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Sent on	04	18	2019	Expires on	05	02 2019
From	Parts and Service Division					
Subject	Request for Parts: 2018-2019 Civic Oil Leak from Valve Cover Gasket					

PRIORITY/ACTION REQUIRED

To: All Honda Service Managers/Advisors
From: Technical Research & Support Group
RE: Request for Parts: 2018-2019 Civic Oil Leak from Valve Cover Gasket

This message is solely directed to Honda dealership personnel; please handle accordingly.
Print this *iV* message and provide a copy to the Shop Foreman and all Service Advisors.

Background

American Honda Motor Co., Inc. (AHM) is investigating certain 2018-2019 Civic 2.0Ls with a customer complaint of an oil leak. To better understand the cause of this condition, AHM would like to collect specific parts from the vehicle prior to you attempting a repair of any kind.

Qualifiers

AHM is interested ONLY if the vehicle meets the following requirement:

- 1. VIN must start with 2HG & must be after 2HGFC2...JH557767.
- 2. 2.0L Engine only.
- 3. Must confirm oil leak is from the valve cover gasket.
- 4. No repair has been attempted for this issue.

Action Required

If you have or know of such a vehicle, please call the Technical Research & Support (TRS) Group at 800-880-1072. TRS will need to record certain vehicle information and provide you with further instructions.

Thank you.