

GLOBAL SAFETY FIELD INVESTIGATIONS
DCS4998
URGENT - DISTRIBUTE IMMEDIATELY

Date: March 18, 2019

Subject: N192210920 Service Update
Poor Engine Control Module (ECM) Retention

Models: 2019 Chevrolet Corvette
Equipped with Performance Package Special Coupe (RPO ZR1)

To: All General Motors Dealers

General Motors is releasing Service Update N192210920 today. The total number of U.S. vehicles involved is approximately 6. Please see the attached bulletin for details.

Global Warranty Management (GWM)

The Investigate Vehicle History (IVH) screen in the GWM system will be updated March 18, 2019. A list of involved vehicles is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS

Service Update

N192210920 Poor Engine Control Module (ECM) Retention



Release Date: March 2019

Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason and involves a total of only 6 vehicles. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

Make	Model	Model Year		RPO	Description
		From	To		
Chevrolet	Corvette	2019	2019	ZR1	Performance Package-Performance Package Special Coupe

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2019 model year Chevrolet Corvette (RPO ZR1) vehicles may have the engine control module (ECM) not completely retained in the bracket behind the right-hand side of the front fender. The ECM could become loose and cause a rattle in the fender.
Correction	Dealers are to tie strap the ECM to the bracket.

Parts

Tie straps are locally sourced shop supplies.

Warranty Information

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9104350	Install Tie Straps to the Engine Control Module and Bracket	1.6	ZFAT	N/A

Service Procedure

Caution: Be careful not to damage or scratch any of the body panels when removing them from the vehicle.

1. Remove the required components to gain access to the engine control module (ECM). Refer to *Engine Control Module Replacement* in SI for reference. The engine control module does not need to be removed or disconnected.



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2. Using tie straps, secure the ECM to the bracket as shown.
3. Install all the required components from step 1. Refer to *Engine Control Module Replacement* in SI for reference.

Dealer Responsibility

Whenever a vehicle subject to this service update enters your vehicle inventory or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin must be held and inspected/repared per the service procedure of this bulletin before customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.

