



Service Bulletin

Bulletin No.: 17-NA-326

Date: April, 2019

TECHNICAL

Subject: Rear Brake Squeak Type Noise

This Bulletin replaces PIC6268. Please discard PIC6268.

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Buick	LaCrosse	2017	2018				
Chevrolet	Equinox	2018	2018				
GMC	Terrain	2018	2018				

Involved Region or Country	North America and N.A. Export Regions
Condition	Some customers may comment on a squeak type noise heard from the rear brakes when cold. This noise will typically occur on first brake apply when the brakes are cold. Note: This condition may not be duplicated if the brakes are warm.
Correction	Replace the rear brake pads.

Service Procedure

Refer to *Rear Disc Brake Pads Replacement* in SI.

Parts Information

Use the vehicle identification number (VIN) and the GM Electronic Parts Catalog (EPC) for obtaining the latest part number.

Warranty Information

Repairs made for the specific concern within this bulletin may be covered under the New Vehicle Limited Warranty Bumper-to-Bumper terms (Canada Base Warranty). Refer to the vehicle's Limited Warranty and Owner Assistance Information booklet for coverage details.

Labor Operation	Description	Labor Time
2481938*	Rear Disc Brake Pads Replacement (Buick LaCrosse)	0.9 hr
	Rear Disc Brake Pads Replacement (Chevrolet Equinox and GMC Terrain)	0.7 hr

*This is a unique Labor Operation for Bulletin use only.

Version	3
Modified	Released October 11, 2017 February 8, 2018 – Removed the Malibu model. March 26, 2019 – Added the 2018 GMC Terrain model, updated the Parts Information statement and updated the Warranty Information.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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