



COMFORT GO NOT POSSIBLE

MODEL

G05 (X5 Sports Activity Vehicle)	G07 (X7 Sports Activity Vehicle)	G14 (8 Series Convertible)	G15 (8 Series Coupe)
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Produced to 4/1/2019

SITUATION

If the radio operated key (ID transmitter/display key) is located in the glove box compartment, Comfort Go (engine start) is not possible.

CAUSE

Due to the knee air bag shielding in the glove compartment, the radio operated key (ID transmitter/display key) is not recognized.

CORRECTION

Reprogram vehicle

PROCEDURE

1. Perform diagnosis with the latest version of ISTA, working through test module, if needed.
2. Is the vehicle at I-level S18A-19-03-5xx?

Yes: Do not program the vehicle and perform diagnosis with ISTA

No: Proceed to Step 3

3. Program the vehicle using ISTA 4.16.1x or higher.

Model	Target integration level
G05, G07, G14, G15	S18A-19-03-522 or higher

Note that ISTA will automatically reprogram and code all programmable control modules that do not have the latest software.

Always connect a BMW-approved battery charger/power supply ([SI B04 23 10](#)).

For information on programming and coding with ISTA, refer to CenterNet / TIS / Technical Documentation / Diagnostics and Programming / Programming Documentation.

WARRANTY INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks or the BMW Certified Pre-Owned Program.

Defect Code:	6138270200	BDC Body Domain Controller software error/internal device
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		fault
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to AIR	Performing vehicle test (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to AIR	Performing vehicle test (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to AIR	Connect an approved battery charger/power supply (indicated in AIR as Charging battery)
And, as necessary:		
61 00 006	Work time (WT)	Performing vehicle diagnosis – test module
And:		
61 00 730	Refer to AIR	Programming/encoding control unit(s)

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006.

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it does require an individual punch time and an explanation on the repair order and in the claim comments section.

During the same workshop visit, if a vehicle also requires another Technical Campaign or repair that also includes programming and encoding the control units, the programming procedure may only be invoiced one time.

Programming and Encoding - Vehicle Control Units

The programming procedure automatically reprograms and encodes all vehicle control modules which do not have the latest software i-level. If one or more control module failures occur during this programming procedure:

- A. Please claim this consequential control module-related repair work under the defect code listed in this bulletin with the applicable AIR labor operations.
 - Please explain this additional work (The why and what) on the repair order and in the claim comments section.
- B. For control module failures that occurred prior to performing this programming procedure:
 - When covered under an applicable limited warranty, claim this control module-related repair work using the applicable defect code and labor operations (including diagnosis) in AIR.

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