IMPORTANT UPDATE

TECHNICAL INSTRUCTIONS

FOR

SPECIAL SERVICE CAMPAIGN JLH

INTELLIGENT CLEARANCE SONAR (ICS) SYSTEM REPROGRAM

CERTAIN: 2018 LS 500 and LS 500h 2018 NX 300 and NX 300h 2018 RX 350L and RX 450hL 2017-2018 RX 350 and RX 450h

Update 4/9/2019: Note added on p. 5.

The repair quality of covered vehicles is extremely important to Lexus. All dealership technicians performing this recall are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this recall repair are required to currently hold <u>at least one</u> of the following certification levels:

- Certified
- Senior
- Master

It is the dealership's responsibility to select technicians with the above certification level or greater to perform this recall repair. Carefully review your resources, the technician skill level, and ability before assigning technicians to this repair. It is important to consider technician days off and vacation schedules to ensure there are properly trained technicians available to perform this repair at all times.



II. IDENTIFICATION OF AFFECTED VEHICLES

- Check the TIS Vehicle Inquiry System to confirm the VIN is involved in this Campaign, and that it has not already been completed prior to dealer shipment or by another dealer.
- TMS warranty will not reimburse dealers for repairs completed on vehicles that are not affected or were completed by another dealer.

III. PREPARATION

1. TOOLS, SUPPLIES & EQUIPMENT

- Standard Hand Tools
- Techstream 2.0 / TIS Techstream / Techstream Lite
- GR8 Battery Diagnostic Station
- L-SB-0001-18

IV. BACKGROUND

The involved vehicles are equipped with Intelligent Clearance Sonar (ICS). When an involved vehicle enters a conveyor-type carwash and is placed into neutral, due to a programming error in the ICS system, the front sonar sensors in the system may incorrectly interpret the carwash brushes as a pedestrian or vehicle, and activate the ICS system. If the ICS system activates, the ICS system will exhibit warnings and the system may apply the brakes.

V. DETERMINE STATUS OF CURRENT CALIBRATION



1. CHECK FOR DTC'S

a. Using a Techstream, perform a Health Check to check for any Diagnostic Trouble Codes.

Note: This Campaign covers only the Calibration ID update to the Advanced Parking Guidance/ICS/Intuitive P/A System, as detailed in these instructions. It does not cover the diagnosis or replacement of any other systems on the vehicle.

Campaign complete. Return the

vehicle to the customer.

2. CHECK CURRENT CALIBRATION

Proceed to Section VI. Vehicle

Preperation on p. 4

- a. Locate the <u>Update</u> column for the <u>ADVANCED PARKING GUIDANCE/ICS/INTUITIVE P/A</u> System in the Stored Data tab for this vehicle.
- b. Determine the status of an available update; indicated by a YES or NO.



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VI. VEHICLE PREPERATION



1. DISCONNECT COOLING FAN

a. Disconnect the electrical connector from the cooling fan ECU on the radiator shroud.

Note: If the cooling fans run during the Calibration update procedure, the battery voltage will be inconsistent and could cause damage the control module.

RX 350 shown. Other models are similar.

2. PRESSURIZE HYDRO-BOOSTER (LS 500, all hybrid models)

- a. Depress the brake pedal fully 2 times within 2 seconds.
- b. Release the brake pedal.
- c. Wait 10 seconds.

Note: The hydro-boost pump <u>may</u> run for a few seconds when completing these steps. The procedure will pressurize the system and prevent the pump from running during the Calibration update procedure. Not all vehicles are equipped with the Hydro-booster.

3. VEHICLE PREPARATION

- a. Confirm the following conditions:
 - Vehicle in the IG position (engine off).
 - Transaxle in Park.
 - Parking brake engaged.
 - Turn off all electrical accessories (i.e. climate control, audio system, etc.)
 - Headlight switch in the DRL OFF position.
 - Windshield wiper switch in the OFF position.

4. CONNECT THE 12v BATTERY TO A POWER SUPPLY (GR8)

a. Connect the GR8 or other type of a power supply (not a battery charger) to the 12v battery.

b. Select the Power Supply Mode from the Charge Menu of the GR8.



A power supply *MUST* be used during reprogramming. ECU damage will occur if the battery voltage is not properly maintained during this re-flash procedure.

Note: A power supply must be connected directly to the 12v battery terminals and <u>NOT</u> the remote jump posts under the hood (if equipped).

5. VERIFY TECHSTREAM SETUP

- a. Verify that the Techstream meets the following conditions:
 - The latest version of software is loaded.
 - The Techstream battery is fully charged. If not, connect the Techstream to a 120v source.
 - The DLCIII cable is in good condition.



