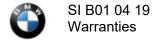
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March 2019 Technical Service

# B460 PZEV/SULEV ENGINE - FUEL TANK VENT (PURGE) VALVE: LIMITED WARRANTY EXTENSION TO 10 YEARS/120,000 MILEAGE

#### **MODEL**

		=
F48 (X1 xDrive28i) (B46O PZEV/SULEV Engine)		
Model Year 2016 produced 8/14/2015 to 10/28/2016		

Vehicles with the B46O PZEV/SULEV Engine that are **not registered** in the State of California or a State that has fully adopted the "State of California PZEV (SULEV) regulation."



Note: The "Model" information above is for informational purposes only, it is not the only deciding

factor.

#### **ELIGIBLE VEHICLES**

To determination a vehicle's eligibility and to confirm this coverage applies, always perform a VIN-specific DCSnet Warranty Inquiry first.

To assist you in identifying those vehicles that have this "component-specific" extended limited warranty coverage, the DCSnet Warranty Vehicle Inquiry has been updated with the VIN and Component-specific "Vehicle Comment" shown below:

Please see SI B01 04 19 (DC 13 90 90 03 00). For this vehicle, the fuel tank vent valve limited warranty for defects in materials or workmanship has been extended to 10 year/120,000 mile as determined from the original in-service date. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks. Vehicles that are registered in California or a State that has "fully" adopted the "State of California PZEV (SULEV) emission regulation." (Model Year dependent), the standard coverage for this component is 15 years/150,000 miles.

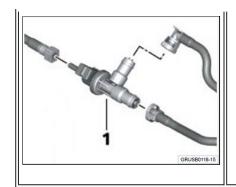
If you have ELW eligibility and/or coverage questions, please contact the Warranty department through IDS by selecting "Coverage, Policy and Coding" prior to performing any repair.

#### **INFORMATION**

For the eligible vehicles that are **not covered** under the "State of California PZEV (SULEV) emission regulation," BMW of North America, LLC ("BMW NA") is extending the limited warranty for the vehicles **fuel tank vent (purge) valve to:** 

10 years/120,000 miles as determined by the vehicle's original in-service date

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- This "component-specific" limited warranty extension applies to defects in materials or workmanship.
- This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.



Note: This bulletin is notice of a "limited warranty extension." This is NOT a notice of a Recall

or Service Action.

There is no immediate repair required unless the BMW vehicle is currently experiencing this problem.

#### **Customer Notification Letter**

Even though this is NOT a Recall, BMW NA sent VIN-specific customer notification letters.

#### **SITUATION**

The vehicle's malfunction indicator lamp (MIL) lights up, one or more of the following fault codes are entered in the DME fault memory:

- 118001 mixture control: Mixture too lean;
- 118401 mixture control: Mixture too lean, large deviation;
- 190F08 fuel tank ventilation system: malfunction;
- 191C02 fuel tank ventilation system, 2nd discharge point: malfunction; and/or
- 195014 differential pressure sensor, tank vent valve, signal: stationary,

The fuel tank vent valve may be faulty.

#### CORRECTION

Replace the fuel tank vent valve as instructed after performing ISTA diagnostics and the related test plans.

Additionally, any repairs to address other stored fuel tank vent valve-related faults which require the replacement of a failed fuel tank vent valve are also covered under the terms of this component's extended time and mileage coverage that is described in this bulletin.

#### PARTS INFORMATION



Note: Please refer to the Electronic Parts Catalog (ETK/EPC), using the customer's VIN to locate the

applicable replacement part numbers.

- Only order these parts in the quantities needed to address customers' vehicles that have confirmed failures
- "Only in conjunction with" parts: When applicable, if ETK/EPC item identifies additional part(s) that

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must also be replaced/installed "in-conjunction" with performing a covered repair, these "required" additional items are also covered under the terms of this extended limited warranty.

