

Service Campaign Bulletin



Mercedes-Benz

Campaign No. 2019020002, February 2019

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model C-Class (205 platform) and AMG GT-Class (190 platform)**
Model Year 2016-2018

Update engine electronics (ME-SFI) control unit software

Daimler AG ("DAG"), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year ("MY") 2016-2018 C-Class (205 platform) and AMG-GT-Class (190 platform) vehicles, an incorrect software could cause certain vehicles to exceed certain emissions requirements. An authorized Mercedes-Benz dealer will update the engine control unit software on the affected vehicles.

Prior to performing this Service Campaign:

- Please check VMI to determine if the vehicle is involved in the Campaign and if it has been previously repaired.
- Please review the entire Service Campaign bulletin and follow the repair procedure exactly as described.

Approximately 2793 vehicles are affected.

Order No. P-SC-2019020002

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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i **Note:**

- Use Xentry 12/18 with all associated patches or higher.
- Follow the steps exactly as described in Xentry.
- Connect battery charger (battery voltage  >12.5V).
- Ensure all electrical consumers are switched-off.
- In the event of software/SCN update issues, contact Star Diagnosis User Help Desk. Please refer to the “pre-call” check list before contacting UHD
- Refer to Star Diagnosis System (SDS) Best Practices Guide.

Work procedure

1. Connect XENTRY Diagnosis.
2. Update engine electronics (ME-SFI) control unit software.

i To do so, select menu item "Quick test view ➡ N3/10 engine electronics (ME-SFI) ➡ Adaptations ➡ Control unit update ➡ Update of control unit software".

i Then follow the user guidance in XENTRY Diagnosis.

Warranty Information

Operation: Connect/disconnect battery charger (02-5058)
 Star Diagnosis System (SDS), Connect/disconnect (02-4762)
 Update engine electronics (ME-SFI) control unit software (02-9334)

Damage Code	Operation Number	Labor Time (hrs.)
54 961 13 8	02-5058	0.1
	02-4762	0.1
	02-9334	0.1

i **Note**

Operation Number labor times are subject to change