The Techstream's battery voltage must be maintained during the update procedure. If necessary, plug the Techstream into a 120v outlet during this procedure.

Note: If the Techstream's communication with the vehicle fails during the update procedure, the Clearance Warning ECU will be damaged.

6. RECORD CUSTOMIZED SETTINGS

The customized setting for this System will be lost during the Calibration update. It will be necessary to record the customers settings, prior to the update, to return the vehicle to its original condition.

- a. Use a Techstream to access the following data:
 - Advance Parking Guidance/ICS/Intuitive P/A → Customize → Warning, Sensor, Display, and Others.
- b. Record the Customized Settings on the sheets provided in Section: X APPENDIX on p. 10.

STEP A (LS500 & LS500h) STEP B (RX350 & RX450h & RX350L & RX450hL) STEP C (NX300 & NX300h)

VII. UPDATE CALIBRATION

1. UPDATE THE ADVANCED PARKING GUIDANCE/ICS/INTUITIVE P/A SYSTEM

a. Identify the vehicles Original CID for the <u>Advanced Parking Guidance/ICS/Intuitive P/A</u> System on the Stored Data tab.

2018 RX350 2GR-FKS	Tire Pressure / Threshold Value [psi(gauge)]	
006483 mile	Sensor 1: 30.93 / 26.69 Sensor 2: 30.68 / Sensor 3: 30.18 / 26.44 Sensor 4: 29.93 / Sensor 5: N/A / N/A	Campaign Status:
2018_RX350_2G File Notes Health Checl Data 1-10/	Health Check Results - Health Check does not display live data Changes in vehicle condition will not update automatically To update Health Check, click the Refresh button on the bo	PERMANENT: NO
	Enhanced Generic	
	Enhanced Generic System Origin	alibration Update
	Enhanced Generic System Origin	nal CID 8922G4808001 No 997134909001 No
	Enhanced Generic Gener	alibration Update nal CID -
Sort	Enhanced Generic System Origin Sliding Roof Origin Master Switch Back Door Driver Seat Tilt& Toloesopic Advanced Parking Guidance/IC S/Intuitive P/A Sister Sector Sister Sector Sector	alibration Update nal CID

- b. Locate the vehicles <u>Original CID</u> in the chart on the following page.
- c. Select the corresponding <u>NEW CID link</u> to load the update.
- d. Follow the on-screen instructions to complete the Calibration Update procedure.

The CID Update Procedure is detailed in <u>L-SB-0001-18</u> Please reference this Bulletin for more detailed procedures and information.

Note: To insure the update process is completed before turning the ignition off, it is recommended to add a 10 second delay between step H and step I of <u>L-SB-0001-18</u>. For example, after the Flash Calibration process has completed (step H), wait 10 seconds before turning off the ignition (step I).



Be extremely careful to select the correct <u>NEW CID</u> that corresponds to the <u>Original CID</u>.

Vehicle Specification	on	Clearance Wa	rning ECU Calibrations	
Model	MY	Current CID	New CID	
LS500 & LS500h	18	8934F500 904	<u>8934F500906</u>	
		8934F481 700	9024E492000	
DV250 & DV450b	17 10	8934F481 701	<u>0934F402900</u>	
RA350 & RA45011	17 - 18	8934F481 800	00245402000	
		8934F481 801	<u>8934F483000</u>	
	17 - 18	8934F482 201	<u>8934F483100</u>	
		17 - 18	17 - 10	8934F482 301
NX300 & NX300h	18	8934F780 302	<u>8934F780303</u>	
		8934F780 402	<u>8934F780403</u>	
		8934F780 502	<u>8934F780503</u>	

Note: If the Advance Parking Guidance/ICS/Intuitive P/A system has already been calibrated with the new CID, the campaign is complete.

VIII. COMPLETE REPAIR



1. PERFORM VERIFICATION HEALTH CHECK

- a. Using a Techstream, perform a Health Check.
- b. Clear DTC's that may have set during the re-flash procedure.
- c. Re-run the Health Check to confirm that no DTC's reappear.



THIS VERIFICATION HEALTH CHECK IS NECESSARY to update the results and CID's to the National database.

