



Service Bulletin

Bulletin No.: 19-NA-043

Date: March, 2019

TECHNICAL

Subject: HVAC Concerns while in Auto Mode

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Blazer	2019	2019	SOP	3GNKBJRSXKS621343	All	All

Involved Region or Country	North America, N.A. Export Regions
Additional Options (RPOs)	
Condition	Some customers may comment on HVAC concerns while in auto mode Some customers may complain about any of the following conditions while using the auto HVAC setting <ul style="list-style-type: none"> • Insufficient airflow • Insufficient heat coming from the defrost • Heated seats stay on too long
Cause	The cause of the condition may be a software anomaly
Correction	HVAC system control module needs to be reprogrammed

Service Procedure

Refer to *HVAC System Control Module Reprogramming with SPS* in SI for the procedure

Parts Information

No parts are required for this repair.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
*2886178	HVAC system control module reprogramming with SPS	0.3
*This is a unique Labor Operation for Bulletin use only.		

Version	1
Modified	Released March 18, 2019

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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