



February 7, 2019

Product Improvement Notice - Entry door strut brackets

Dear Valued Customer:

Please be advised LCI is making an improvement to the brackets for all entry doors that include a strut.

Currently, the bracket that is secured to the threshold has all three screw holes at the front of the bracket (Fig.1A) and the strut ball stud (Fig. 1B) at the back.

To improve the strength and durability of the strut connection to the threshold, the third screw hole (Fig. 2A) has been moved to the back of the bracket and the strut ball stud to the center (Fig. 2B). The new screw and ball stud locations keep the bracket more flat and secure on the threshold. LCI test data on the new bracket is available by request.

The position of the new bracket on the door threshold is shifted to maintain a constant position for the ball stud so the function of the strut is the same following the change.

The bracket that attaches to the door (Fig. 1C and 2C) will not change.

The current bracket part number is 271780 and the new bracket part number is 772369.

There is no change in price for the new bracket design and no change in installation other than the location of the third screw hole. The change is expected to take place on a running basis, starting on or around Feb. 15.

Fig.1

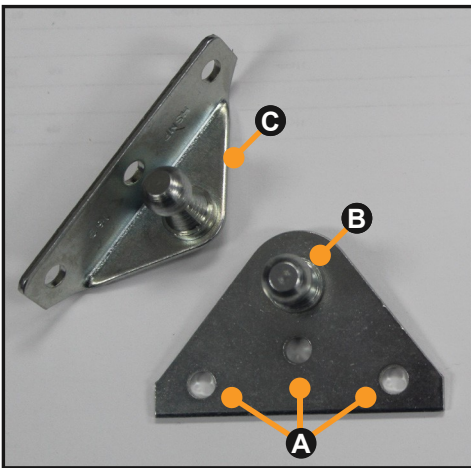


Fig.2

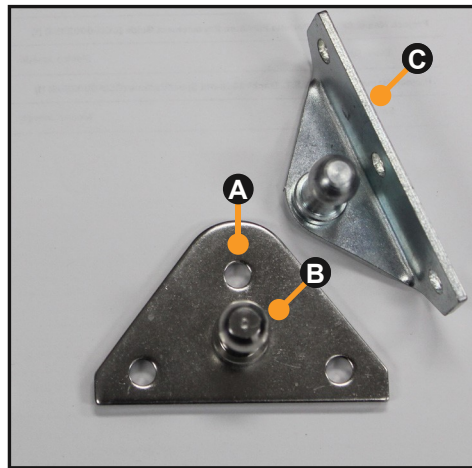


Fig.3



If you have any questions, please feel free to call me directly or your LCI representative. We value and appreciate your business and partnership.

Sincerely,

Scott McKinnon
Product Manager
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Frequently Asked Questions:

1. **Will a new part number be required?** Yes, the current bracket part number is 271780 and the new bracket part number is 772369.
2. **Does the price change for the item?** No, there is no price change.
3. **Is the new part wholly interchangeable with the previous version of the part?** Yes, the brackets are interchangeable, however PN 271780 will be obsoleted.
4. **Does the customer need to replace inventory?** No, the change will be made on a running basis, starting on or around Feb. 15.