2. CONFIRM CID UPDATE

- a. On the Stored Data tab, confirm the following for the Advanced Parking Guidance/ICS/Intuitive P/A ECU:
- System Select Stored Data 2018 RX350 Tire Pressure / Threshold Value [psi(gauge)] 2GR-FKS Sensor 1: 30.93 / 26.69 Sensor 2: 30.68 006483 mile 30.18 / 26.44 Sensor 4: Sensor 3: 29.93 / Sensor 5: N/A / N/A Campaign Status: Y PERMANENT: NO **Health Check Results** 2018_RX350_2G - Health Check does not display live data. File Notes - Changes in vehicle condition will not update automatically. **Health Check** Ξ - To update Health Check, click the Refresh button on the bc Data 1-10/ Enhanced Generic Test RoB Calibration Update System iled Sliding Roof -MUST say Master Switch -8922G4808001 Back Door No -**Driver Seat** 897134808001 No 8934F483000 Advanced Parking Guidance/ICS/Intuitive P/A -No SRS AIR -8917F0E115 Sort Rain and/or Humidity Sensor . 881514810700 Expand>> Pre-Collision 2 No -
- The Update column lists "No"

Note: If you receive the following message <u>after</u> the Verification Health Check, you have not properly completed the Required Calibration Updates!!



3. PRINT CUSTOMER HEALTH CHECK REPORT

a. From the Stored Data tab, select the Customer Health Check Report button (TIS will launch when button is pressed).

Techstream (Ver 8.3	0.023) - 11067				×	
File Function Setup	TIS User Help					
System Select Store	d Data					
2010 Prius 2ZR-FXE	Tire Pressure / Threshold V	alue [psi(gauge)]			a	
JTDKN3DU9A1010658	Sensor 1: 27.5 / N/A Sensor 3: 27.5 / N/A Sensor 5: N/A / N/A	Sensor 2: 29.0 / N/A Sensor 4: 30.1 / N/A			Customer Health	
Eile Notes	Health Check Results				Спеск виттоп	
Health Check Data 1.20	System	Monitor DTC	Curr Pend Hist Perm SB	Calibration L		
	Engine and ECT	anl		34715100 A4701000		
	Hybrid Control	•		896B34701800 896B54701100 896844701400 896844702300		
	Cruise Control	-				
	Tire Pressure Monitor	-				
	FNDS			F 102047100 1		
	Occupant Detection					
	Air Conditioner					
	Combination Meter			838004737004 3 838004737004 838004737004		
	Main Body			590C1U2A**0*		
	D-Door Motor	-		·/ /		
Sort	Smart Key			_/ /_		
Expandes	P-Door Motor	-				
LApanore	RR-Door Motor				-	
TIQ Qaawah	RL-Door Motor	-			-	
Print	2014/01/21 18:18:35			 ?a		
Back	Campaign Status:?			🐼 🖳 ka	2	

- b. Log in to TIS.
- c. Input Vehicle Mileage and Repair Order number.
- d. Check the "Performed" campaign button for campaign JLH.
- e. Select the Report button.

\oplus	Diagnostic Report
	Vehicle Information
	Milespe: 7707
	Repair Order: 7788
Our systems : any of these c unsure)	show the following campaigns are outstanding. Have ampaigns been completed? (Check for SSC door label if
	JLH * Performed (Next Performed
	Report

- f. Confirm Customer Health Check Report information is correct.
- g. Print Customer Health Check Report from TIS.
- h. Sign and provide to the customer.

IX. REASSEMBLY

1. RESTORE CUSTOMIZED SETTINGS

- a. Use a Techstream to access the following data:
 - Advance Parking Guidance/ICS/Intuitive P/A → Customize → Warning, Sensor, Display, and Others.
- b. Restore the customized settings to their prior selections using the Customized Settings Sheets that you previously recorded.

2. CONNECT COOLING FAN

a. Lower the lock lever and engage the claw to connect the cooling fan motor connector.

3. INITIALIZE PKSB OR ICS SYSTEM

a. If the PKSB indicator (LS models) or ICS indicator (RX & NX models) blinks after reflash, perform steering sensor zero point calibration.

LS 500		<u>2018</u>
LS 500h		<u>2018</u>
RX 350	<u>2017</u>	<u>2018</u>
RX 450h	<u>2017</u>	<u>2018</u>
RX 350L		<u>2018</u>
RX 450hL		<u>2018</u>
NX 300		<u>2018</u>
NX 300h		<u>2018</u>

4. REMOVE THE POWER SUPPLY FROM THE BATTERY

◄ VERIFY REPAIR QUALITY ►

- Verify the operation of the cooling fans -
- Confirm the system Calibration has been updated successfully. _
- Confirm there are no DTC's after the Calibration update.

