

Subject:

RE: UPDATE: Certain 2018 Model Year LS 500 and LS 500h 2018 Model Year NX 300 and NX 300h 2018 Model Year RX 350L and RX 450hL 2017 – 2018 Model Year RX350 and RX450h Intelligent Clearance Sonar (ICS) System Reprogram Special Service Campaign (Inter

Sent: Tuesday, April 16, 2019 3:43 PM

To: Lexus Recall <lexus_recall@internal.toyota.com>

Subject: UPDATE: Certain 2018 Model Year LS 500 and LS 500h 2018 Model Year NX 300 and NX 300h 2018 Model Year RX 350L and RX 450hL 2017 – 2018 Model Year RX350 and RX450h Intelligent Clearance Sonar (ICS) System Reprogram Special Service Campaign (Internal)

●● PROTECTED 関係者外秘

The Dealer Letter has been updated to include expanded UIO quantities and production ranges.

Condition

The involved vehicles are equipped with Intelligent Clearance Sonar (ICS). Due to improper software programming in the ICS system, the ICS system may improperly activate when an involved vehicle enters certain types of carwash facilities and is placed into neutral. If the ICS system activates, the ICS system will exhibit warnings and the system may apply the brakes.

Remedy

Any authorized Lexus dealer will reprogram the ICS Electronic Control Unit software *FREE OF CHARGE*.

Covered Vehicles

There are approximately 237,500 vehicles covered by this Special Service Campaign. Approximately 380 vehicles involved in this Special Service Campaign were distributed to Puerto Rico.

Note: Lexus added approximately 3,500 vehicles to this campaign. These vehicles will be included in the campaign effective April 16, 2019 and will utilize the same repair described above.

	Production Period	Approximate Total Vehicles
2018 LS 500	Early July 2017 - Late June 2018	6,760
2018 LS 500h	Early February 2017 - Mid June 2018	330
2018 NX 300/NX 300h	Early June 2017 - Mid May 2018	35,290
2018 RX 350L	Early August 2017 - Later April 2018	16,780
2018 RX 450hL	Mid-October 2017 - Late April 2018	1,220
2017-2018 RX 350	Early August 2016 - Early July 2018	160,770
2017 - 2018 RX 450h	Late August 2016 - Early July 2018	16,350

Please reference the attachments for additional details.

Dealers will be notified on April 16, 2019 at approximately 4:00 pm Central time.

Thank you for your support,

Parts & Service Program Consultant
Lexus Customer Service

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