# GLOBAL SAFETY FIELD INVESTIGATIONS DCS4994 URGENT - DISTRIBUTE IMMEDIATELY

Date: March 13, 2019

Subject: N192208640 - Service Update

Engine Runs Rough, Stall, No Restart Due To Damaged Ground

**Terminal** 

Models: 2019 Chevrolet Blazer

To: All General Motors Dealers

General Motors is releasing Service Update N192208640 today. The total number of U.S. vehicles involved is approximately 764. Please see the attached bulletin for details.

#### **Global Warranty Management (GWM)**

The Investigate Vehicle History (IVH) screen in the GWM system will be updated March 13, 2019. A list of involved vehicles is attached to this message. Please hold all warranty transactions until IVH has been updated.

END OF MESSAGE
GLOBAL SAFETY FIELD INVESTIGATIONS

## N192208640 Engine Runs Rough, Stall, No Restart Due To Damaged Ground Terminal



Release Date: March 2019 Revision: 00

Attention: This service update includes vehicles in dealer inventory and customer vehicles that return to the dealership for any reason. This bulletin will expire at the end of the involved vehicle's New Vehicle Limited Warranty period.

		Model Year				
Make	Model	From	То	RPO	Description	
Chevrolet	Blazer	2019	2019			

Involved vehicles are marked "open" on the Investigate Vehicle History screen in GM Global Warranty Management system. This site should always be checked to confirm vehicle involvement prior to beginning any required inspections and/or repairs.

Condition	Certain 2019 model year Chevrolet Blazer vehicles may have a condition where the engine may run
	rough or hesitate and eventually the vehicle may also stall and not restart.
Correction	Dealers will inspect the ground terminal and harness, and repair as necessary.

#### **Parts**

Quantity	Part Name	Part No.
1	Terminal Kit	NPN*
1	Connector	19300091

<sup>\*</sup> This terminal kit is not available through the regular part ordering process. Use the form at the end of this bulletin to order the terminal kit from the Warranty Parts Center (WPC).

#### **Warranty Information**

Labor Operation	Description	Labor Time	Trans. Type	Net Item
9104347	Inspect Only – No Further Action Required	0.2	フロルエ	NI/A
9104348	Repair G113 Wire to Wire Repair (includes inspection)	0.7	ZFAT	N/A

#### **Service Procedure**

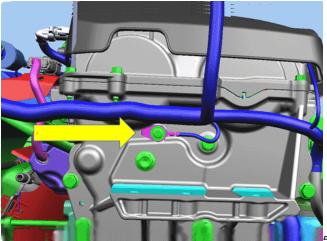


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- 1. Open the vehicle hood and locate the G113 ground terminal ring on the right (passenger) side of the engine.
- 2. Verify the correct installation of the ground terminal ring to the engine. A mechanics mirror may help obtain a better view.

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• If the tab on the ground terminal is positioned toward the rear of the engine compartment (as shown), no further action is required.



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- If the ground ring tab is rotated in a different direction, the wire connection on the ring is bent or there appears to be a strain on the wire, proceed to step number 3.
- 3. Remove the air cleaner assembly. Refer to Air Cleaner Assembly Replacement in SI.
- 4. Unbolt the G113 ground terminal ring from the engine.
- 5. Unwrap the harness tape from the G113 branch.



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6. Locate the end of the shrink tube on the ground terminal, cut the wire at this location. Discard the old ground terminal.

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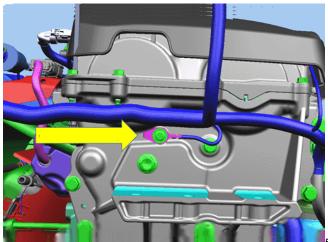
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- 7. Prepare the service terminal kit wire length. Measure 123mm. (4.85in.) from the center of the bolt hole in the ground terminal, cut to length.
- 8. Install the new terminal kit. Refer to Wire to Wire Repair in SI.



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9. Rewrap the harness branch as necessary.



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- 10. Install the G113 ground terminal ring. Ensure the tab on the ring is facing the rear of the engine compartment.
- 11. Tighten to 9 Nm (80 lb in).
- 12. Reinstall the air cleaner assembly. Refer to Air Cleaner Assembly Replacement in SI.
- 13. Clear any related Diagnostic Trouble Codes (DTC).

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IMPORTANT NOTE WHEN PRINTING THIS FORM: If the form prints out on two pages, make certain you fax both pages so the WPC receives the needed information. Missing information will delay or prevent the part from being shipped.

#### Part Request Form — Warranty Parts Center

Use this form ONLY for U.S. & Canada Dealers. Export markets & Mexico Dealers must contact their regional Technical Assistance Center for assistance.	
To: Warranty Parts Center "E-Mail" warrantypartscenterusa@gm.com or WPC Fax #: 248–371–0192 Attn: WPC Customer Assistance	
Part Being Requested: Terminal kit - Wiring Harness Ground WPC #834	
Dealer BAC (U.S.) / Dealer Code (Canada):	
Dealer Name:	
Dealer Address:	
Dealer Contact Person:	
Dealer Phone Number:	
Repair Order Number:	
Vehicle Model Year:	
Vehicle VIN:	
IMPORTANT: If you do not receive the part within 2 business days after emailing or faxing your part request to the Warranty Parts Center, please call Customer Assistance at 248-371-9901/9902.	
IMPORTANT NOTE WHEN PRINTING THIS FORM: If the form prints out on two pages, make certain you fax both pages so the WPC receives the needed information. Missing information will delay or prevent the part from being shipped.	

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#### **Dealer Responsibility**

Whenever a vehicle subject to this service update enters your vehicle inventory, or is in your facility for service in the future, and the vehicle is still covered under the New Vehicle Limited Warranty, you must take the steps necessary to be sure the service update correction has been made before selling or releasing the vehicle.

All new, used, GM Certified Used, courtesy transportation vehicles, dealer shuttle vehicles, etc. in dealers' possession and subject to this bulletin <u>must</u> be held and inspected/repaired per the service procedure of this bulletin <u>before</u> customers take possession of these vehicles. Involved vehicles must be held and not delivered to customers, dealer-traded, released to auction, used for demonstration, or any other purpose.

All GM Certified Used vehicles currently in the dealers' inventory within the Certified Pre-Owned Inventory System (CPOIS) will be de-certified and must be held and remedied per the service procedure in this bulletin. Upon submitting an accepted/paid warranty transaction in the Global Warranty Management (GWM) system, the vehicle can be re-certified for sale within the CPOIS system, or once again be used in the CTP program.