



Service Bulletin

Bulletin No.: 19-NA-051

Date: March, 2019

TECHNICAL

Subject: Hard-Trifold Tonneau Front and/or Rear Cover Unlatching, Popping Up

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500 (New Model)	2019	2019			All	All
GMC	Sierra 1500 (New Model)						

Involved Region or Country	North America, N.A. Export Regions
Additional Options (RPOs)	
Condition	Customer may comment on the front and/or rear panels of the hard-trifold tonneau cover unlatching and popping open, while driving.
Cause	The cause of the condition may be that the original design of the tonneau front bulb seal creates high compression between the latch and the rails, causing the panel to unlatch on rough roads.
Correction	<div data-bbox="682 1029 1328 1606"></div> <p>5279857</p> <p>Order the service kit listed in the Part Table and following the Service Procedure below, replace the front bulb seal, underside latch adjusters and retaining nuts with the new design parts provided in the kit.</p>

Service Procedure



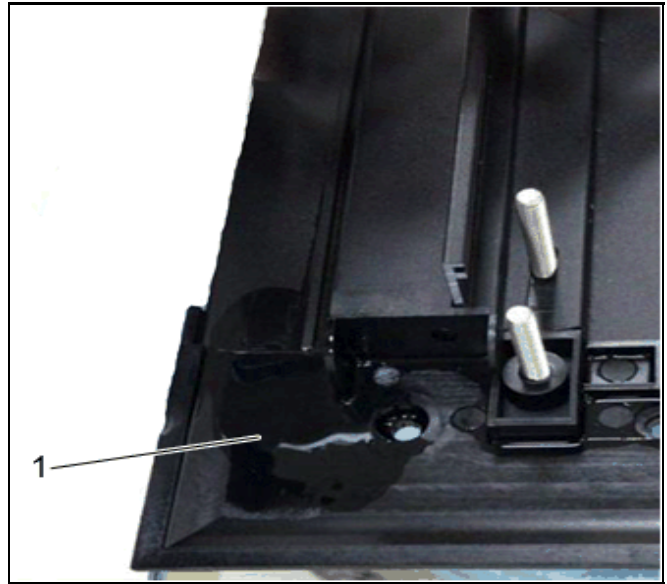
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1. With tonneau cover on vehicle, open the front cab panel, and lay flat.



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2. Find the front tonneau seal, and peel the seal ends (1) off from both the driver and passenger side corner end cap. Then slide the seal out from the groove on extrusion.



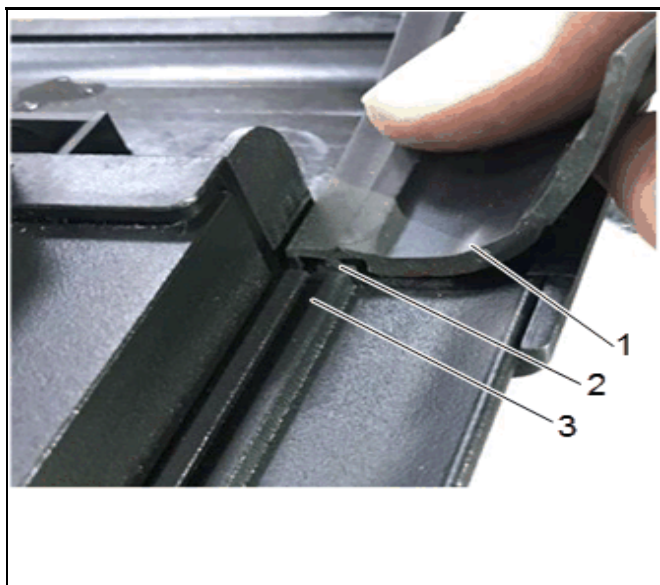
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3. Using isopropyl alcohol, or ethyl alcohol, as a cleaner, remove any residual tape from the corner end caps (1), with a trim removal tool.



