



SI B61 02 19
General Electrical Systems

March 2019
Technical Service

SERVICE ACTION: CHECKING REAR POWER WINDOW SWITCH

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

MODEL

G20 (3 series)	
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Production 01/07/2019 — 01/17/2019

AFFECTED VEHICLES

This Service Action involves 1388 G20 (3 Series) vehicles produced 01/07/2019 - 01/17/2019.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

SITUATION

The power window switches are not latched correctly in the left and right rear door trim panels.

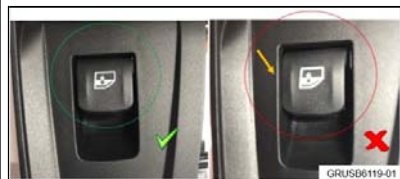
CAUSE

During assembly the window switch is not latched completely to the door panel trim.

CORRECTION

Perform inspection of window switches, repair if necessary.

PROCEDURE



1. Perform visual inspection of the rear window switches. Is the switch centered?

YES: Refer to step 2

NO: Refer to step 3

2. Carry out the functional check of the switches, opening and closing the window multiple times. Is the switch interfering with the surrounding trim?

YES: Refer to step 3

No: No further repair is necessary



3. Disassemble the affected door trim according to repair instructions (Refer to attachment), latch the window switch correctly, reinstall the door panel with new clips and perform functional check.

Ex. The picture shows window switch not latched completely.

PARTS INFORMATION

Part Number	Description	Quantity
51 41 7 325 082	Clip	9 per door panel (18)
07 14 9 136 882	Clip with sealing washer	1 per door panel (2)

WARRANTY INFORMATION

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

Defect Code:	0061930400
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Completion “before” the first vehicle delivery to a customer or the vehicle is already in the workshop

Labor Operation:	Labor Allowance:	Description:
00 67 827	3 FRU	Checking both rear power windows switches (No repair necessary) (Plus work)
Or:		
00 67 828	3 FRU	Checking both rear power windows switches, mounting one (Plus work)
Or:		
00 67 829	5 FRU	Checking both rear power windows switches, mounting two (Plus work)

Or:

The vehicle arrives at your center and this Service Action shows open (No other Main work will be performed/claimed during this workshop visit)

Labor Operation:	Labor Allowance:	Description:
00 67 239	5 FRU	Checking both rear power windows switches (No repair necessary) (Main work)
Or:		
		Checking both rear power windows switches, mounting one

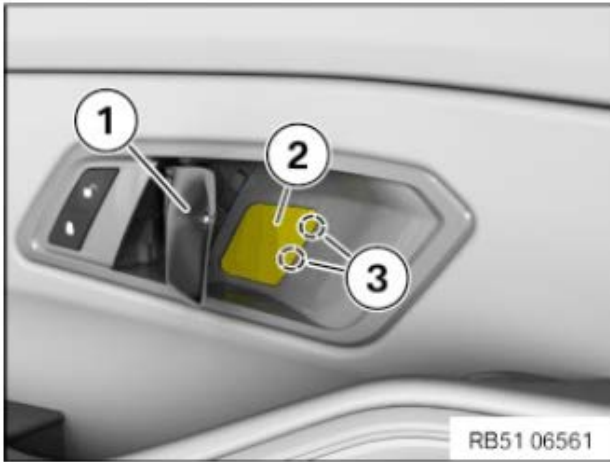
00 67 240	5 FRU	(Main work)
Or:		
00 67 241	7 FRU	Checking both rear power windows switches, mounting two (Main work)

ATTACHMENTS

View PDF attachment [B610219 Attachment REP 51 42 000](#).

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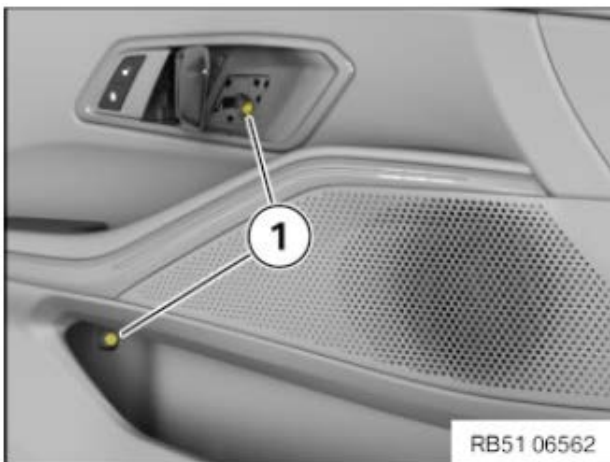
REP 51 42 000 remove and install rear door panel left or right



