

VWoA Compliance

From: VWoA Dealership Communication
Sent: Monday, May 13, 2019 1:46 PM
Subject: Volkswagen Arteon Launch

Volkswagen Warranty Communication

Dealer Principals	General Managers	Sales	Certified Pre-owned
Service	Parts	Warranty	Finance & Insurance

From: Volkswagen Warranty

Volkswagen Arteon Launch

Effective May 13, 2019 through August 3, 2019, all warranty repairs on the all-new Arteon require a VTA Case prior to performing any repairs, excluding recalls and transportation. During this Launch period, Volkswagen will collect all warranty repair information to ensure prompt analysis and resolution of any emerging concerns.

For additional information, refer to VSS-19-08 located in ServiceNet > Technician References > Technician Helpline > Vehicle Launch Process and Program

For additional information or updates to this news article, please access the **What's New** section on the WISE website (<http://www.vw-wise.com>).

Volkswagen Warranty