 Also refer to ETK/EPC and the repair instructions for onetime-use fasteners/screws and other information regarding repair-related gaskets, seals, fluid and/or lubricants that also need to be replaced/used and claimed.

### WARRANTY INFORMATION

For vehicles equipped with the "B46O PZEV/SULEV Engine" that are **registered** in California or a State that has "fully adopted" the "State of California PZEV/SULEV regulation" (model year dependent), the fuel tank vent (purge) valve is covered by the terms of "this" California Emissions Warranty for 15 years/150,000 miles (See the "California PZEV/ SULEV Emission Coverage By State" section below).

For eligible vehicles equipped with the "B46O PZEV/SULEV Engine" that are not registered in the State of California or a State that has fully adopted the "State of California PZEV/SULEV regulation," the fuel tank vent (purge) valve limited warranty has been extension to 10 years/120,000 miles.

The existing limited warranty coverage for the whole vehicle and other components has not changed.

This coverage supersedes the coverage that is provided under the BMW Certified Pre-Owned Program or any BMW Group Vehicle Service Contract that applies to the vehicle.

Should this component fail again, this component is covered by the remaining portion of the extended limited warranty coverage period.

#### **Non-Qualifying Repairs**

Non-US specification vehicles, ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered under the terms of this limited warranty extension.

#### **Qualifying Repairs - Claim Submission**

Claim this work with the defect code and labor operations provided below.

Defect Code:	1390900300	F48 B46 US tank purge valve
Labor Operation:	Labor Allowance:	Description:
00 00 006	Refer to AIR	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Main work)
Or:		
00 00 556	Refer to AIR	Performing "vehicle test" (with vehicle diagnosis system – checking faults) (Plus work)
And:		
61 21 528	Refer to AIR	Connect an approved battery charger/power supply (indicated in AIR as "Charging battery")
And, as necessary:		

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61 00 006	Work time (WT)	Performing vehicle diagnosis – test module
And:		
13 90 500	Refer to AIR	Replacing tank venting valve

If you are using a Main labor code for another repair, use the Plus code labor operation 00 00 556 instead of 00 00 006

Refer to AIR for the corresponding flat rate unit (FRU) allowances.

Work time labor operation code 61 00 006 is not considered a Main labor operation; however, it does require an individual punch time and an explanation on the repair order and in the claim comments section.

### California PZEV/SULEV Emission Coverage by State

Note: Claim qualifying work using the applicable defect codes and labor operations listed in AIR.

Published: March 20, 2019

#### **ATTACHMENTS**

View PDF attachment **B010419\_Customer Letter**.

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March 2019

This "Important Limited Warranty Information" applies to the BMW vehicle with the Vehicle Identification Number (VIN) of

Dear BMW Owner/Lessee:

BMW is committed to delivering the ultimate in product satisfaction to our customers.

Towards that end, BMW is extending the limited warranty for the:

#### Fuel Tank Vent Valve

On the above-referenced vehicle to:

10 years/120,000 miles as determined by your vehicle's original in-service date.

This "component-specific" limited warranty extension applies to defects in materials or workmanship. This coverage is subject to the same vehicle eligibility requirements, limitations, and exclusions that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

#### This is notice of a "limited warranty extension." This is not a notice of a Recall or Service Action.

If a repair to this component is required, please contact your nearest authorized BMW center in the United States or Puerto Rico to schedule an appointment. Your authorized BMW center will determine the vehicle's eligibility and review the scope of repairs that are covered by this component-specific limited warranty extension.

After vehicle inspection and diagnosis, eligible repair work will be performed by the authorized BMW center in the United States (including Puerto Rico) free of charge.

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues are not covered by this limited warranty extension. This exclusion applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

The integrity of our products is essential to BMW's success and our customers' trust. We are determined to exceed your expectations and hope this warranty extension further enhances your ownership experience.