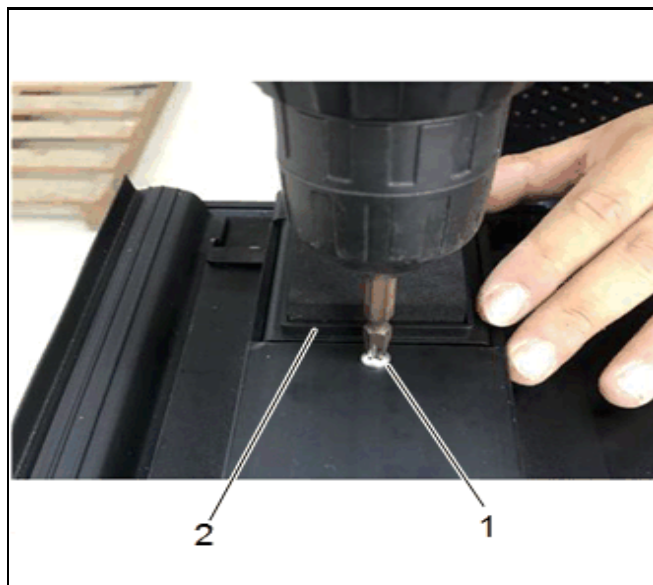
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Note: To act as a lubricant to aid installation, apply a light coating of glass cleaner, or equivalent, to the first 60 cm (2 ft.) of the seal.



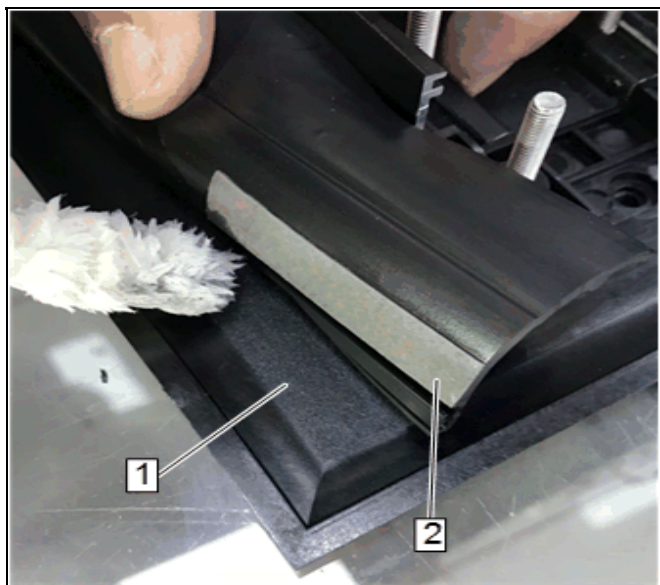
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4. Install the new front lip seal (1), ensuring that the seal anchor (2) mates with the extrusion groove (3). Slide the seal across the full length of the extrusion, and ensure the seal is centered on the cab panel.



