



April 30, 2019

**Attention: All Dealer Principals**

Kia Motors America, Inc. is extending the New Vehicle Limited Warranty coverage to all owners of vehicles listed below for the Motor Driven Power Steering (MDPS) Flexible Coupling from 5-years/60,000-miles to 10-years/unlimited-miles, starting from the date of first service. The MDPS unit may experience noise when turning the steering left or right, especially while the vehicle is stopped.

- 2012-2013 MY Kia Soul vehicles produced from July 8, 2011 through October 2, 2013 and
- 2014 MY Kia Cadenza vehicles produced from February 1, 2013 through April 19, 2014.

The Technical Service Bulletin that provides vehicle repair procedures and the affected VIN production range will be posted on the Kia Global Information System (KGIS) at [www.kiatechinfo.com](http://www.kiatechinfo.com), and the Warranty Bulletin describing this warranty extension will be posted on [www.kdealer.com](http://www.kdealer.com) on **April 30, 2019**.

Your Service Manager was sent a copy of the owner notification letter and Q&A guide for program questions both of which describe the issue and information on how to access the list of retailed 2012-2013MY Kia Soul and 2014MY Kia Cadenza vehicles.

Kia will notify owners advising them of the Warranty Extension Program starting **May 3, 2019**.

LEGAL PRIVACY LIABILITY NOTICE: Pursuant to the terms of the Dealer Sales and Service Agreement and the Gramm-Leach-Bliley federal consumer privacy act, you are required to keep confidential any and all information and documents provided to you by Kia Motors America, Inc. or generated by you in the conduct of carrying out work under that Agreement regarding Kia vehicle purchasers and owners, including but not limited to warranty claim information.

Please contact your District Parts & Service Manager if you have any questions.

Regards,

Sincerely,

A handwritten signature in black ink, appearing to read "Neem Van der Reest", is written over a horizontal line.

Neem Van der Reest  
Manager, Technical Services & Engineering

Enclosures