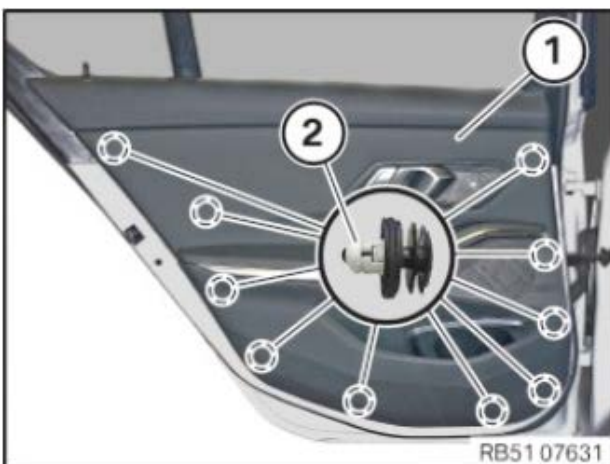
Note:

Danger of damage, do not use sharp edged tools that could scratch the parts of parts surface!

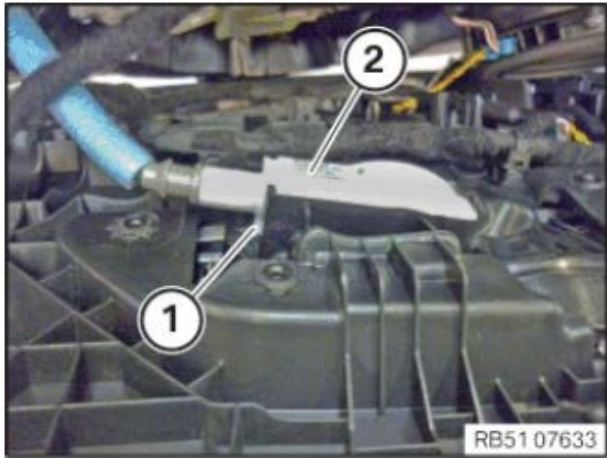
- Pull door handle (1)
- Unclip clips (3) of cover with suitable tool (2)
- Remove cover (2)



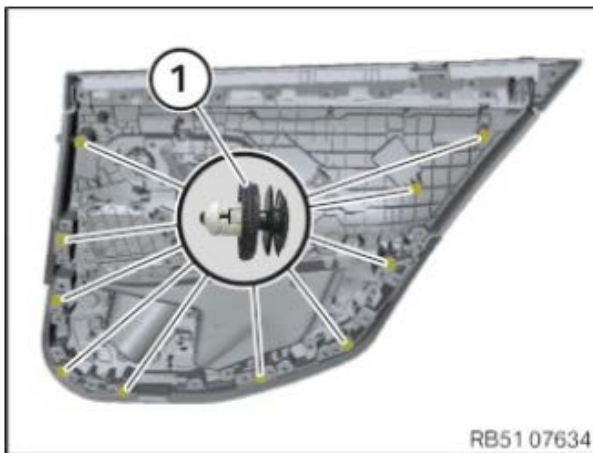
- Loosen screw (1).



- Unclip door panel (1) with special tool **0 496 569 (00 9 325)** in area of clips (2).
- Remove door panel (1) to the top to remove from window channel.

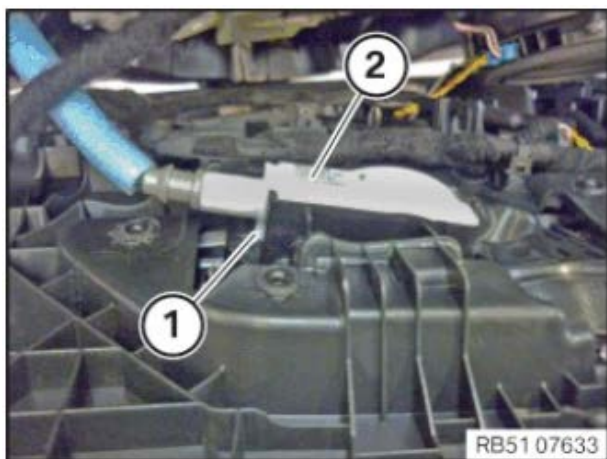


- Unlatch safety clip (1) and remove Bowden cable (2) of door opener.
By doing so the Bowden cable (2) for the inner door opener feeds itself out.
- Unclip and disconnect existing connections.
- Remove door panel.