X. APPENDIX

A. CUSTOMIZED SETTING SHEET (for LS500 & LS500h)

a) Techstream: Warning

Function		Settings (Put	a check into appli	cable setting.)	
Fr Corner Sensor Onset Range	□ Short	🗆 Long			
Rr Corner Sensor Onset Range	□ Short	🗆 Long			
Fr Sensor Onset Range	□ Narrow	□ Wide			
Rr Sensor Onset Range	□ Narrow	□ Wide			
Keep Sense Buzzer	Not Avail	□ Avail			
Fr & Rr Buzzer Volume	□ L				
Object Not Moving 3s Buzz Vol	□ Keep Vol		□ M1	□ M2	
Leave Buzzer Volume	□ Keep Vol		□ M1	□ M2	
Temporary Mute Reset Speed Adjust	□ System Link	□ 15km/h	□20km/h	□ 30km/h	
Temporary Mute Function					
Clearance Sonar Auto Mute Function					
Clearance Sonar Judgement of Obstacle on Course	🗆 Valid	Invalid			

b) Techstream: Sensor

Function	Settings (Put a check into applicable setting.)				
Sensor Condition N	□ Not Avail	□ Avail			

c) Techstream: Display

Function	Settings (Put a check into applicable setting.)				
Approach Display OFF	Not Avail	🗆 Avail			
Display Mode	□ All	Undisp			

To be continued.

d) Techstream: Others

Function		Settings (Put	a check into applic	cable setting.)	
ICS Function					
ICS SW Status Memory	□ Yes	□ No			
ICS Stop Distance	□ Short	□ Long			
RCTAB Function					
RCTAB Operation Timing Setting	□ Late	□ Standard			
RCTAB Sensitivity	□ Standard	□ Low			
Pedestrian ICS Function					
Pedestrian ICS Target Stopping Distance	□ Close	□ Normal			
Pedestrian ICS Width Adjustment (Y Axis)	□ Narrow	□ Normal			

B. CUSTOMIZED SETTING SHEET (for RX350 & RX450h & RX350L & RX450hL)

a) Techstream: Warning

Function		Settings (Put	a check into appli	cable setting.)	
Fr Corner Sensor Onset Range	□ Short	□ Long			
Rr Corner Sensor Onset Range	□ Short	□ Long			
Fr Sensor Onset Range	□ Narrow	□ Wide			
Rr Sensor Onset Range	□ Narrow	□ Wide			
Keep Sense Buzzer	Not Avail	□ Avail			
Fr & Rr Buzzer Volume		□ M1	□ M2	□ M3	□ H
Object Not Moving 3s Buzz Vol	□ Keep Vol		□ M1	□ M2	
Leave Buzzer Volume	□ Keep Vol		□ M1	□ M2	
Temporary Mute Reset Speed Adjust	□ System Link	□ 15km/h	□20km/h	□ 30km/h	
Temporary Mute Function					

b) Techstream: Sensor

Function	Settings (Put a check into applicable setting.)				
Sensor Condition N	□ Not Avail	□ Avail			

c) Techstream: Display

Function	Settings (Put a check into applicable setting.)				
Approach Display OFF	□ Not Avail	□ Avail			
Display Mode	□ All	□ Undisp			

d) Techstream: Others

Function	Settings (Put a check into applicable setting.)				
ICS Function					
ICS SW Status Memory	□ Yes	□ No			
ICS Stop Distance	□ Short	🗆 Long			
RCTAB Function					
RCTAB Operation Timing Setting	□ Late	□ Standard			
RCTAB Sensitivity	□ Standard	□ Low			

C. CUSTOMIZED SETTING SHEET (for NX300 & NX300h)

a) Techstream: Warning

Function	Settings (Put a check into applicable setting.)				
Fr Sensor Onset Range	□ Narrow	□ Wide			
Rr Sensor Onset Range	□ Narrow	□ Wide			
Keep Sense Buzzer	Not Avail	□ Avail			
Fr & Rr Buzzer Volume		□ M1	□ M2	□ M3	□ H
Object Not Moving 3s Buzz Vol	□ Keep Vol		□ M1	□ M2	
Leave Buzzer Volume	□ Keep Vol		□ M1	□ M2	
Temporary Mute Reset Speed Adjust	□ System Link	□ 15km/h	□20km/h	□ 30km/h	
Temporary Mute Function					
b) Techstream: Sensor					

Techstream: Sensor D)

Function	Settings (Put a check into applicable setting.)				
Sensor Condition N	Not Avail	🗆 Avail			

c) Techstream: Display

Function	Settings (Put a check into applicable setting.)				
Approach Display OFF	□ Not Avail	□ Avail			

d) Techstream: Others

Function	Settings (Put a check into applicable setting.)				
ICS Function					
ICS SW Status Memory	□ Yes	□ No			
ICS Stop Distance	□ Short	🗆 Long			

A. PARTS DISPOSAL

As required by Federal Regulations, please make sure all recalled parts (original parts) removed from the vehicle are disposed of in a manner in which they will not be reused, **unless requested for parts recovery return**.

B. CAMPAIGN DESIGNATION DECORDER

