



Service Bulletin

Bulletin No.: 18-NA-368

Date: March, 2019

TECHNICAL

Subject: Park Assist Message Displayed on the Drivers Information Center (DIC)

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 1500 (New Model)	2019	2019				
GMC	Sierra 1500 (New Model)						

Involved Region or Country	North America, Middle East, Israel, Chile, Uruguay and SE Asia.
Additional Options (RPOs)	UD5
Condition	Some customers may comment that the park assist system is inoperative and/or a trailer hitch is detected. The technician may find when pressing the On/Off switch, the system will remain off and a "Park Assist Off" message will be displayed in the DIC.
Cause	Important: This anomaly is only likely to occur during the transportation of the vehicle between the assembly plant to the dealership. This concern may be caused by a software anomaly in the Park Assist Module. ⇒ Strips of tape for mutilation protection, cover the sensors on the front bumper. The tape causes the system to respond as if an active object is seen. The vehicles are often turned off (ignition off) while the shift lever is still in (D) Drive, causing the system to lock up and the message to display on the DIC.
Correction	To correct this concern, refer to SUB N182201851: Service Update - Reset Park Assist Once the DTC is cleared, the conditions to create the message are not repeated because the tape is removed during PDI.

Parts Information

No parts are required for this repair.

Version	2
Modified	Released December 12, 2018 Revised March 08, 2019 - Removed Warranty section, removed reset procedure and added reference to N182201851 under Corrections section.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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