Valve Cover Gasket						

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2018-2019 Civic Oil Leak from Valve Cover Gasket

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iN* message and provide a copy to the Shop Foreman and all Service Advisors.

Background
American Honda Motor Co., Inc. (AHM) is investigating certain 2018-2019 Civic 2.0Ls with a customer complaint of an oil leak. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers
AHM is interested ONLY if the vehicle meets the following requirement:
1. VIN must start with 2HG & must be after 2HGFC2…JH557767.
2. 2.0L Engine only.
3. Must confirm oil leak is from the valve cover gasket.
4. No repair has been attempted for this issue.

Action Required
If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.