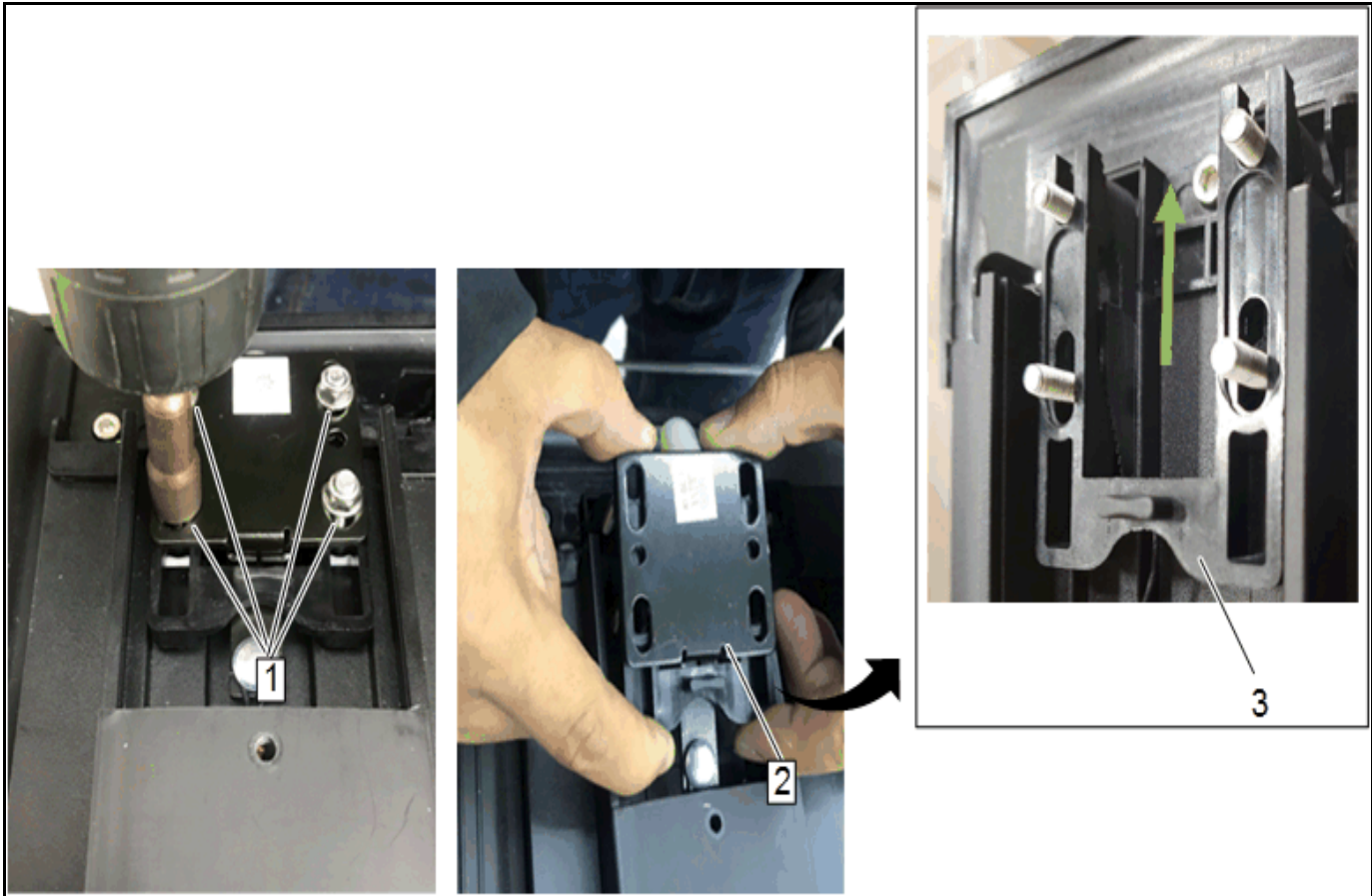
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6. Starting on either the driver or passenger side front cab latch, remove the screw (1) and slide the plastic closeout cover (2) out.



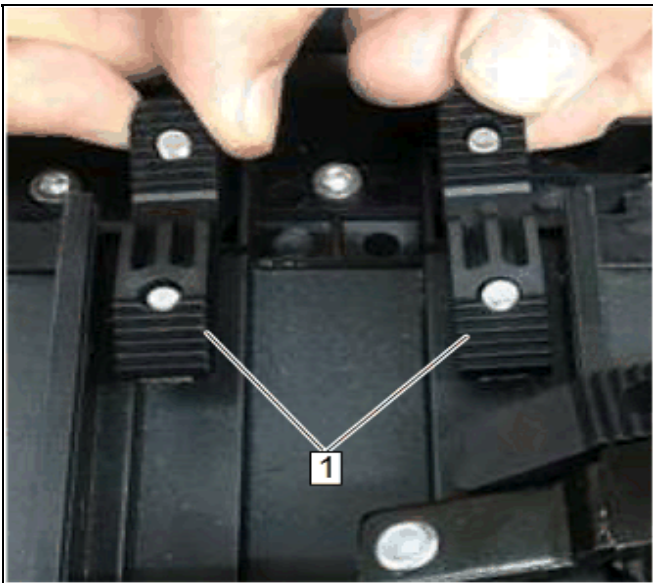
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5. Peel the tape backing from each end of the seal, and press the seal end (2) firmly onto the corner cap (1). Hold 15 seconds to allow seal to bond.



