

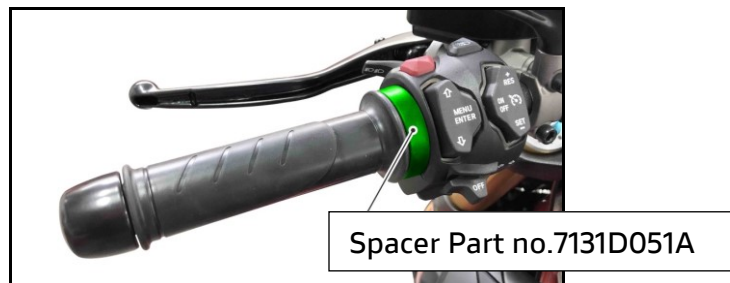


Service Campaign CR174 – Fitting of LH handgrip spacer part no.7131D051A on handlebar
 Diavel 1260 (all model versions)
 Technical Service Bulletin SRV-TSB-19-004

Date: April 4, 2019
 To: Principal, General Manager, Service Manager, North American Dealer Network
 From: Richard Kenton, Technical Director
 Eric Bradley, Technical Training and Publications Manager

Dear Dealers,

Continued quality inspections performed after production identified that in the first batch of manufactured vehicles of the above-mentioned model, the LH handgrip spacer part no.7131D051A may not be fitted on the handlebar. The function of the spacer is merely aesthetic and does not compromise vehicle operation.



The LH handgrip spacer part no.7131D051A will be fitted on the handlebar of all motorcycles involved in this Service Campaign.

Application

You can find the precise list of VIN numbers involved in CR174 on the DCS in sections:

VIN HISTORY		You can consult the single frame number.
CAMPAIGNS		You can consult all the VIN numbers that Ducati Motor Holding sent you.

DIAVEL 1260 SANDSTONE GREY 2019 CAL DMH				
VIN #	ZDMGAHRW9KB00 xxx	ENGINE #	AHRK0 xxx	WTY END DATE
END CUSTOMER	Corsa Moto Transport, Inc.	MANUFACT DATE	02/27/2019	INVOICE
WARRANTY TYPE		WTY START DATE		LAST MILEAGE
				0 MI

ATTENTION: YOU HAVE 1 PENDING RECALL CAMPAIGNS

N	TYPE	ID NUMBER	REPAIR DATE	DEFECT	CAUSAL PART	DEALER	MILEAGE
1	CAMPAIGN	CR174		SRV-TSB-19-004 Install handlebar grip spacer	Bar Grip Spacer	VIEW APPLY	



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Customer Impact

All motorcycles in dealer stock ('to be registered' or 'already registered') and awaiting delivery to final customers will require the performance of this campaign during pre-delivery operations, before delivery to the final customer. All motorcycles already delivered to final customers must undergo the below procedure at the next service appointment. Note: this is not a safety recall.

Parts Distribution

The part no. 7131D051A necessary to perform this Workshop Campaign CR174 **will not be auto shipped and must be ordered Individually by VIN**

Warranty reimbursement rules

Reimbursement for work associated with this Workshop Campaign will be made through the regular warranty claim procedure using the "VIN History" section of the DCS. The warranty claim is pre-filled and is identified as CR174.

You will be reimbursed for the cost of Part no.7131D051A (LH handgrip spacer) required for the intervention, and for **■ minutes labor ■ labor units**) that includes the time necessary for:

- Vehicle reception
- Installation of spacer part no.7131D051A
- Soft cleaning of the motorcycle

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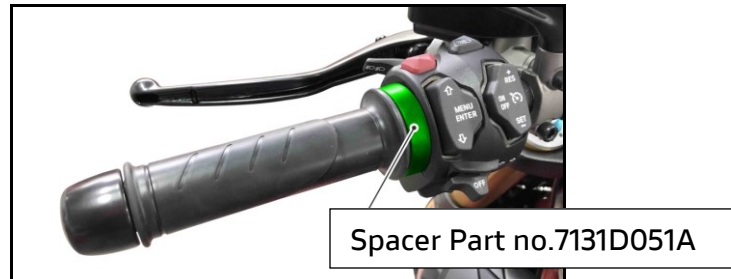
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Spare Parts

The component to be used for this update is spacer part no.7131D051A



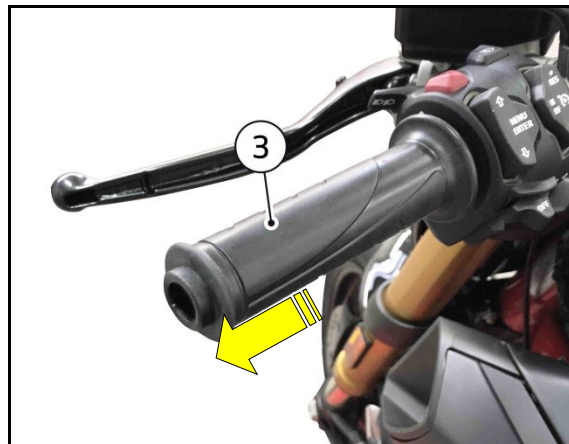
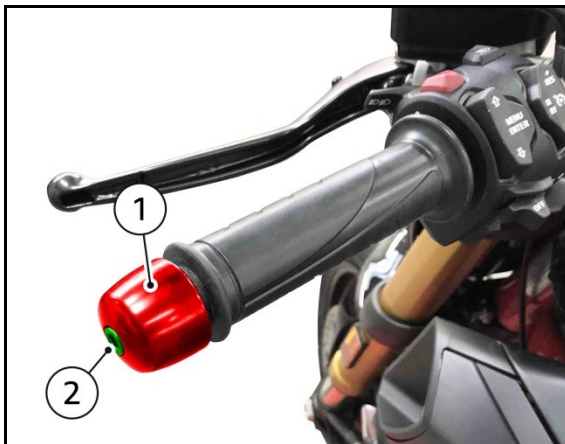
Service Solution



