

AIRSTREAM™ Parts

Dept. Newsletter



Inside This Issue:

- Wrap Protectors Cheat Sheet
- Top Ten Dealers
- Shipping Cutoff Time
- Freight Charges
- Step Hardware
- Van Cab Bed Kit
- Trivia Question



Stainless Steel Wrap Protectors

For Classic Trailers

685274 (1st half of 1982 & prior) Complete Set

685274-01 RS Protector

685274-02 CS Protector

685276 (2nd half of 1982 to 1993) Complete Set

685276-01 RS Protector

685276-02 CS Protector

685276-100 (1994 to mid year 2005) Complete Set

685276-101 RS Protector

685276-102 CS Protector

966273-100 (mid year 2005-Present) Complete Set

966273 RS Protector

966272 CS Protector

For Safari, Bambi, Flying Cloud & International Trailers

109325-02 (all Safari's, Bambi's & Internationals until mid year 2005; 16' & 19' units still presently use these shorter protectors) Complete Set

685366-100 RS Protector

685365-100 CS Protector

109325-100 (mid year 2005-Present on 20', 25', 28', & 30' units) Complete Set

966277 RS Protector

966276 CS Protector

Top 10 Parts Dealers

This list shows the top ten purchasing dealers from March 1-April 26.

- 1.) Out of Doors Mart
- 2.) Airstream of DFW
- 3.) Bay Area Airstream
- 4.) Airstream Las Vegas
- 5.) Airstream Los Angeles
- 6.) Airstream Adventures Northwest--Oregon
- 7.) Colonial Airstream
- 8.) Camper Clinic
- 9.) North Trail RV
- 10.) Windish RV

Shipping Cutoff Time

If you have an order that has to ship via Next Day, 2nd Day or 3 Day, the order has to be placed by 2:00 PM Eastern Standard Time. Any order placed after 2:00 will be shipped on the following business day. Any order that has to be shipped the same day, by freight truck, has to be placed by 12:00 PM Eastern Standard Time.

Freight Charges

Freight charges on all small parcel (UPS) packages are added to your invoice.

Freight charges on LTL (Fed Ex, YRC, etc) shipments are always sent "Freight Collect" unless your order is a stock order that is over \$2,000.00

"Special Order" items are not considered part of the \$2,000.00 stock order; therefore freight will be charged on any of those items. Items include awnings, awning hardware, axles, cushions, cushion covers, windows not manufactured by Airstream (Hehr, Coach Glass, Se-Gi, etc.), tire & wheel assemblies, bed spreads, air conditioners, owner's & service manuals, etc.

Adding Items to Existing Orders

Once an order has been submitted, on our online ordering system, **no additions will be allowed**. If you need more items, you will need to place a new order.

Online Ordering System Training

Please let me know if you're interested in a one on one training session on how to use the ordering system. Things included in the training are: how to look up part numbers, how to place an order, & how to place a parts return. You can e-mail, or call, me to set up a time

Step Hardware



The step hardware, for Classic trailers from 1970 through the current model year, can be found online in any Classic parts book under the chassis section. There is an exploded breakdown that will help you indentify all of the bolts & washers.

Zip Dee Heavy Duty Tube Fee

Zip Dee charges a \$25.00 heavy duty tube fee on all awnings that are over 9 foot. This charge will be billed pack to you along with the freight.

New Airstream Hat Van Cab Bed Kit



We are now taking orders for a cab bed kit (part number 704598) available for all vans. This kit includes the pad, blanket & carrying case. The dealer cost for this is \$851.00 & the suggested retail is \$1,150.00. There is currently a 2-3 week lead time for this.

Lead Times

The normal lead time, for parts made by our woodshop & sewing dept., is currently 3-4 weeks. Please let your customer know this when placing an order for any of these parts.

Parts Returns

If you do a Parts Return Authorization as a "Draft" make sure to click on the "Submit" button in the lower left hand corner. If you do not click on "Submit", it doesn't show up in our file for approval. Also, any part that is returned must have prior approval & must be returned within 30 days of the approval.

Contact Information

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TRIVIA:

Question:

What is the part # for bumper kit for a 16' Sport?

E-mail me your answer at kbritt@airstream.com. Everyone with the correct answer will be placed in a drawing for an Airstream t-shirt.
Good Luck.

Name _____

Dealership _____

T-Shirt Size _____

Phone Number _____

E-mail Address _____

The winner along with the correct answer will be in the following newsletter.