



# Service Bulletin

Bulletin No.: 19-NA-050

Date: March, 2019

## INFORMATION

**Subject:** Information on Driver Seat Cushion Design Changes, Driver and Passenger Cushion Appear Different Thickness

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Colorado	2019	2019			All	All
GMC	Canyon	2019	2019				

<b>Involved Region or Country</b>	North America, N.A. Export Regions
<b>Additional Options (RPOs)</b>	
<b>Condition</b>	Customer may comment on the driver side seat cushion being a different thickness and profile than the passenger side. This is particularly noticeable in 6 Way Power (6WP) driver seats, but may be noticeable in 4 Way Power (4WP) driver seats.
<b>Cause</b>	The cause of the condition is that a design change was made to the drivers side seat cushion starting model year 2019, making it thinner for improved driver entry and egress, as well as improved comfort.
<b>Correction</b>	This was an intended design change to the drivers side seat cushion and no repairs are necessary





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The graphic examples above shows the different appearance in thickness of the driver seat cushion (1) and the passenger seat cushion (2).







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The graphic examples above shows the different thickness in the bolster area between the driver seat cushion (1) and the passenger seat cushion (2).



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The graphic examples above shows the different thickness adjustments and controls between the driver seat cushion (1) and the passenger seat cushion (2).

Please communicate to the customer this condition is normal design intent for their vehicle. Please share this information with the customer, including a copy of this bulletin.

<b>Version</b>	1
<b>Modified</b>	Released March 20, 2019

