

April 5, 2019

Version 2

2016-18 Civic 1.5L: Software Update with A/C Control Unit Replacement; DTC P0300, P0301, P0302, P0303, P0304, or P0172

This bulletin is replaced by S/B 19-033, *Warranty Extension: 2016-18 Civic 1.5L: Software Update with A/C Control Unit Replacement; DTC P0300, P0301, P0302, P0303, P0304, or P0172; Whirling Noise from Engine*

If you did Service Bulletin 19-012 on or before April 5th, 2019, use the Warranty Claim Information provided below.

WARRANTY CLAIM INFORMATION

The normal warranty applies.

NOTES

- DTC is required with claim submission.
- Since the templates below do not include oil, Non-Bulk oil and Bulk oil dealers must add the correct information into the Required Material section of your claim.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
1245A7	Reset the maintenance minder. Update the PGM-FI and TCU software. Replace the oil and do a throttle position reset and PCM idle learn procedure (A/C control unit replacement not necessary) .	0.6 hr	03214	09107	A19012A	37805-5PA-A85

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
1245A6	Reset the maintenance minder. Update the PGM-FI and TCU software. Replace the oil and do a throttle position reset and PCM idle learn procedure. Replace the A/C control unit (Dual Zone) .	0.8 hr	03214	09107	A19012B	37805-5PA-A85

CUSTOMER INFORMATION:The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
1245A6	Reset the maintenance minder. Update the PGM-FI and TCU software. Replace the oil and do a throttle position reset and PCM idle learn procedure. Replace the A/C control unit (Non Dual Zone).	0.8 hr	03214	09107	A19012C	37805-5PA-A85

NOTE

Use the following template if the **spark plugs** were replaced.

Since the templates below do not include oil, Non-Bulk oil and Bulk oil dealers must add the correct information into the Required Material section of your claim.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
1245A6	Reset the maintenance minder. Update the PGM-FI and TCU software. Replace the oil and do a throttle position reset and the PCM idle learn procedure. Replace the A/C control unit (Dual Zone).	0.8 hr	03214	09107	A19012D	37805-5PA-A85
A	Spark plugs (All except Si)(inspection or replacement).	0.2 hr				

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
1245A6	Reset the maintenance minder. Update the PGM-FI and TCU software. Replace the oil and do a throttle position reset and the PCM idle learn procedure. Replace the A/C control unit (Dual Zone).	0.8 hr	03214	09107	A19012E	37805-5PA-A85
A	Spark plugs (Si only) (inspection or replacement).	0.2 hr				

Since the templates below do not include oil, Non-Bulk oil and Bulk oil dealers must add the correct information into the Required Material section of your claim.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
1245A6	Reset the maintenance minder. Update the PGM-FI and TCU software. Replace the oil and do a throttle position reset and PCM idle learn procedure. Replace the A/C control unit (Non Dual Zone).	0.8 hr	03214	09107	A19012F	37805-5PA-A85
A	Spark plugs (inspection or replacement).	0.2 hr				

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
1245A7	Reset the maintenance minder. Update the PGM-FI and TCU software. Replace the oil and do a throttle position reset and PCM idle learn procedure. (A/C control unit replacement not necessary).	0.6 hr	03214	09107	A19012G	37805-5PA-A85
A	Spark plugs (inspection or replacement).	0.2 hr				

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
117160	Spark plugs (All except Si). (Inspection only) (Admin Included)	0.3 hr	03214	09107	A19012H	12290-5PA-A01

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
117160	Spark plugs (Si only). (Inspection only) (Admin Included)	0.3 hr	03214	09107	A19012I	12290-5PA-A01

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
117160	Spark plugs (All except Si). (Inspect and replace) (Admin Included)	0.3 hr	03214	09107	A19012J	12290-5PA-A01

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
117160	Spark plugs (Si only). (Inspect and replace) (Admin Included)	0.3 hr	03214	09107	A19012K	12290-5PA-A01

NOTE

Use the following template if the **camshafts** were only inspected.

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
1105C0	Remove valve cover and inspect camshafts. (No replacement required.)	0.7 hr	03214	09107	A19012L	37805-5PA-A85

NOTE

Use the following template if the **camshafts** and **rocker arm assembly** were replaced.

Since the templates below do not include oil, Non-Bulk oil and Bulk oil dealers must add the correct information into the Required Material section of your claim.

Civic (2-Door, 4-Door) (All Except Si)

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
1105C0	Remove valve cover and inspect camshafts.	0.7 hr	03214	09107	A19012M	37805-5PA-A85
A	Replace camshafts and rocker arm assembly. (Pre-approval needed, see iN parts catalog for ordering.)	4.9 hr				

Civic Si (2-Door, 4-Door)

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
1105C0	Remove valve cover and inspect camshafts.	0.7 hr	03214	09107	A19012N	37805-5PA-A85
A	Replace camshafts and rocker arm assembly. (Pre-approval needed, see iN parts catalog for ordering.)	4.9 hr				

Civic Hatchback (5-Door)

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
1105C0	Remove valve cover and inspect camshafts.	0.7 hr	03214	09107	A19012O	37805-5PA-A85
A	Replace camshafts and rocker arm assembly. (Pre-approval needed, see iN parts catalog for ordering.)	4.9 hr				

Skill Level: Repair Technician

END