



VOLKSWAGEN DEALER COMMUNICATION

Repair Available – Service Action 1906 / Coolant Bottle

- This notice is for:**
- ✓ Dealer Principal
 - ✓ General Manager
 - ✓ Sales Managers
- ✓ Service Manager
 - ✓ Parts Manager
 - ✓ Service Consultant
- ✓ Warranty Administrator
 - ✓ Technicians

Date: February 26, 2019

Issue: The coolant level sensor may leak coolant through the electrical connector.

- Repair:**
- REPAIR AVAILABLE – February 27, 2019
 - Repair instructions available in ELSA/ServiceNet
 - Replace the coolant bottle and inspect coolant level sensor wiring connector
 - Check both the daily Campaign Open Inventory report and OMD for affected vehicles in inventory. Verify OPEN status in ELSA on the day of repair.
 - Repair every affected inventory vehicle before delivery to consumers.

Parts Department: Parts will be allocated prior to owner notification. If allocated parts have been used, please contact the Parts Specialists via phone (800-767-6552), email (VWoAPartsSpecialists@vw.com) or chat/text with the VIN to order.

Required Parts

Criteria	Quantity	Part Number	Part Description
01	1	5Q0.121.407.F	Coolant bottle (V6)
02	1	5Q0.121.407.T	Coolant bottle (4 cyl.)

NOTE

The specified part numbers reflect the status at the start of this Service Action. Interim updates made in ETKA can cause a listed part number to become unavailable. In this case, the new part number specified in ETKA should be used.

Campaign Expiration Date This campaign expires on **December 31, 2021**. Repairs must be performed on or before this date to be eligible for payment. Keep this expiration date in mind when scheduling customers for this action. If a customer wishes to have this service performed after the expiration date, your dealerships normal parts and labor cost associated with this repair will apply.

- Notes:**
- Vehicles: Certain 2018 MY Volkswagen Atlas (USA: 720 / CANADA 350)
 - Schedule owner repairs immediately
 - Owner mailing – March 2019

U.S.A.: Loaner/rental coverage cannot be claimed under this action. However, loaner/rental may be covered under the mobility program. Please refer to section 3.30 in the Volkswagen Warranty Policy and Procedures Manual for loaner claims information and reimbursement details.

Canada: Loaner/rental coverage cannot be claimed under this action. Please refer to the Volkswagen Service Loaner Program to determine loaner eligibility.

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Volkswagen Public Relations.