

On-car analysis list from April 12th, 2019
please contact VW Helpline before attempting repair

	Models	MY	Engine	Transmission	Topic	Customer Complaint
Powertrain	Jetta	19	All	All	Heat Shield	Customer states noise from heat shield (untouched vehicles)
	Beetle, Tiguan LWB, Passat, Jetta	18-19	All	All	MIL-on P0456	Customer states MIL-on (MUST have P0456 in the ECM) (untouched vehicles)
	Jetta	19	1.4T (DGXA / DJXA)	All	MIL-on P0496	Customer states MIL-on (Must have P0496 in the ECM)
	Tiguan LWB	19	All	All	MIL-on P11AD, P11AE, P11AF	Customer states MIL-on (Must have one or all of P11AD, P11AE, P11AF) (untouched vehicles)
Body	Jetta	19	All	All	Front window(s) noisy during operation	Customer states front window(s) noisy during operation (untouched vehicles)
	Jetta	19	All	All	Headliner Noise/Loose	Customer states the headliner makes noise, is loose or hangs down (untouched vehicles)
	Tiguan LWB	18-19	All	All	Sunshade Binding	Customer states the sunshade is binding (untouched vehicles)
	Golf	16	All	All	Front Window(s) Noise or Inop	The front window regulator(s) exhibiting noise, shutter, binding, or is inoperative. (untouched vehicles)
	Jetta, Tiguan	18-19	All	All	A/C Pressure Sensor Faults	Customer states AC inoperative (must have B10AE31 and/or B10AE04 in the HVAC Module (08)) or (blower motor continue to run with key off)
	Passat	19	All	All	Temperature Blend Door Linkage	Customer states no/low heat output (Temperature blend door linkage must be loose/disconnected)
	Passat	19	All	All	Drivers Seat Forward/Backwards Inop	Customer states drivers front seat does not move forwards/backwards
Chassis	Jetta	19	All	All	Rear Speed Sensor	Customer states MIL-on and/or multiple warning lights (MUST include any of the following faults associated with the rear wheel speed sensor: C101C01, C101D01, C101C11, C101D11, C101C12, C101D12, C101C14, C101D14, C101C29, C101D29, C10E2F0) (untouched vehicles)
Electrical	Passat	17-19	All	All	Airbag light on B200000	Customer states airbag light on (Must have fault B200000 with symptom code 16712596) (untouched vehicles)