



Technical Tip

Topic	32-18-01TT – Transmission Noise or Scraping Sound When Shifting Gears
Market area	United States 444 Volkswagen of America, Inc. (6444)
Brand	Volkswagen
Date	April 16, 2019

Condition

ATTENTION:**THIS IS A TECH TIP, NOT A TECHNICAL BULLETIN.****TECH TIPS ARE NOT ASSOCIATED WITH WARRANTY CLAIMING.**

Transmission Noise or Scraping Sound When Shifting Gears

Model(s)	Year	Eng. Code	Trans. Code	VIN Range From	VIN Range To
Jetta	2019	All	8 Spd. Automatic (AQ300_09S)	All	All

Technical Background

Scraping, grating or scuffing noise from between the engine and transmission when at lower speeds in higher gears. Commonly heard when shifting into 5th gear at speeds of 20-25 mph, under light load. Noise can be heard in most gear changes under the right conditions.

Service

This is a normal operating characteristic of the torque converter stator as the torque converter clutch is applied.

Duplicate the concern and drive another 2019 Jetta with the automatic transmission for comparison. If the noise is similar, no further repairs are recommended.

Additional Information

Revision History		
Revision Number	Released Date	Reason For Update
2052788/2	4/16/19	Metadata adjustment.
2052788/1	10/26/18	Original publication.

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