



RECREATIONAL VEHICLE SERVICE CAMPAIGN

April 19, 2019

SERVICE ADVISORY 19-350

«Owner_name»
ATTN: Service Manager
«Street»
«Street_2»
«City», «State» «Zip»
«Country»

Dear «Owner_name»,

Reason for this campaign

It has been determined that certain Dutchmen Coleman models with Dometic Refrigerators installed in the slide out do not have a ventilation fan installed.

The campaign population includes:

Models: 2019 Coleman Travel Trailers: Models 2425RB, 2825RK
Serial Number Range: KM933057 – KM939434

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

«VIN1» «VIN2» «VIN3» «VIN4»
«VIN5»

-- Serial numbers with '*' have been retail sold --

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Service Advisory, please contact us at: **(855) 382-4100**

Sincerely,

KEYSTONE RV COMPANY

Rick Deisler
Vice President Service Operations

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