

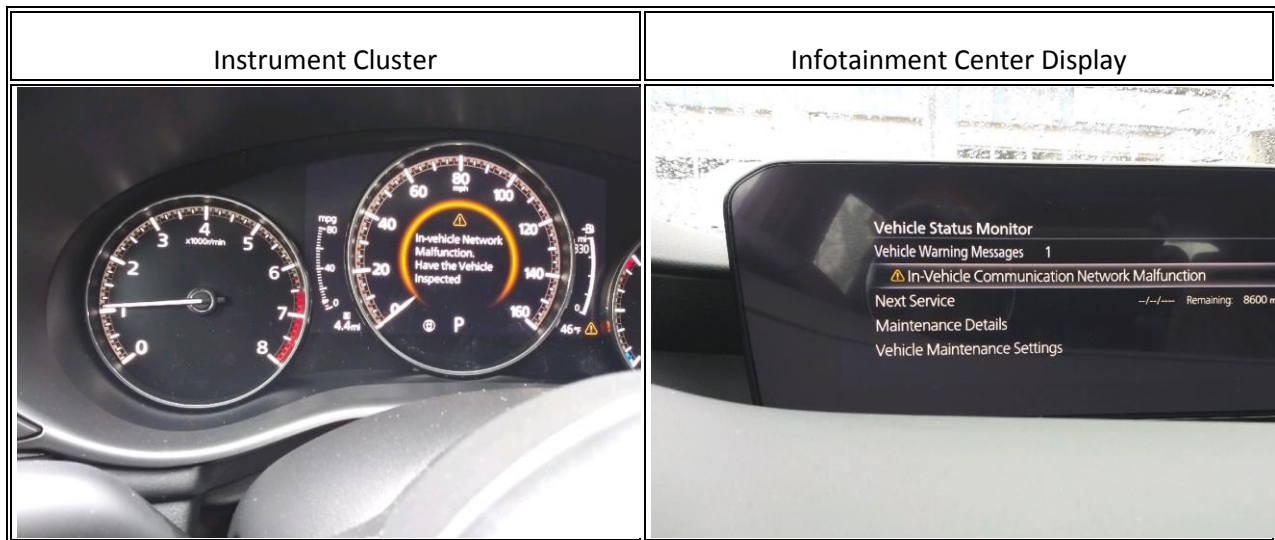
Subject: "IN-VEHICLE NETWORK MALFUNCTION" WARNING MESSAGE IN INSTRUMENT CLUSTER WARNING MESSAGE WITH NO DTC	Service Alert No.: SA-014/19
	Last Issued: 04/03/2019

APPLICABLE MODEL(S)/VINS

2019 Mazda3

DESCRIPTION

Some customers may experience a warning message in the instrument cluster that says "IN-VEHICLE NETWORK MALFUNCTION" with no DTC's stored.



REPAIR PROCEDURE

1. Verify customer concern.
2. Disconnect the negative battery cable and wait 30 minute to clear the KAM.
3. Reconnect the negative battery cable and start the engine.
4. Verify the warning message has not returned and that no DTCs have set using MDARS.

NOTE: Only use MDARS to scan for DTC's. If IDS is used, P0602 will falsely set.

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