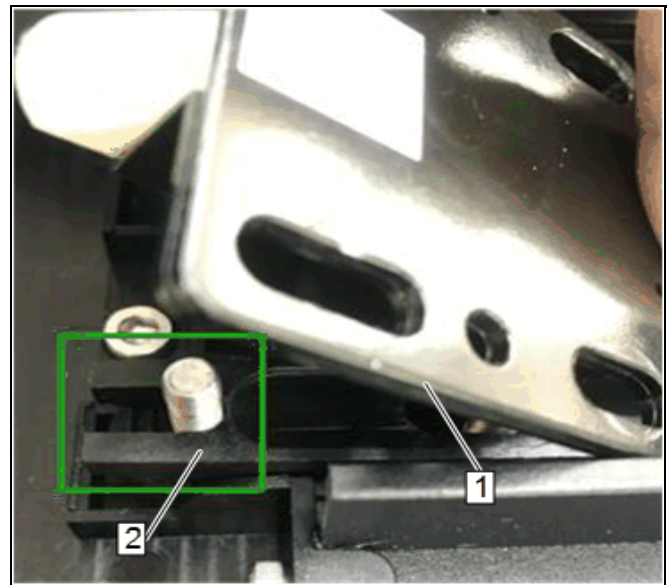
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7. Remove 4 nuts and 4 washers (1). Remove the latch plate (2) and U-shaped adjustment step (3) and set to the side. A cable will remain attached to latch.



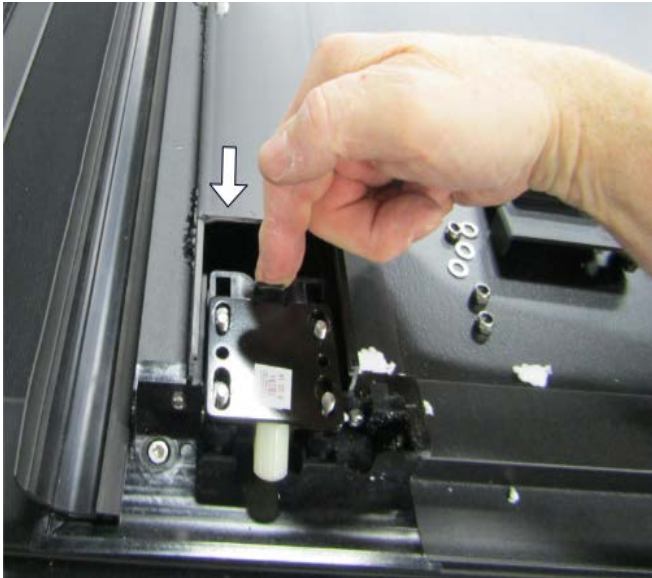
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8. Replace the 2 lower adjusters with 2 new adjusters (1) provided in the kit.



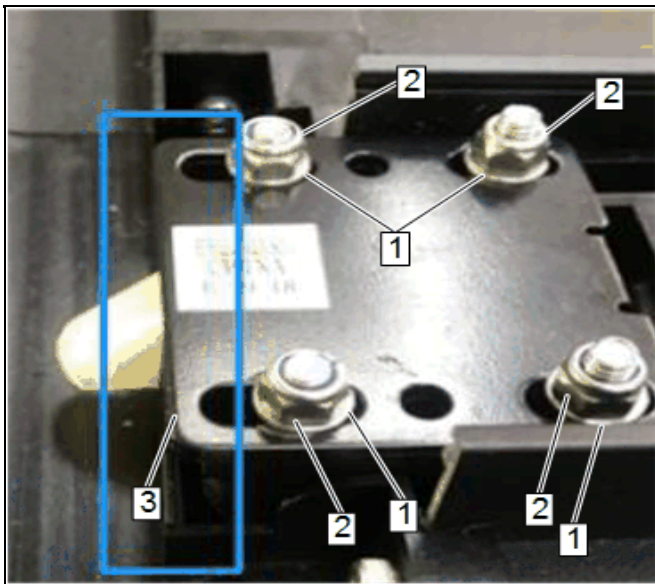
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9. Reinstall the U-shaped adjuster (2), and latch (1).



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10. In order to set latch the height to the maximum allowable, push on the inboard standing tab, and slide the U-shaped adjuster fully outward.