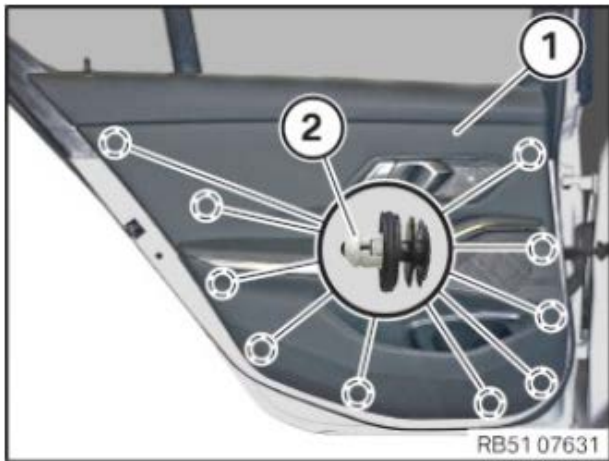


- All clips (1) need to be replaced.

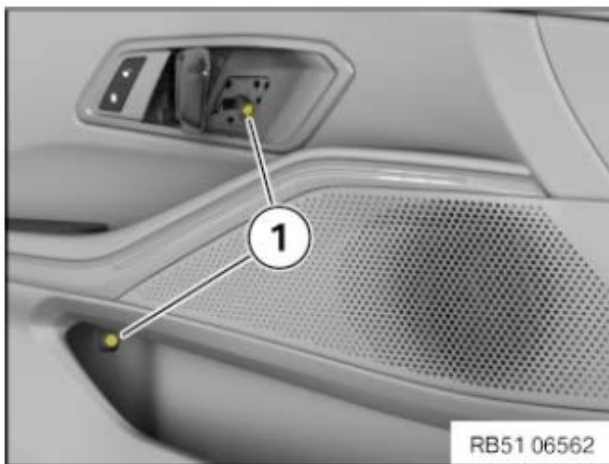
The clips cannot be engaged. The picture shows the clips in an engaged state.



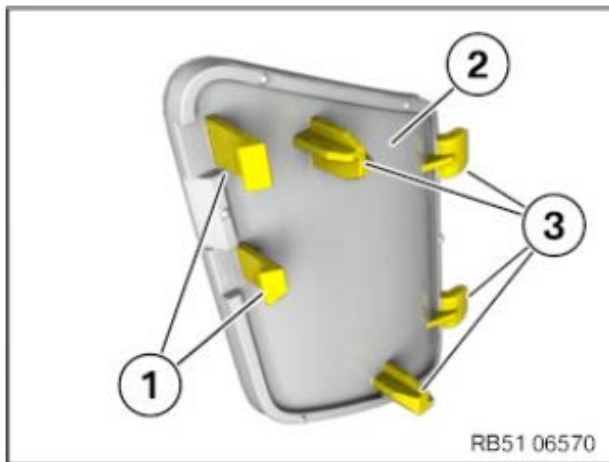
- Push inner door opener to the closed position
- Feed Bowden cable for the inner door opener (2) and secure with safety clip (1).
- Connect all prior loosened connections.



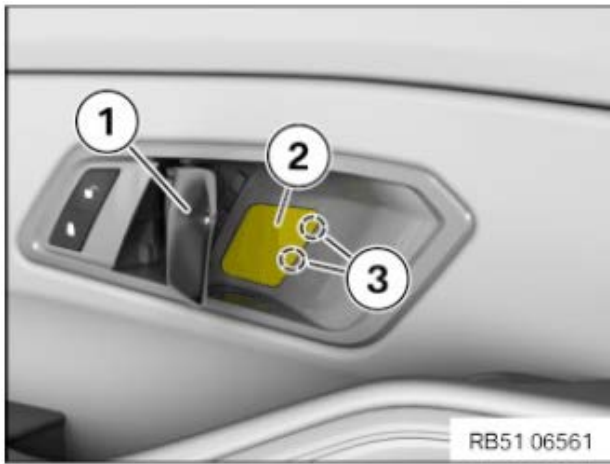
- Feed door panel (1) from the top into the window channel.
- Carefully engage all clips of door panel starting with the top two.



- Tighten screws (1)
Tightening torque TS5x20 2.6Nm



- Check clips (1) for damage, if damaged replace cover (2)
- Check guides (3) for damage, if damaged replace cover (2)



- Pull door opener (1)
- Place cover (2) in place and clip in clips (3).