MBUX multimedia system: "Mercedes-Benz Service" point of interest symbol no longer shown on navigation map

Topic number	LI82.85-P-069535
Version	1
Function group	82.85 Navigation and Communication system (CNS, ICS, COMAND, FleetBoard)
Date	03-22-2019
Validity	BR177 with MBUX code 548/549 and code 808/809 and code 365
Reason for change	
Reason for block	

Complaint:

The MBUX multimedia system (A26/17) no longer shows the Mercedes-Benz symbol for "Mercedes-Benz Service" centers on the navigation map.

The "Mercedes-Benz Service" point of interest (POI) symbol is only shown on the POI search.

Attachments	
File	Description
MB_dealer_missing.JPG	Mercedes-Benz Service missing

Cause:

Current software release of MBUX multimedia system (A26/17).

Remedy:

Updated MBUX software is currently being developed and is expected to be available in Q3 2019.

POI search can still be used to search for "Mercedes-Benz Service". Please follow these steps:

Navigation menu -> "Where to?" -> "Points-of-Interest" -> "All categories" -> "Mercedes-Benz Service".

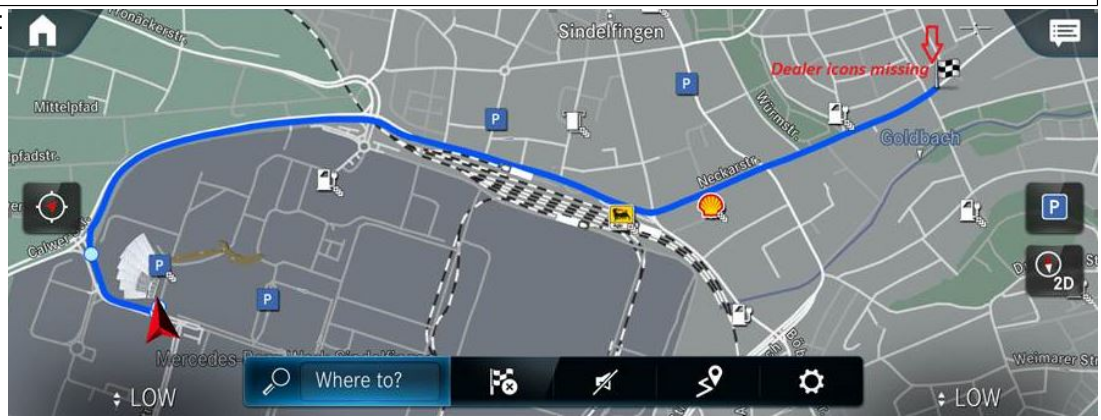
Attachments	
File	Description
POI_search.JPG	POI search

Symptoms
Communication/information / Communication / Navigation / Navigation - Function / Error in map display

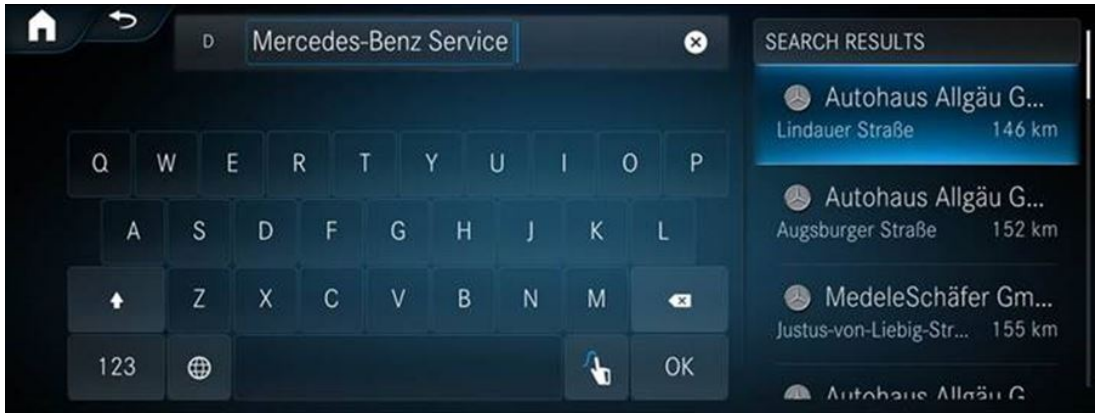
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Attachments

MB_dealer_missing.JPG:



POI_search.JPG:



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