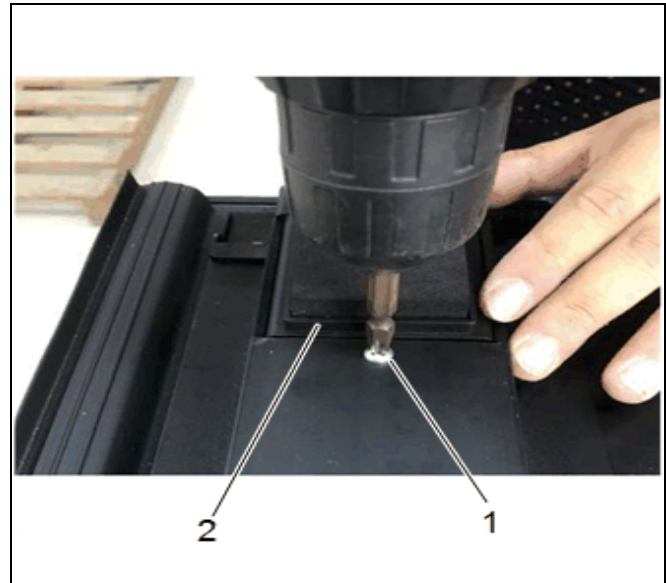


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Caution: Use the correct fastener in the correct location. Replacement fasteners must be the correct part number for that application. Fasteners requiring replacement or fasteners requiring the use of thread locking compound or sealant are identified in the service procedure. Do not use paints, lubricants, or corrosion inhibitors on fasteners or fastener joint surfaces unless specified. These coatings affect fastener torque and joint clamping force and may damage the fastener. Use the correct tightening sequence and specifications when installing fasteners in order to avoid damage to parts and systems.

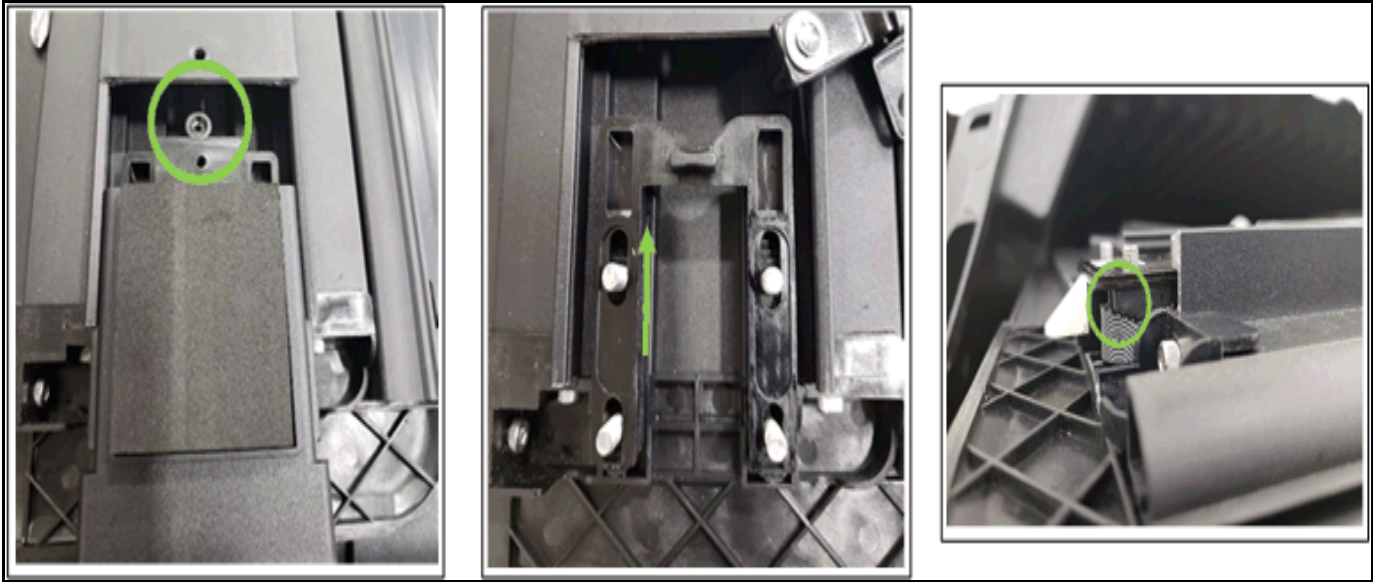
Important: Do not over torque, this may result in damage to tonneau cover.

11. As a starting point, align the edge of latch (3), with the edge of the plastic corner rib. Install the original washers (1) and new nuts (2), provided in the kit, and torque to 1 N•m 9 lb-in.