NOTE

To ensure the correct execution of the operation within the provided labor time to carry out the updates, it is necessary to follow the sequence indicated in the following instructions

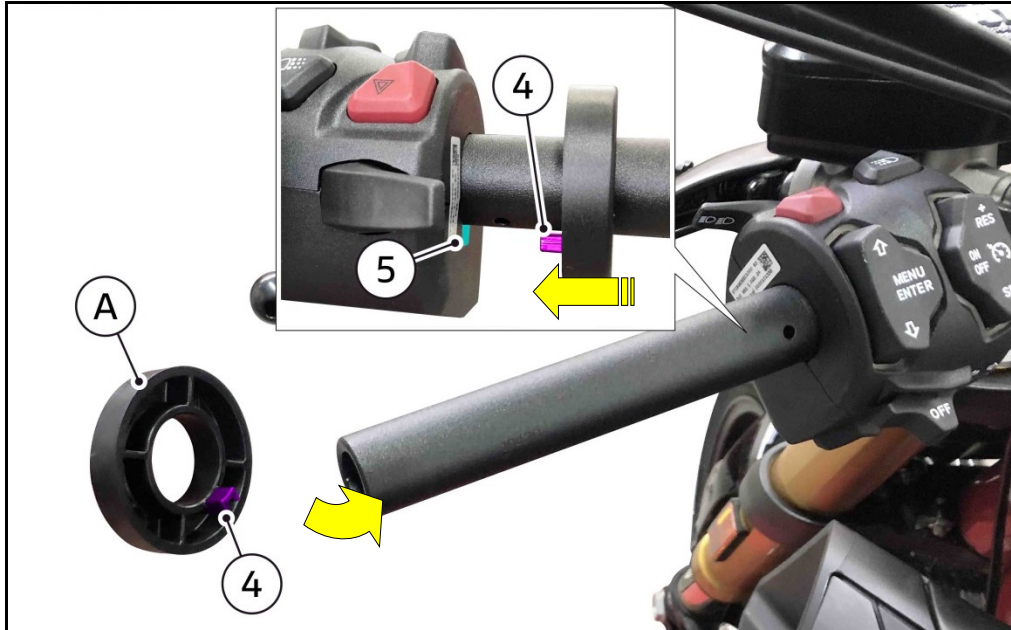
1. Pull out LH counterweight (1) from the handlebar removing screw (2)
2. Pull out LH handgrip (3)



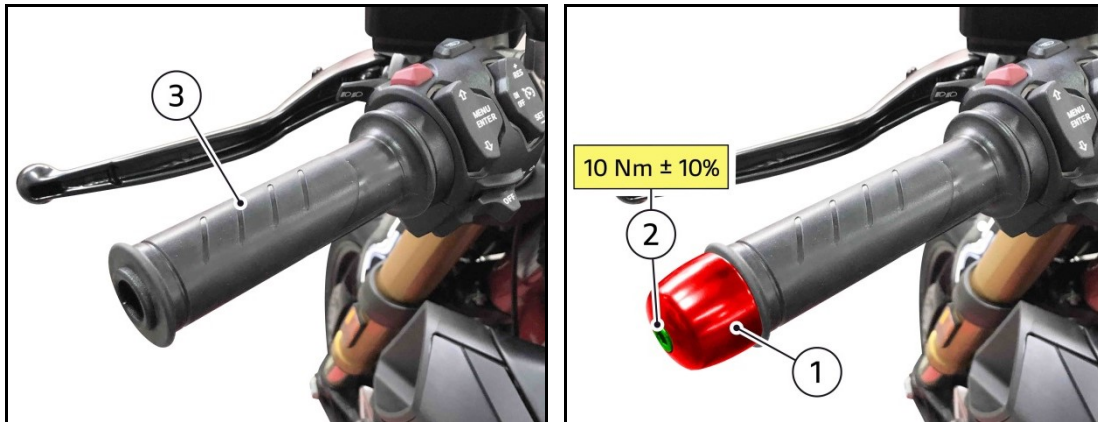


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3. Install spacer (A) part no.7131D051A on handlebar paying attention to insert pin (4) in the relevant seat (5) on left-hand switch



4. Fit LH handgrip (3) driving it fully home against the spacer
5. Fit LH counterweight (1) tightening screw (2) to 10 Nm ± 10%



For questions on this Service Campaign,
please contact your Service Area Manager.