Sincerely,

Company

BMW of North America, LLC **BMW Group Company** 

#### Mailing Address

PO Box 1227 Westwood, NJ 07675-1227

#### Telephone (800) 831-1117

#### E-mail

Customerrelations@ bmwusa.com

#### Website bmwusa.com

BMW of North America, LLC

B-ELWR 2019 B46 Fuel Tank Vent Valve 10Y120M

# Previous Customer-pay Repairs – Limited Warranty Extension Reimbursement BMW of North America, LLC

March 2019



Under this extended limited warranty, BMW of North America, LLC ("BMW NA") will provide reimbursement for "qualifying customer-pay repairs" that were performed on an eligible vehicle **prior** to the release of this component-specific limited warranty extension.

Customer-pay repairs are subject to the applicable vehicle and coverage eligibility requirements, exclusions and limitations that apply to the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks.

#### Repairs that do not Qualify for Reimbursement

Repairs performed on ineligible vehicles, eligible vehicles operated and repaired outside the United States and Puerto Rico and/or the diagnosis and repair of other unrelated issues. This exclusion applies to repairs, including consequential, that were performed using non-genuine BMW parts and/or used passenger car or light truck parts.

#### Requesting Reimbursement for a Previous Repair that Qualifies

If you previously had a "qualifying customer-pay repair" performed either by an authorized BMW center or independent repair shop located in the United States (including Puerto Rico), please submit your reimbursement request "online" at www.BMW-RP.com under the following reference:

#### **Covered Component Code**

B-ELWR 2019 B46 Fuel Tank Vent Valve 10Y120M

To initiate the online process, you will be asked to attach PDF files of the required documentation as outlined in the reimbursement checklist on the next page.

#### **Alternative Method to Request Reimbursement**

Alternatively, you may mail or fax your request and documentation to:

BMW Customer Reimbursement Center

Attention: B-ELWR 2019 B46 Fuel Tank Vent Valve 10Y120M

P.O. Box 561089 Dallas, TX 75356

Fax number: 877-434-2992

Please allow 4-6 weeks for processing your request.

Should you have any questions concerning this reimbursement process, please call 1-844-857-0341.

For all other questions, please contact BMW's Customer Relations and Services via email at Customerrelations@bmwusa.com or via telephone at 1-800-831-1117.

Please have your 17-character Vehicle Identification Number (VIN) available and include the VIN with all communications.

## Fuel Tank Vent Valve: Limited Warranty Extension to 10 Years/120,000 Miles Previous Customer-pay Repair Reimbursement - Documentation Checklist **BMW of North America, LLC**

Reimbursement is available to the BMW Owner/Lessee who incurred the expense.

When submitting a reimbursement for a previous repair, please provide **legible copies** of the following documentation and include your VIN, name, address and your preferred contact telephone number(s):

documentation and include your viiv, name, address and your preferred contact telephone number(s):
Repair Order (RO) or Invoice
This document should include the following information:
☐ Customer name and address
☐ Vehicle Identification Number ("VIN")
☐ The date of repair
☐ The mileage when the repair was performed
☐ Itemized breakdown of the labor charges for all repairs* including diagnosis
☐ Itemized breakdown of the parts, including any miscellaneous items, billed for all repairs*
*For repair orders containing multiple repair line items, only the specific line item expenses that relate to the component that is covered by this extended limited warranty will be considered for reimbursemen
Proof of Payment
Please provide a copy of at least <b>one</b> of the following items as valid proof of payment:
☐ Repair order (RO)/invoice stamped and dated as "PAID"
☐ Copy of a cancelled check
☐ Copy of a signed credit/debit card receipt
☐ Copy of a credit/debit card statement
Determining if an eligible vehicle's repair qualifies for reimbursement:
Please use the following questions to review your repair order documentation prior to submitting a reimbursement request:
1. Why was the vehicle brought into the repair facility?

- 2. What was the repair facility's diagnosis?
- 3. What did the repair facility do to correct the concern and does it qualify?