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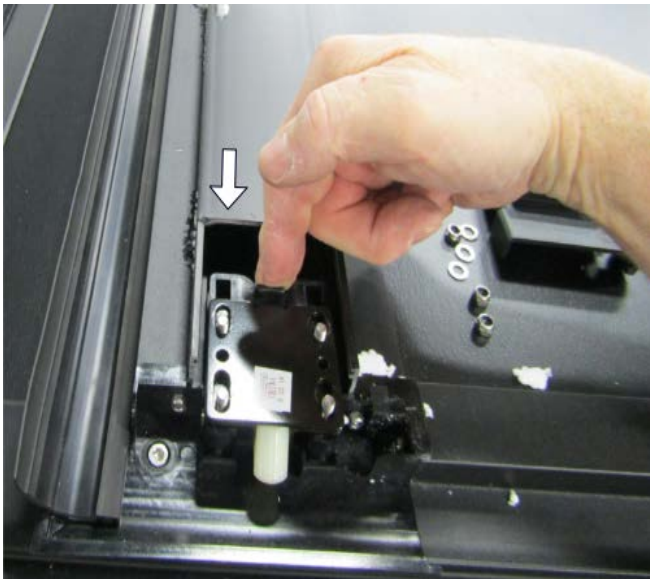
12. Slide the latch closeout cover (2) into extrusion, and fully seat the screw (1).
13. Repeat steps #6 –12 on the opposite side front cab latch.
14. Close the front cab panel, and check for proper latch engagement. Ensure that each latch fully engages the underbody rail on both sides; if not, readjustment may be required.
15. Open the rear panel and starting on the driver side rear latch, follow the same instructions in steps #6 –12.



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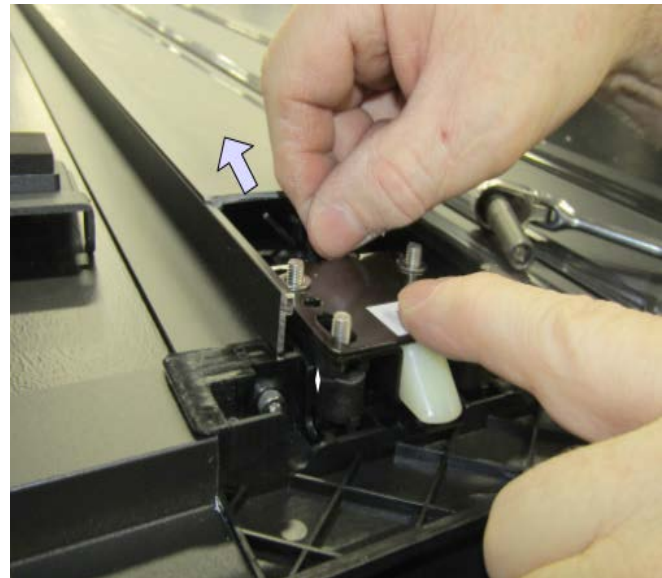
Important: For the rear passenger corner latch **only**, the latch adjusters cannot be installed at maximum height due to interference between the closeout cap and binding post, which connects the cable to the latch. The new latch adjuster must be installed at 2 steps inward, when compared to the other 3 corners

16. Once rear driver side rework is complete, move to the passenger side and follow the same instructions in steps #6 –12, **with one exception:**



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- 16.1. When reinstalling the U-shaped adjuster (2), and latch (1), first push on the inboard standing tab, and slide the U-shaped adjuster fully outward.



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Note: The 2 step adjustment noted below will drop the latch approximately 2 mm (0.080 in.). Failure to do so could impede latch function, which may result in the rear cover not remaining closed.

- 16.2. Now, with holding down on the outboard end to provide tensions, push the adjuster 2 steps inboard. You should be able to feel, and hear an audible click, on each of the 2 steps.
- 16.3. Holding the U-shaped adjuster securely in position, install the original washers (1) and new nuts (2), and torque to 1 N•m 9 lb-in.
17. Operate the rear panel and ensure that the latches are fully engaging the underbody rail. If not, further adjustment to the latches may be required to ensure maximum engagement.

Parts Information

Important: The service kit listed in the Part Table below, is for repair **ONLY** if the hard-trifold tonneau P/N's affected are **84060327** (standard bed), or **84060328** (short bed).

Causal Part	Description	Part Number	Qty
N/A	ATTACHMENT KIT-PUBX R/TOP	84679041	1

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
0580418*	Tonneau Front Seal and Adjuster Kit Installation	0.9 hr
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released March 19, 2019.