



Service Bulletin

R1901

Section

99 - Miscellaneous

Description

Engine Software and Data Plate Update

Release Date

4/18/2019

Introduction

Some vehicles, equipped with pre-production Engine Model Year 2019 PACCAR MX-13 or MX-11 engines, were manufactured with temporary emissions exemptions that will soon expire. These expiring emissions exemptions must be updated to production levels by updating the engine software and adding a new emissions label.

Resolution

Campaign

Service all chassis affected that enter your dealership.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
 2. If you are not using SmartLINQ Service Management system to start repair orders, review DWWC or SIR for "Complete" next to the "R1901" campaign code prior to performing this repair.
 3. Ensure that the label has arrived prior to scheduling the chassis for repair.
 4. Follow the procedures below to make repairs as indicated in the chassis list attached to this bulletin.
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Warranty

There is no time or mileage limit to this campaign. In order to avoid the possibility of civil fines, the campaign should be completed by the engine emissions Exemption Expiration date of 7/1/2019. If you are unable to bring the vehicle in for repairs by the Exemption Expiration date, please contact your DSM.

Peterbilt will pay for parts at dealernet plus applicable markup, and labor to:

- 0.4 hours labor to download the software. Use Quick Claim Code R1901.
- 0.1 hours labor to install a new exemption label and submit a photo to document the installation. (SRT 045-xxx)

- File an additional claim for extraordinary circumstances, referencing R1901 in the CCC. A quick claim for standard labor must be filed first.
- Direct Fleets and Dealer Sponsored Fleets (DSF) may not use quick claims when submitting for repairs on chassis related to this bulletin but must submit a long form specifying part numbers, quantities, and pricing for parts used in the repair. Submittal of a Quick Claim for repairs made by the Fleet will be denied as pricing is incorrect on quick claims.

For Field...	Enter...
Failure Location	053-005-021
Failure Type	700
Claim Type	C
SRT 045-986	0.4 hours: DAVIE 4- Download new software to PCI. (Includes connecting charger to batteries and programming both the PCI and ACM. Includes clearing erroneous fault codes from programming).
SRT 045-xxx	0.1 hours: Install emissions label

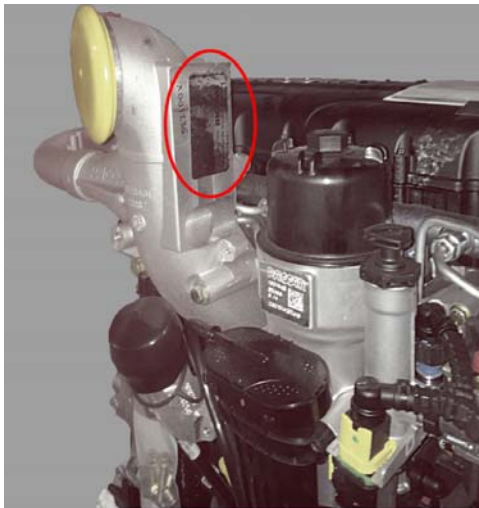
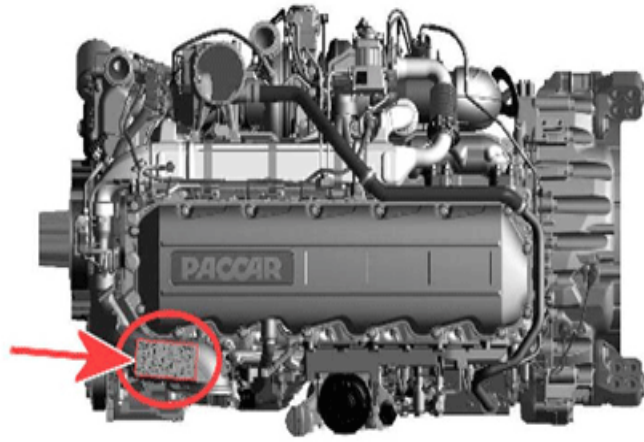
Parts

Parts are available through PACCAR Parts. Provide the chassis number when ordering a new label.

Quantity	Part Number	Description
1	MXENGINELABEL	EPA label

Procedure

1. See bulletin [E134](#) for instruction to update the software.
2. See the [Replacement Label Procedure](#) under Vehicle Support Center Bulletins to order replacement labels.
3. Include with your claim a clear and in-focus photo of the installed new label with your claim.

**MX-11****MX-13**

Attachments

[Chassis List](#)

[Customer Letter](#)

Authored by: PR

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