

# Technical Service Bulletin

#### 96 Corner radar, DTC B200FF9 stored in any corner radar control module

96 19 38 2053868/2 April 25, 2019. Supersedes Technical Service Bulletin Group 96 number 19-31 dated February 19, 2019 for reasons listed below.

| Model(s) | Year | VIN Range                                      | Vehicle-Specific Equipment |
|----------|------|--|----------------------------|
| A8       | 2019 | 000001 – 006592                                | Not Applicable             |
| Q8       | 2019 | All (Produced from Feb 1, 2018 – Jan 21, 2019) | Not Applicable             |
| A6, A7   | 2019 | 000001 – 036848                                | Not Applicable             |

# Condition

| REVISION HISTORY |            |  |  |  |
|------------------|------------|--|--|--|
| Revision         | Date       | Purpose                                |  |  |
| 2                | -          | Revised Warranty (Updated Damage Code) |  |  |
| 1                | 02/19/2019 | Initial publication                    |  |  |

#### **Customer states:**

• A lane change assist or pre sense malfunction is displayed in the instrument cluster.

### Workshop findings:

The following DTC may be stored lane change assistance control module, J769 (address word 003C), lane change assistance control module 2, J770 (address word 00CF), front corner radar 1, J1088 (address word 00DB) and/or, front corner radar 2, J1089 (address word 00DC):

• DTC B200FF9 (Internal malfunction) with symptom code 1311057/1311062.

# **Technical Background**

The software needs to be updated. The optimized software will fix a bug causing DTC B200FF9.

# **Production Solution**

New software in the corner radar control module(s) (J770, J769, J1088, and J1089) addressed the condition.

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# **Technical Service Bulletin**

## **Service**

### **SVM Update Instructions**

- 1. Follow all instructions in TSB 2011732: 00 Software Version Management (SVM), operating instructions.
- 2. Update the corner radar control module, J770, J769, J1088, and J1089 (address words 003C, 00CF, 00DB, and 00DC) using the SVM action code as listed in the table below, if necessary:

| Model       | Old Software<br>Part Number | Old<br>Software<br>Version | New Software<br>Part Number | New Software<br>Version<br>(or higher) | SVM Code<br>Input |
|-------------|-----------------------------|----------------------------|-----------------------------|--|-------------------|
| A6/A7/A8/Q8 | 4N0907566E<br>4N0907669E    | 0265                       | 4N0907566F<br>4N0907669F    | 0266                                   | 3CA016            |

## Warranty

| Claim Type:       | <ul> <li>110 up to 48 Months/50,000 Miles.</li> <li>G10 for CPO Covered Vehicles – Verify Owner.</li> <li>If the vehicle is outside any warranty, this Technical Service Bulletin is informational only.</li> </ul> |              |   |  |  |
|-------------------|---|--------------|---|--|--|
| Service Number:   | 9635  |              |   |  |  |
| Damage Code:      | 0055  |              |   |  |  |
| Labor Operations: | Software Update   | 0151 0000    | Time stated on<br>the diagnostic<br>protocol (Max<br>75 TU) |  |  |
| Diagnostic Time:  | GFF   | No allowance | 0 TU  |  |  |
|                   | Road test prior to service procedure  | No allowance | 0 TU  |  |  |
|                   | Road test after service procedure   | No allowance | ο τυ  |  |  |
| Claim Comment:    | As per TSB #2053868/2   |              |   |  |  |

All warranty claims submitted for payment must be in accordance with the *Audi Warranty Policies and Procedures Manual*. Claims are subject to review or audit by Audi Warranty.

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# **Technical Service Bulletin**

# **Additional Information**

The following Technical Service Bulletin will be necessary to complete this procedure:

• TSB 2011732, 00 Software Version Management (SVM), operating instructions.

All part and service references provided in this TSB (2053868) are subject to change and/or removal. Always check with your Parts Department and/or ETKA for the latest information and parts bulletins. Please check the Repair Manual for fasteners, bolts, nuts, and screws that require replacement during the repair.

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