



Warranty Field Campaign

Campaign Number: c2112	Revision: A	Released Date: 19-Mar-2019
ISC and ISL CM2250 365HP and Higher Emission Recall Campaign		Expiration Date (U.S. and Canada): 24-Mar-2024
		Expiration Date (International): 24-Mar-2024

Attention

- U.S / Canadian Dealers
- U.S / Canadian Distr./Branches and Div. Offices (Automotive)

This is to revise and replace C2112, dated 22-Feb-2019. This revision is to:

- 1. Update the narrative.**

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

Description

This field action authorizes certified repair locations to upfit certain ISC and ISL CM2250 engines with an improved SCR Catalyst, if the engine meets the criteria listed below.

Note : This field action provides for retroactive coverage of repairs, including customer billable repairs, completed by Cummins authorized repair locations prior to the release date of this field action. Previous repairs may be eligible for reimbursement of **ONLY** the work defined in this publication. Service providers should have invoice documentation of original repair ready for support of the retroactive claim. All Service Providers attempting to file claims for retroactive repairs should reference Warranty Memo M1825 for instructions.

Action

In order to qualify for repair under this field action, an engine:

1. will be covered Regardless of coverage status, and
2. **must** show an OPEN status for this field action on QuickServe® Online.
3. For ISC and ISL CM2250 (Model Year 2010 thru 2012 Product) the SCR Part Number **must** be compared with Attachment B. Any SCR Part Number found in the Affected Part Number Column should be replaced. If the SCR Part Number is **not** found in the Affected Part Number Column, the engine is **not** eligible for this action.

After verifying that the engine meets the above requirements, perform the following actions:

1. If all qualifying parameters detailed above are met, please refer to Attachment B for a listing of affected SCRs and related replacement SCRs. The listed replacement SCRs **must** be used in completing this field action and take precedence over any other prior published service/part guidelines, for the duration of this field action.

Note : For eligible ISC and ISL CM2250 (Model Year 2010 thru 2012 Product) the SCR catalyst must be replaced. Refer to service procedure Aftertreatment Selective Catalytic Reduction (SCR) Catalyst in section 011-036 of service manual 4022257 (ISC8.3 and ISL9 CM2250).

2. As required, complete "Label, Authorized Change," Cummins Part Number 5297400. Clearly print or type "SCR Catalyst Update" in the center box. Fill in the Campaign Number, Distributor or Dealer Code and Date information. Peel off the backing material and install the label on the engine valve cover near the engine data plate. There is a clear protective cover on this label. Peel the backing off of this cover and push the clear cover over the printed material.
3. As required, an "Emission Campaign - Proof of Correction" form, Bulletin #4310621, **must** be filled out and provided to the customer. Inform the customer to retain this certificate as proof that the Emission Campaign has been performed. This form may be required as proof of an Emission Campaign by the State of California, for vehicles registered in that state, the next time the vehicle registration is renewed.

Note : Certified repair locations outside of California, who elect to perform this campaign on engines installed in vehicles that are registered in the state of California, are authorized to do so if they have the two items noted above in their inventory.

4. File one claim for **only** the applicable parts and labor listed in this document. Any other labor or parts for diagnostics or repairs **not** listed in the parts and labor sections above cannot be filed to this field action.

Material Disposition

Materials removed as a result of this field action **must** be scrapped.

Reimbursements

Parts

Note : All parts listed are optional. Claim **only** the parts required to complete the repair. Additional parts, such as o-rings, gaskets and fasteners, that are required to complete the repair, but not listed, may be claimed if sufficiently explained in the claim narrative. Please refer to Attachment B for replacement SCR part numbers.

The following parts are covered under this field action:

Part Number	Quantity	Description
286633700	1	GASKET,AFM DEVICE (OPTIONAL)
286663600	1	GASKET,AFM DEVICE (OPTIONAL)
288021400	1	GASKET,EXH OUT CNN (OPTIONAL)
288021500	1	GASKET,AFM DEVICE (OPTIONAL)
431062100	1	PROOF OF CORRECTION (OPTIONAL)
529740000	1	LABEL, AUTHORIZED CHANGE (TAG - OPTIONAL)

Note : SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

Note : All SRTs listed are OPTIONAL. Select **ONLY** the appropriate SRTs for the repair performed.

Labor Using Applicable Access Code and Time

SRT Code	Description	Time (hrs)
00-90X	Administrative time	

SRT Code	Description	Time (hrs)
11-803	Aftertreatment SCR Catalyst - Remove and Install	
17-901	STAMP ENGINE DATA PLATE/APPLY EMISSION STICKER (OPTIONAL)	

Travel

Travel is covered under this field action. Towing is **not** covered under this field action.

Other Claimables

Consumables are covered under this field action.

Note : Please consolidate all consumables and claim them as one line item in Other Claimables titled "CAMPAIGN SUPPLIES". Please included brief summaries on the details of items claimed.

Claim Instructions

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Claim Codes	
Description	Code
Account Code:	65
Pay Code:	Distributor = X
Pay Code:	Dealer = D
Pay Code:	International = I
Failure Code:	WUSSCW

Attachments



Click here to see c2112_esn-list.xls



(/service/english/attachments/c2112_esn-list.xls) Click here to
see c2112_isb_isc_isl_cm2250_scr_listing_attach-b.xls

(/service/english/attachments/c2112_isb_isc_isl_cm2250_scr_listing_attach-b.xls)

Engine Family	Fuel System
6C, C8.3 ISC, ISCe, QSC8.3	CM2250
Design Application	Market Application
Automotive	All
Automotive	All

Last Modified: 19-Mar-2019
