



## Repair Notice

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### R1802

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### Section

02 - Cab Interior

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### Description

UltraLoft Sleeper Pre-Production Part Retrofit

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### Release Date

4/24/2019

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### Introduction

Peterbilt has determined that certain vehicles built from 01/19/2018 through 05/24/2018, during the QV and VV phases, with pre-production UltraLoft components are eligible to be updated with production level parts.

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### Resolution

#### Campaign

Please refer to the chassis list and ensure that the customer is aware of the complete extent of work that will be performed on their particular vehicle.

NOTE: the parts to be replaced will vary from one vehicle to another with this campaign.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
  2. Confirm with the customer that your dealership will be the repairing location before ordering parts.
  3. Prepare an inventory of the parts needed and **ensure all required parts have arrived prior to scheduling the chassis for the retrofit.**
  4. Review the DWWC or SIR for "Complete" next to the "R1802" campaign code prior to performing this repair.
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### Warranty

Peterbilt will reimburse for parts and labor for repairs performed within standard warranty period or by May 1,

2020. Peterbilt will pay for parts at DealerNet plus applicable markup and labor.

- File a long form claim.
- Reference R1802 in the claim.

For Field...	Enter...	Time...
Failure Location	002-050-200	
Failure Type	700	
Claim Type	C	
002-900	R&R Trim for Over Door Storage Assembly	1.0 hour
002-901	R&R LH Upper Cabinet and Trim	0.3 hours
002-902	R&R RH Upper Cabinet and Trim	0.1 hours
002-903	R&R Bunk w/Ladder Assembly, Trim Bracket, Pad, Label	0.3 hours
002-904	R&R Sleeper Door Bulb Seal	0.1 hours
002-905	R&R LH Lower Cabinet Closeout	0.1 hours
002-906	R&R Lower B-Pillar Trim	0.2 hours
002-907	R&R Upper B-Pillar Trim	0.4 hours
002-908	R&R Window Screen Clips	0.1 hours
002-909	R&R Side Window Trim	0.1 hours
002-910	R&R Side Wall Vent Cover	0.1 hours
002-911	R&R Side Wall Vent Trim	0.1 hours

**Take off parts disposition: Destroy parts 30 days after the claim has been paid.**

## **Parts**

Remove and replace the appropriate pre-production parts that are noted in the chassis list.

NOTE: Not all trucks will require the same part replacement. Please refer to the chassis list to view the parts required for each individual truck.

## **Procedure**

The procedure will be dependent on the parts that are required. Please see the chassis list for details.

## **Attachments**

[Chassis List with Parts](#)

[Chassis List with Dealer Info](#)

[Customer Letter - US](#)

[Customer Letter - Canada](#)

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