



# Service Bulletin

Bulletin No.: 19-NA-034

Date: March, 2019

## TECHNICAL

**Subject:** Radio Changes the Settings for Lane Change Assist and Rear Cross Traffic Alert - Side Blind Zone Alert Systems

**Attention:** This Bulletin replaces PIT5654. Please discard PIT5654.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Equinox	2019	2019			All	All

<b>Involved Region or Country</b>	North America
<b>Additional Options (RPOs)</b>	Equipped with Infotainment System (RPO IOR) and Rear Cross-Traffic Alert (RPO UFG)
<b>Condition</b>	Some customers may comment that the radio may change the selected settings of Lane Change Assist, and Rear Cross Traffic Alert / Side Blind Zone Alert systems to "off" when the ignition is turned off and the radio goes to sleep. The settings can be turned on again, but may revert to off during the next radio sleep cycle.
<b>Cause</b>	The cause of the condition may be a radio software anomaly.
<b>Correction</b>	Follow the Service Procedure below to verify the Build Number of the current radio software version. Then follow the appropriate repair suggested for that Build Number.

### Service Procedure

- Verify current radio software version as displayed in the radio display. Select Settings > About. A list of build numbers will be displayed. Look for a build number very near, or at the top of, the list of numbers. It will resemble I3L\_MY19\_133136 with the key number being the 133xxx.
  - If the Build Number is 133147S or higher, then refer to SI for further diagnostics.
  - If the Build Number is 133136 or less, replace the radio. Refer to *Radio Replacement (IO5, IO6, IOB, IOR)* in SI.
- If radio is replaced, after installation and programming of the new radio, perform Step 1 again to confirm the proper software level was contained in the replacement radio.

### Parts Information

Use the vehicle identification number (VIN) and the GM Electronic Parts Catalog to determine the proper radio to order.

Causal Part	Description	Part Number	Qty
X	RADIO ASM	84667778	1
	RADIO ASM	84667777	

### Warranty Information

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
3420840	Radio Replacement	Use Published Labor Operation Time

Version	2
Modified	Released February 20, 2019 March 08, 2019 – Removed Terrain Model and added Rear to Cross Traffic Alert in Condition statement.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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