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**To:** Quality Compliance  
**Subject:** RE: UPDATE - Special Service Campaign JOR - Certain 2018 Model Year Camry and Camry HV; Certain 2016 – 2018 Model Year Prius; Certain 2017 – 2018 Model Year Prius Prime - Intelligent Clearance Sonar (ICS) System Reprogram (Internal)

**From:** Quality Compliance  
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***-The Dealer Letter has been updated to include expanded UIO quantities and production ranges.***

**Condition**

The involved vehicles are equipped with Intelligent Clearance Sonar (ICS). Due to improper software programming in the ICS system, the ICS system may improperly activate when an involved vehicle enters certain types of carwash facilities and is placed into neutral. If the ICS system activates, the ICS system will exhibit warnings and the system may apply the brakes.

**Remedy**

Any authorized Toyota dealer will reprogram the ICS Electronic Control Unit software **FREE OF CHARGE**.

**Covered Vehicles**

There are approximately 175,200 vehicles covered by this Special Service Campaign. Approximately 200 vehicles involved in this Special Service Campaign were distributed to Puerto Rico.

**Note: Toyota added approximately 48,100 vehicles to this campaign. These vehicles will be included in the campaign effective 4/16/2019 and will utilize the same repair described above.**

<b>Model / Years</b>	<b>Production Period</b>	<b>Approximate Total Vehicles</b>
2018 Camry	Mid-January 2017 – Early May 2018	70,400
2018 Camry HV	Mid-January 2017 – Late April 2018	8,400
2016 – 2018 Prius	Mid-June 2015 – Late June 2018	80,700
2017 – 2018 Prius Prime	Early April 2016 – Mid-July 2018	15,700

***Please reference the attachments for additional details.***

***Dealers will be notified on April 16, 2019 at approximately 4:00 pm Central time.***

Thank you for your support,

**TOYOTA MOTOR NORTH AMERICA**

**Quality** | Quality Compliance Department