

David J. Johnson Director Service Engineering Operations Ford Customer Service Division Ford Motor Company P. O. Box 1904 Dearborn, Michigan 48121

April 9, 2019

**TO:** All U.S. Ford and Lincoln Dealers

**SUBJECT:** Advance Notice - Application Performance Upgrade 19G01

Certain 2015 - 2019 Model Year F-150 and 2017 - 2019 Model Year F-Super Duty

Vehicles Equipped with Engine Block Heaters Engine Block Heater Cord Replacement

REF: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD -

Safety Recall 18S45 - Supplement #3

Certain 2015 - 2019 Model Year F-150 and 2017 - 2019 Model Year F-Super Duty

Vehicles Equipped with Engine Block Heaters

Disable Engine Block Heater Cord

REF: NEW VEHICLE DEMONSTRATION / DELIVERY HOLD -

Safety Recall 19S11

Certain 2015 - 2019 Model Year F-150 and 2017 – 2019 Model Year F-Super Duty

Vehicles Equipped with Engine Block Heaters

Disable Engine Block Heater Cord

# **PROGRAM TERMS**

There are no time or mileage limits for this program.

#### **AFFECTED VEHICLES**

Vehicle	Model Year	Assembly Plant	Build Dates
F-150	2015-2019	Dearborn Truck	March 18, 2014 through November 17, 2018
F-150	2015-2019	Kansas City	August 21, 2014 through November 17, 2018
F-Super Duty 6.7L Diesel Engine	2017-2018	Kentucky Truck	October 8, 2015 through October 24, 2017
F-Super Duty 6.2L & 6.8L Gas Engine	2017-2019	Kentucky Truck	October 9, 2015 through November 17, 2018
F-Super Duty	2017-2019	Ohio	February 5, 2016 through November 17, 2018

Known affected vehicles are identified in OASIS and FSA VIN Lists.

This program may also affect vehicles fitted with over-the-counter genuine Ford engine block heater kits, with a Ford part number on the label.

# **REASON FOR THIS PROGRAM**

This application performance upgrade will administer engine block heater cord replacement for vehicles included in safety recall programs 18S45 and 19S11.

#### SERVICE ACTION

A complete Dealer Bulletin will be provided to dealers late 2<sup>nd</sup> Quarter when it is anticipated that parts ordering information and repair instructions will be available to support this application performance upgrade.

### OWNER NOTIFICATION MAILING SCHEDULE

Owner letters are expected to be mailed 3<sup>rd</sup> Quarter 2019.

# **QUESTIONS & ASSISTANCE**

For questions and assistance, contact the Special Service Support Center (SSSC) via the SSSC Web Contact Site. The SSSC Web Contact Site can be accessed through the Professional Technician Society (PTS) website using the SSSC link listed at the bottom of the OASIS VIN report screen or listed under the SSSC tab.

Sincerely,

David J. Johnson

Pf Johnson