

Subject: Transcend 187MK, 261BH & 31RLS models missing refrigerator baffels 187MK Unit #'s 803511 - 803520 261BH Unit #'s 803742 - 803751 31RLS Unit #'s 801299 - 804338				Number		19-003
				Date		5/1/2019
				Model		Transcend
				Build Date		7/16/18 - 4/30/19
Circulate To:	x	Service Manager	x	Parts Manager	x	Technician
	x	Warranty Processor		Sales Manager		

Concern: Missing refrigerator baffles may cause issue with refrigerator cooling properly.

Remedy: Install pre-cut baffle on upper refrigerator vent - 21 1/2" x 7 3/8" on both the 187MK and 261BH floorplans. 21 1/2" x 8" for the 31 RLS Model

Flat Rate Code: Use Flat Rate 720070 - Refrigerator Sidewall Vent - Repair Refrigerator Baffle (.7)

1. Remove the upper exterior refrigerator vent
2. Install the pre-cut baffle in the opening as shown below



3. Install the pre-cut baffle, cleats out. Be sure the baffle is inset enough to allow for the reinstall of the interior vent.



If you have any further questions or need assistance please contact our technical service team at 574- 825-9679

