

<b>Reference</b>	SSM74304
<b>Models</b>	E-PACE / X540 F-PACE / X761 F-TYPE / X152 I-PACE / X590 XE / X760 XF / X260 XJ / X351
<b>Title</b>	InControl Touch Pro Bluetooth and Speech not available after an update
<b>Category</b>	Electrical
<b>Last modified</b>	11-Apr-2019 00:00:00
<b>Symptom</b>	207000 Entertainment Systems
<b>Content</b>	<p><b>ISSUE:</b></p> <p>After an Infotainment Master Control Module (IMC) software update:</p> <ul style="list-style-type: none"><li>• Phone will not connect via Bluetooth®</li><li>• Voice commands no longer work</li></ul> <p><b>CAUSE:</b></p> <p>The IMC software has been updated and the 'Update Speech Database' step did not complete successfully</p> <p><b>ACTION:</b></p> <p><b>Pathfinder Vehicles:</b></p> <ol style="list-style-type: none"><li>1. Connect the JLR approved diagnostic equipment to the vehicle and begin a new session.</li><li>2. Follow the JLR approved diagnostic equipment prompts.</li><li>3. Select 'ECU Diagnostics'.</li><li>4. Select 'Infotainment Master Control Module [IMC]'.</li><li>5. Select 'ECU Functions'</li><li>6. Select 'Update Speech Database'.</li><li>7. Follow all on-screen instructions to complete the task.</li><li>8. Follow all on-screen instructions to complete the task.</li><li>9. Lock vehicle and ensure vehicle goes to sleep (Hazard light not illuminated after 7 minutes)</li><li>10. Check to see if the fault is now fixed.</li></ol> <p><b>SDD vehicles:</b></p> <ol style="list-style-type: none"><li>1. Connect the JLR approved battery support unit.</li><li>2. Connect the JLR approved diagnostic equipment to the vehicle and begin a new session.</li><li>3. Follow the Jaguar Land Rover approved diagnostic equipment prompts.</li><li>4. Select the 'Service Functions' Session Type successfully</li><li>5. Run : 'InControl Touch Pro update speech database'</li></ol>

6. Follow all on-screen instructions to complete the task.
7. Lock vehicle and ensure vehicle goes to sleep (Hazard light not illuminated after 7 minutes)
8. Check to see if the fault is now fixed.