

# SS:1034175 TBB Removing Window Stops from Passenger Windows

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This Service Solution does not imply any special warranty coverage. Standard warranty guidelines and coverage apply. This Service Solution is provided to assist Dealers/Customers in resolving the issue of Removal of the Window stops if removal is necessary. (Not required on Emergency windows.)

Applicable Vehicles

All TBB

Issue

Some states or province do not require them

NOTE: "Be sure to check the requirements for your specific state/province."

Solution:

Removing the Window stops from the Window Sash. There instructions for the C2 and instructions for the HDX/EFX/ Minotour

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## Subject: Removing Window Stops from Passenger Windows

Models Affected: C2, Type A and D

Removal of the Window stops if removal is necessary. (Not required on Emergency windows.)

### Removal of stops in C2 Windows:

- 1) Place the bus in park/neutral and chock the wheels.
- 2) Turn the ignition off.
- 3) First find a nail or other item that will fit in slot on each size of window. The slot looks like **Figure 1**



Figure 1: Locations of the slots on outside of window. (Left side shown)

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- 4) Find slot(s) that have the window stop
- 5) Take nail or rivet and push down on window stop to release. **Figure 2**



**Figure 2: Location to push in with nail/rivet and how to remove stop**

- 6) After releasing stop, pull stop out with fingers or needle nose pliers.
- 7) Repeat on right side to complete.
- 8) Verify that there is no interference.

## **Removing window stops on Type D and Type A vehicles (Again the Emergency windows are not required)**

- 1) Place the bus in park/neutral and chock the wheels.
- 2) Turn the ignition off.
- 3) Locate the window stops on the Type D or A buses, they will be outside, under the movable section of the window. **Figure 3**

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**Figure 3: Picture showing window stop while the window is open**

- 4) Drill out rivet head using 1/8" drill bit. (If needed, tape a piece of thin cardboard to the window as to not scratch glass while drilling)
- 5) Remove window stop and any shavings. If there are pieces that cannot be removed from frame push down into drilled out hole.
- 6) Caulk hole.
- 7) Repeat procedure directly across pane.
- 8) Verify that there is no interference.