



April 30, 2019

**Attention: All Kia Parts & Service Managers**

Kia Motors America, Inc. is extending the New Vehicle Limited Warranty coverage to all owners of vehicles listed below for the Motor Driven Power Steering (MDPS) Flexible Coupling from 5-years/60,000-miles to 10-years/unlimited-miles, starting from the date of first service. The MDPS unit may experience noise when turning the steering left or right, especially while the vehicle is stopped.

- 2012-2013 MY Kia Soul vehicles produced from July 8, 2011 through October 2, 2013 and
- 2014 MY Kia Cadenza vehicles produced from February 1, 2013 through April 19, 2014.

If the MDPS unit makes noise when turning the steering wheel left or right, the affected flexible coupling should be replaced with a new one. Refer to **TSB CHA074** for the inspection and repair procedure.

**Please note that this is not a service campaign that requires mandatory repair for all eligible vehicles. Unless the vehicle exhibits noise when turning the steering left or right, especially while the vehicle is stopped, the MDPS Flexible Coupling should not be replaced under this warranty extension program.**

The Technical Service Bulletin that provides vehicle repair procedures and the affected VIN production range will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com), and the Warranty Bulletin describing this warranty extension will be posted on [www.kdealer.com](http://www.kdealer.com) on **April 30, 2019**.

Kia will notify owners advising them of the Warranty Extension Program starting **May 3, 2019**.

Note that owners who have incurred expense to remedy this issue prior to the date of this notice may have the opportunity to obtain reimbursement for that expense, by mailing the Request for Reimbursement Form along with their documentation to Kia for review and consideration.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information.

Please contact your District Parts & Service Manager if you have any questions.

Regards,

Sincerely,

Neem Van der Reest  
Manager, Technical Services & Engineering

Enclosures