



**RECREATIONAL VEHICLE SERVICE CAMPAIGN**

March 22, 2019

**SERVICE ADVISORY 18-332 - Revised**

«Owner\_name»  
ATTN: Service Manager  
«Street»  
«Street\_2»  
«City», «State» «Zip»  
«Country»

**Revision:**  
Models 2125BH and 295QB  
Removed From Campaign

Dear «Owner\_name»,

***Reason for this campaign***

It has been determined that 2019 Coleman models built with KIB monitor panels did not have the switch for the 120V function on the water heater. The remedy is to remove monitor panel and water heater electric switch plug. Install switch and connect necessary wires for operation, then reinstall monitor panel.

The campaign population includes:

**2019 Coleman Travel Trailers**

**Models: 1805RB, 2425RB, 2435RK, 2515RL, 2605RL, 2835BH, 2855BH, 2925RE, 3015BH**

**Serial Number Range: 2019 - KM933955 – KM934543**

Our records indicate unit(s) sold or in your present lot inventory fall within this range, which will require inspection. **Important:** Please complete the service campaign on these units before retail delivery. Our records indicate the following unit serial number(s) are presently in your inventory or have been sold:

«VIN1»                      «VIN2»                      «VIN3»                      «VIN4»  
«VIN5»                      «VIN6»                      «VIN7»                      «VIN8»

**-- Serial numbers with '\*' have been retail sold --**

We apologize for any inconvenience this situation may cause and greatly appreciate your cooperation. Should you have any questions or concerns regarding this correspondence or the enclosed Service Advisory, please contact us at: **(855) 382-4100**

Sincerely,

**KEYSTONE RV COMPANY**

Rick Deisler  
Vice President Service Operations