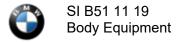
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March 2019 Technical Service

# SERVICE ACTION: SECURE UNDERBODY PANELING

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

## **MODEL**

E20 (2 Sorios Sodon)	E21 (2 Sorios Sports Wagan)	E22 (4 Sorios Coups)	
F30 (3 Series Sedan)	F31 (3 Series Sports Wagon)	F32 (4 Series Coupe)	

Produced 7/2018-8/2018

# **AFFECTED VEHICLES**

This Service Action involves 990 3 and 4 series vehicles produced 7/2018-8/2018.

Vehicles which require this Service Action to be completed will show it as "Open" when checked either in AIR, the "Service Menu" of DCSnet (Dealer Communication System) or with the Key Reader.

## SITUATION

Over time, the mounting clips may fail, allowing the center underbody panel to become loose.

### **CAUSE**

The mounting clips were not sufficiently hardened during production.

#### CORRECTION

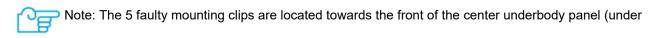
Replace the 5 mounting clips for the center underbody panel. Replace the underbody body panel if missing or damaged.

## **PROCEDURE**

1. Replace the 5 mounting clips shown below, following repair instructions **51 47 491 "Removing and installing/replacing rear underbody protection".** 

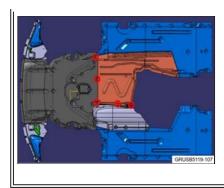
Only replace the underbody panel if it is found to be damaged or missing.

Reference the photo below to identify the location of the 5 faulty mounting clips as indicated by the red circles.



the transmission bell-housing).

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# **PARTS INFORMATION**

Part Number	Description	Quantity
All vehicles:		
51 71 7 065 773	C-clip nut	5
Only for vehicles where the panel is damaged or missing:		
07 14 9 126 886	Hexagon bolt	Up to 5
Refer to ETK by VIN for PN verification <b>before</b> ordering one of the panels listed below:		
51 75 7 345 092	Underbody paneling in the middle	1
51 75 7 241 829	Underbody paneling in the middle	1
51 75 7 241 831	Underbody paneling in the middle	1

# **WARRANTY INFORMATION**

Reimbursement for this Service Action will be via normal claim entry utilizing the following information:

Defect Code:	0051560400		
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# Completion "before" the first vehicle delivery to a customer or the vehicle is already in the workshop

Labor Operation:	Labor Allowance:	Description:
00 67 851	3 FRU	Remount the underbody paneling in the center after replacing 5 mounting clips (Plus work)
Or:		
00 67 852	3 FRU	Replace the underbody paneling in the center if damaged/missing after replacing 5 mounting clips (Plus work)

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Or:

The vehicle arrives at your center and this Service Action shows open (No other Main work will be performed/claimed during this workshop visit)

Labor Operation:	Labor Allowance:	Description:
00 67 257	5 FRU	Remount the underbody paneling in the center after replacing 5 mounting clips (Main work)
Or:		
00 67 258	5 FRU	Replace the underbody paneling in the center if damaged/missing after replacing 5 mounting clips (Main work)

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