

| Applicabili | tv | | |
|---------------------|-------------------|------------|-----------------|
| Section | Axle/Differential | Market USA | Toyota Supports |
| Service Category | Drivetrain | | |

Ph

| YEAR(S) | MODEL(S) | ADDITIONAL INFORMATION |
|-------------|----------|------------------------|
| 2017 - 2019 | Tacoma | |

SUPERSESSION NOTICE

The information contained in this bulletin supersedes Service Bulletin No. T-SB-0023-18.

Applicability has been updated to include 2019 model year Tacoma vehicles.

Service Bulletin No. T-SB-0023-18 is obsolete and any printed versions should be discarded.

Introduction

Some 2017 - 2019 model year Tacoma vehicles with the BD20 differential (non-TRD) may exhibit a noise or vibration from the rear of the vehicle at low speeds or while braking. This condition may be caused by excessive clearance between the brake drum and axle drum flange. Follow the Repair Procedure in this bulletin to address this condition.

Production Change Information

This bulletin applies to vehicles produced **BEFORE** the Production Change Effective VINs shown below.

| MODEL | PLANT | DRIVETRAIN | ENGINE | PRODUCTION CHANGE EFFECTIVE VIN |
|--------|-------|------------|--------|---------------------------------|
| | | 2WD | 2TR | 5TFRX5GN#KX145148 |
| | | | | 5TFRX5GN#K X145149 |
| | | | 2GR | 5TFRX5GN#KX145150 |
| | | | | 5TFRX5GN#KX145151 |
| | | | | 5TFRX5GN#KX145152 |
| | TMMTX | | | 5TFRX5GN#KX145153 |
| | | 4WD | 2TR | 5TFRX5GN#KX145154 |
| | | | 2GR | 5TFRX5GN#K X145155 |
| Tacoma | | | | 5TFRX5GN#K X145156 |
| | | | | 5TFRX5GN#KX145157 |
| | | | | 5TFRX5GN#KX145158 |
| | | 2WD | | 3TMAZ5CN#KM093103 |
| | тммвс | | | 3TMBZ5DN#KM019835 |
| | | | | 3TMEZ5CN#KM093149 |
| | | 4WD | | 3TMCZ5AN#KM229594 |
| | | | | 3TMGZ5AN#KM229594 |
| | | | | 3TMDZ5BN#KM065229 |

Warranty Information

| OP CODE | DESCRIPTION | | OFP | T1 | T2 |
|----------|-----------------------|-----|-------------|----|----|
| TC1801 | R & R Rear Axle Shaft | 2.6 | 42211-04082 | 01 | 50 |
| Combo A* | A* Opposite Side | | 42311-04002 | 31 | 50 |

*Combo A is ONLY applicable if both sides need to be replaced.

APPLICABLE WARRANTY

- This repair is covered under the Toyota Powertrain Warranty. This warranty is in effect for 60 months or 60,000 miles, whichever occurs first, from the vehicle's in-service date.
- Warranty application is limited to occurrence of the specified condition described in this bulletin.

Parts Information

| PART NUMBER | PART NAME | QTY |
|-------------|------------------------------------|-----|
| 42311-04082 | Shaft, Rear Axle | |
| 90942-02081 | Bolt Hub, Type B | 6 |
| 90942-02049 | Bolt Hub, Type A | 6 |
| 42450-04010 | Hub & Bearing Assy, Rear Axle (RH) | 1 |
| 42460-04010 | Hub & Bearing Assy, Rear Axle (LH) | 1 |
| 42443-60010 | Drum, Oil Deflector Gasket | 1 |
| 90301-83002 | Ring, O Rear, Axle Bearing Case | 1 |
| 42444-35050 | Brake Drum, Gasket | 1 |
| 42423-60050 | Rear Axle Bearing, Inner Retainer | 1 |
| 90520-41019 | Ring, Snap Rear Axle Shaft | 1 |
| 90310-58003 | Seal, Oil | 1 |

Required Tools & Equipment

| SPECIAL SERVICE TOOLS (SST) | PART NUMBER | QTY |
|---------------------------------|--|-----|
| Seal Ring Tool* | <u>09631-12090</u> | 1 |
| Oil Seal Puller* | <u>09308-00010</u> | 1 |
| Rear Axle Shaft Puller* | <u>09521-25011-01</u> | 1 |
| Rear Axle Shaft Puller Adapter* | <u>09521-25021-01</u> or <u>09521-60010-01</u> | 1 |
| Hub Bolt Remover | <u>09650-17011</u> | 1 |
| Bearing Replacer Set 2* | <u>09950-60020-01</u> | 1 |
| Handle Set* | <u>09950-70010-01</u> | 1 |

*Essential SST.

NOTE

Additional SSTs may be ordered by calling 1-800-933-8335.

| REQUIRED TOOLS & MATERIAL | QUANTITY | |
|---------------------------|----------|--|
| Measuring Caliper | 1 | |
| Wire Brush | 1 | |

Repair Procedure

1. Confirm the condition exists.

Is a vibration or noise present from the rear of the vehicle at low speeds or while braking?

- YES Continue to step 2.
- NO This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
- 2. Inspect the rear drum and brake assembly for ANY signs of defects or wear.

NOTE

Refer to the applicable model year *Toyota Tacoma Warranty and Maintenance Guide* for additional information on warranty coverage.

Refer to TIS, applicable model and model year Repair Manual:

 <u>2017</u> / <u>2018</u> / <u>2019</u> Tacoma: Brake – Brake (rear) – "Brake: Rear Brake: Inspection"

Does the rear drum or brake assembly exhibit ANY signs of defect or wear?

- YES Remedy ANY noticeable defects or wear BEFORE proceeding and retest.
 If the vibration or noise is still present from the rear of the vehicle at low speeds or while braking, continue to step 3.
- NO Continue to step 3.
- 3. Visually inspect the rear axle flange for corrosion/rust buildup.

Does the vehicle exhibit ANY corrosion/rust buildup on the rear axle flange?

- YES Using a wire brush, remove the corrosion/rust buildup, then continue to step 4.
- NO Continue to step 4.

Figure 1. Inspection Location



Repair Procedure (continued)

4. Measure the diameter of the axle flange (location shown).

Figure 2. Side View and Location of Axle Flange



A. Using a digital or dial caliper, measure the axle flange boss diameter as shown.

Figure 3.



B. Take measurements in three locations (as shown) around the flange to verify the diameter.





Repair Procedure (continued)

- 5. Is the axle flange boss diameter out of specification? Specification: 108.000 mm - 107.946 mm (4.252 in. - 4.250 in.)
 - YES Continue to step 6.
 - NO This bulletin does NOT apply. Continue diagnosis using the applicable Repair Manual.
- 6. Replace the axle.

Refer to TIS, applicable model and model year Repair Manual:

NOTE

During Repair Manual reassembly step 5A (Install rear axle shaft), use SST 09631-12090. Do NOT use SST 09521-25011.

- 2017 Tacoma: *Drivetrain – Axle/Differential –* "Axle: Rear Axle Shaft: <u>Removal / Disassembly /</u> <u>Reassembly / Installation</u>"
- 2018 Tacoma: *Drivetrain – Axle/Differential –* "Axle: Rear Axle Shaft: <u>Removal</u> / <u>Disassembly</u> / <u>Reassembly</u> / <u>Installation</u>"
- 2019 Tacoma: *Drivetrain – Axle/ Differential –* "Axle: Rear Axle Shaft: <u>Removal</u> / <u>Disassembly</u> / <u>Reassembly</u> / <u>Installation</u>"
- 7. Test-drive the vehicle to confirm the noise or vibration is no longer present.